

**TOWNSHIP OF ESSA
CONSENT AGENDA
WEDNESDAY, NOVEMBER 20, 2024**

A – ITEMS RECEIVED AS INFORMATION

- p. 1 1. Essa Building Department October 2024 Report.
- p. 2 2. Correspondence from the Town of Parry Sound dated November 5, 2024,
re: Number of Fatalities on Rural Roads.
- p. 4 3. Correspondence from the City of Cambridge dated November 8, 2024,
re: Homelessness, Mental Health, Safety and Addiction Crisis.
- p. 9 4. Briefing Note from World Animal Protection - Ontario's Roadside Zoos.
- p. 13 5. Correspondence from the Nottawasaga Valley Conservation Authority (NVCA):
a) November 6, 2024 – Media Release – Investing in the Future of our Environment
with TD Tree Days.
- p.15 b) October 2024 – Board Meeting Highlights.
- p. 17 6. Correspondence from AMO:
a) Policy Update – Encampments and Opioid Crisis.
- p. 19 b) Policy Update – Fall Economic Statement.
- p. 21 7. Correspondence from the County of Simcoe:
a) October 31, 2024 – Advisory – Simcoe County Museum Temporary Closure
Begins November 1.
- p. 22 b) November 1, 2024 – Release – County of Simcoe Supports Local Students
Through the Bursary Program.
- p.24 c) November 6, 2024 – County Expands Warming Centre Opportunities for
Unhoused Individuals.
- p. 27 d) November 8, 2024 – Advisory – New Medical Priority Dispatch System Coming
to Simcoe County.
- p. 28 e) November 8, 2024 – Release – 12th Annual Newcomer Recognition Awards
Celebrates Community Diversity.
- p. 29 f) November 8, 2024 – Joint Release – Collingwood Supportive Rapid Rehousing
Program Ready to Support First Residents.
- p. 32 8. Correspondence from the Ontario Provincial Police dated November 1, 2024,
re: OPP Releases 2023 Annual Report.

B – ITEMS RECEIVED AND REFERRED TO SERVICE AREA FOR ACTION

None

**C – ITEMS RECEIVED AND REFERRED TO SERVICE AREA FOR REVIEW AND
REPORT TO COUNCIL**

None.

Oct-24

Current

Permits Issued	# Permits Issued	# Permits Issued YTD	Monthly Construction Value of Permits Issued	Construction Value of Permits Issued YTD	Monthly Building Permit Fees	Building Permit Fees YTD
Residential	23	228	\$2,448,035.00	\$40,443,548.00	\$33,087.53	\$524,440.10
Commercial	1	14	\$45,000.00	\$1,190,560.00	\$890.00	\$14,994.00
Industrial	1	6	\$6,000.00	\$6,299,000.00	\$1,500.00	\$12,659.27
Institutional		7		\$788,600.00		\$3,796.50
Public Utilities		0		\$0.00		\$0.00
Agricultural	3	12	\$337,000.00	\$2,356,000.00	\$2,904.08	\$12,552.88
TOTAL	28	267	\$2,836,035.00	\$ 51,077,708.00	\$38,381.61	\$ 568,442.75

Y.O.Y.	42	322	\$2,863,649.00	\$ 60,917,408.00	\$40,958.00	\$ 642,644.27	-11.55%
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NEW SFD CONSTRUCTION

Dwelling Units Created

Type	Current Month	YTD	Dwelling Const. Value	Dwelling Const. Value YTD
SFD/SEMI/ROW	3	73	\$1,597,045.00	\$31,587,887.00
Mult Res Bldgs		0		\$0.00
Accessory Apt within Existing Res Bldg				\$0.00
TOTAL	3	73	\$1,597,045.00	\$31,587,887.00


Reviewed by CBO Pedro Granes

Y.O.Y	8	74	\$ 2,003,000.00	\$ 22,842,257.00
	-62.50%	-1.35%	-20.27%	38.29%

Reviewed by CBO Pedro Granes




THE CORPORATION OF THE TOWN OF PARRY SOUND
RESOLUTION IN COUNCIL

NO. 2024 - 178

DIVISION LIST

YES NO

DATE: November 5, 2024

- Councillor **G. ASHFORD** _____
- Councillor **J. BELESKEY** _____
- Councillor **P. BORNEMAN** _____
- Councillor **B. KEITH** _____
- Councillor **D. McCANN** _____
- Councillor **C. McDONALD** _____
- Mayor **J. McGARVEY** _____

MOVED BY:

SECONDED BY:

CARRIED: DEFEATED: _____ Postponed to: _____

WHEREAS official statistics from the Government of Ontario confirm that rural roads are inherently more dangerous than other roads;

AND WHEREAS, despite only having 17% of the population, 55% of the road fatalities occur on rural roads;

AND WHEREAS, rural, northern, and remote municipalities are fiscally strained by maintaining extensive road networks on a smaller tax base;

AND WHEREAS, preventing crashes reduces the burden on Ontario's already strained rural strained health care system;

AND WHEREAS, roadway collisions and associated lawsuits are significant factors in runaway municipal insurance premiums and preventing crashes can have a significant impact in improving municipal risk profiles;

THEREFORE, BE IT RESOLVED THAT the Town of Parry Sound requests that the Government of Ontario take action to implement the rural road safety program that Good Roads has committed to lead, allowing Ontario's rural municipalities to make the critical investments needed to reduce the high number of people being killed and seriously injured on Ontario's rural roads; and

FURTHER THAT a copy of this resolution be forwarded to Premier Doug Ford, Hon. Prabmeet Sarkaria, Minister of Transportation, Hon. Kinga Surma, Minister of Infrastructure, Hon. Rob Flack, Minister of Agriculture, Hon. Lisa Thompson, Minister of Rural Affairs, Hon. Trevor Jones, Associate Minister of Emergency Preparedness and Response, Hon. Sylvia Jones, Minister of Health, the Ontario Good Roads Association; and the Federation of Northern Ontario Municipalities (FONOM); and

FURTHER THAT this resolution be circulated to all municipalities in Ontario requesting their support.



Mayor Jamie McGarvey

The Corporation of the City of Cambridge
Corporate Services Department
Clerk's Division
Tel: (519) 740-4680 ext. 4585
mantond@cambridge.ca

November 8, 2024

Re: Homelessness, Mental Health, Safety and Addiction Crisis

At its Council Meeting of November 5, 2024, the Council of the Corporation of the City of Cambridge passed the following Motion:

WHEREAS the chronic homelessness, mental health, safety and addictions crisis continues to escalate, with at least 1,400 homeless encampments now present in Ontario communities, putting unsustainable pressure on municipalities and public spaces creating a Humanitarian Crisis; and,

WHEREAS housing, homelessness and healthcare - including access to appropriate and timely supports - are the responsibility of the Provincial government and proper management of these issues is crucial to addressing the root causes of the Humanitarian Crisis that Ontario is facing; and,

WHEREAS municipalities are being left to manage these issues without the necessary resources or legal authority to sufficiently respond, and as a result are caught balancing the important needs of unsheltered people living in encampments, with the responsibility to ensure our communities are safe and vibrant places for all residents; and,

WHEREAS the causes of homelessness can be complex and individually unique to each unhoused person, with one of the primary causes being undiagnosed and untreated mental health and addiction issues, which are difficult to address without specialized support systems providing a continuum of care; and,

WHEREAS some individuals experiencing untreated or undiagnosed acute and/or chronic mental health or addictions challenges may be at higher risk to themselves and pose safety concerns for other members of the community; and,

WHEREAS every individual deserves the opportunity for treatment and recovery, including crucial systemic resources, prompt access, and appropriate intervention; and,

WHEREAS Ontario Big City Mayors (OBCM) has launched the SolveTheCrisis.ca campaign to raise awareness of the scale of the humanitarian

crisis in our communities, seek partnerships with the federal and provincial governments to solve it including by: a single responsible Minister and ministry to coordinate action to solve the crisis; an action table with multi-sector stakeholders to create a comprehensive Made in Ontario solution that addresses these issues for all communities in the province; providing municipalities with the tools and resources to transition those in encampments to more appropriate supports; committing to fund the resources required, community by community, to fill existing gaps; invest in a sufficient number of 24/7 community hubs and crisis centres to relieve pressure on hospital emergency departments and first responders and,

WHEREAS the OBCM recommends the consideration of some specific tools and policy asks for municipalities and other sectors involved in this crisis as detailed below; and

WHEREAS an encounter with the criminal court system can be an effective pathway to treatment when the offender is offered a timely and effective treatment referral through a Diversion Court process; and,

WHEREAS the Province's plan to create 19 treatment hubs is a good step and has the potential to substantially improve access to treatment that can be referred through a Diversion Court process if these hubs are properly funded, accessible and expanded in scope and number based on community need; and

WHEREAS the ability of municipalities to ensure safe and vibrant communities is compromised by a double standard in our legal system that allows for the open consumption of illicit drugs but prohibits the unrestricted consumption of tobacco or alcohol, causing confusion and undermining public health efforts; and,

WHEREAS the ability of municipalities to make decisions regarding public safety is compromised by court decisions that enable encampments in public spaces and restrict municipal capacity to manage public lands effectively, including ensuring the safety of the people in those encampments, and the community surrounding them; and,

WHEREAS residents and business owners in neighbourhoods where homeless encampments exist and drug users congregate are unreasonably impacted by social disruption, rising crime, vandalism, and declining public confidence due to concerns for public safety; and,

WHEREAS provincial and federal governments need to take responsibility for policy decisions that have led to this humanitarian crisis and must take on a

greater leadership role in helping municipalities address the associated issues of social disruption and public safety; and,

WHEREAS municipalities need clear, effective and enforceable legislative tools from provincial and federal governments regarding how to address encampments and social disruption, and must have the legal authority to act swiftly and decisively when public safety is at risk; and,

WHEREAS establishing and reinforcing principles and parameters at a provincial level will allow municipalities to focus on what they do best – providing services to members of the public – without the impossible task of reconciling provincial and federal policy or various judicial decisions that are at odds with a group or individual rights; and,

WHEREAS municipal governments must implement solutions that are efficient, effective, appropriate, feasible, practical, and in compliance with Ontario and Canadian law, while balancing individual rights with the safety and well-being of the broader community;

WHEREAS the OBCM has reaffirmed calls to the federal and provincial governments, through its Solve the Crisis Campaign, to:

- i. Appoint one Minister and ministry responsible for the humanitarian crisis Ontarians are facing and who has been provided appropriate authority and resources to find solutions;
- ii. Create an action table of government representatives from all three levels, subject matter experts, and those impacted by this crisis including community partners, first responders and businesses to evaluate solutions to create a Made in Ontario solution; and
- iii. That both levels of government provide the funding required for municipalities big and small to put in place the solutions they need to end this crisis.

WHEREAS the OBCM has strongly requested the provincial and federal governments to:

- i. Take on intervenor status in the case of court decisions that restrict the ability of municipalities to regulate and prohibit encampments; and
- ii. Develop a fully funded and resourced range of compassionate care and treatment programs that strengthens the system of community-based and residential mental health & addictions treatments under the Mental Health

Act and the Health Care Consent Act, ensuring that individuals in need are able to access care and treatment in a timely manner; and

iii. Urgently review, consult on, and update the Mental Health Act and the Health Care Consent Act to reflect the current realities of this crisis, including consultation with medical professionals, first responders and municipalities to determine whether to expand the scope of and strengthen the existing system of mandatory community-based and residential mental health and addictions care and treatment; and

iv. Implement Diversion Courts throughout the Province and expand the scope and reach of these courts by permitting referrals to the Diversion Court for Provincial and Municipal Offences, with a focus on rehabilitation rather than punitive measures; and

v. Review, consult on, and update the Trespass to Property Act to address the public safety issues municipalities are facing within their communities. With such a review to include but not be limited to options to assist communities in addressing aggressive or repetitive trespass (“repetitive trespass”); and

vi. To establish for municipalities a prescribed provincial priority of maintaining public order and public safety to allow, in line with the above, stronger local deterrents to offenses related to social disruption and public safety risks;

WHEREAS the provincial and federal governments are requested to introduce legislation prohibiting open and public use of illicit drugs and public intoxication, whether that be by consumption of alcohol or illicit drugs, with clear enforcement provisions and public awareness campaigns to reduce the harmful impact on communities.

AND WHEREAS the province has been requested to create a blueprint, along with associated funding programs from both federal and provincial governments, to address the significant need for the quick build of supportive housing units, which includes units that address the specific needs of those who have started treatment and need shelter and care as they continue their recovery journey.

THEREFORE BE IT RESOLVED THAT the Council of the Corporation of the City of Cambridge supports the OBCM motion on chronic homelessness, mental health, safety and addiction crisis;

AND THAT this motion be circulated to Right Honourable Justin Trudeau, Prime Minister of Canada, the Honourable Doug Ford, Premier of Ontario, the Honourable Sylvia Jones, Deputy Premier of Ontario, the Honourable Michael Tibollo, MPP of Ontario, the Honourable Arif Virani, Minister of Justice, the Honourable Doug Downey, Attorney General of Ontario, the Honourable Michael Kerzner, Solicitor General of Ontario, the Honourable Mark Holland, Federal Minister of Health, the Honourable Paul Calandra, Minister of Municipal Affairs and Housing, Laurie LeBlanc, Deputy Minister of Municipal Affairs and Housing, Rebecca Bligh, Federation of Canadian Municipalities President, Robin Jones, Association of Municipalities of Ontario President, and all Ontario Municipalities.

Should you have any questions related to the approved resolution, please contact me.

Yours Truly,



Danielle Manton
City Clerk

Cc: (via email)

Hon. Justin Trudeau, Prime Minister of Canada
Hon. Doug Ford, Premier of Ontario
Hon. Sylvia Jones, Deputy Premier of Ontario
Hon. Michael Tibollo, MPP of Ontario
Hon. Arif Virani, Minister of Justice
Hon. Doug Downey, Attorney General of Ontario
Hon. Michael Kerzner, Solicitor General of Ontario
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Rebecca Bligh, Federation of Canadian Municipalities President
Robin Jones, Association of Municipalities of Ontario President
All Ontario Municipalities



Briefing note: Ontario's roadside zoos

Background

With approximately 50 zoos, wildlife displays, and zoo-type exhibits housing wild animals, many of which can be classified as roadside zoos, **Ontario has the most captive wildlife operations in all of Canada.** This province is the only major jurisdiction that has not yet comprehensively addressed issues related to the keeping of wild animals, whether it is for pets or for zoos. Instead, this responsibility has been downloaded to municipalities, which often lack the expertise and/or resources to deal with captive (and often dangerous) wild animals. Additionally, the current existing regulations that are supposed to safeguard the health and wellbeing of captive wildlife and the public are not working.¹ We would like to see the province take ownership and resolve this longstanding issue.

Provincial responsibilities

There are two Ontario ministries with authority to regulate the keeping of wild animals.

The Ministry of Natural Resources and Forestry (MNRF) issues licences for keeping certain native wildlife in captivity through regulations under the *Fish and Wildlife Conservation Act*. **Very few conditions are attached to these licences and there are no required minimum qualifications, such as professional training in the humane and safe caretaking of these animals.**

The Ministry of the Solicitor General (SOLGEN) is responsible for the welfare of all captive wildlife (native and exotic) through the *Standards of Care and Administrative Requirements* under the *Provincial Animal Welfare Services (PAWS) Act*. **Animal care provisions are vague and have shown to be unenforceable, and there are no prescribed minimum safety standards.**

To this day, the province has not regulated the keeping or the use of exotic wild animals for display purposes (i.e., zoos). Lions, tigers, monkeys, parrots, snakes, etc., can be kept and displayed in the province without restrictions, unless a municipality has a bylaw preventing this. **Ontario is the only major jurisdiction in Canada that hasn't regulated this issue at provincial level (see attached score card).**

¹ <https://www.wildlifeontario.ca/2022/02/22/ontario-wildlife-welfare-report/> (World Animal Protection, 2022)

Impact on Municipalities

- In Ontario, between 1,000 and 2,000 wild animals are currently kept at roadside zoos and tens of thousands more are being kept in private homes.² **In many cases, the exact location of these wild and potentially dangerous animals is unknown, presenting a safety concern for neighbours, firefighters, police, by-law enforcement officers, and other first responders.**
- In addition to public safety and animal welfare issues, poorly run facilities can be a community nuisance contributing to odour, noise and other problems, which can result in a decrease in property value of adjacent properties and ultimately impact the municipal tax base.
- Captive wildlife related issues can overburden already stretched municipal services – animal control staff may have to catch escaped animals, find homes for surplus or abandoned animals, and respond to noise and other complaints.
- **Retroactively closing facilities or stopping exotic animal owners from bringing their animals into municipalities causes significant pressures** on municipal legal staff and other departments, on financial resources, and can lead to significant unrest within communities.
- **Municipalities that have bylaws in place are increasingly facing challenges from unregulated zoo-type facilities and wild animal owners** who have sought bylaw exemptions or have attempted to open zoo-type facilities and bring in prohibited wild animal species despite existing bylaws.

Resolution

World Animal Protection is asking municipalities to support and adopt the resolution to urge the Ontario government to stop downloading responsibilities to municipalities. Instead, the Ontario government should restrict the possession, breeding, and use of non-native (“exotic”) wild animals and license zoos to support municipalities and guarantee the fair and consistent application of policy for the safety of Ontario’s citizens and the captive wild animal population.

Our campaign has been supported by major municipal associations such as AMO, AMCTO, and MLEOA.

Contact details

Michèle Hamers, Wildlife Campaign Manager, Michèle.Hamers@worldanimalprotection.org



	ON	MB	NL	NB	NS	PEI	BC	SK	QC	AB
Provincial licence	Doesn't exist	Doesn't exist	Good	Weak	Good	Weak	Good	Good	Good	Good
Permit for non-native wildlife	Doesn't exist	Good	Good	Good	Good	Good	Good	Good	Good	Good
Permit for native wildlife	Weak	Weak	Good	Good	Good	Good	Good	Good	Good	Good
Animal welfare standards	Weak	Weak	Weak	Weak	Weak	Weak	Weak	Weak	Good	Good
Public safety & security standards	Doesn't exist	Doesn't exist	Doesn't exist	Weak	Weak	Weak	Weak	Weak	Good	Good
Liability insurance	Doesn't exist	Doesn't exist	Doesn't exist	Doesn't exist	Doesn't exist	Good	Good	Good	Good	Good

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[name of municipality] RESOLUTION
Provincial regulations needed to restrict keeping of non-native ("exotic") wild animals

WHEREAS Ontario has more private non-native ("exotic") wild animal keepers, roadside zoos, mobile zoos, wildlife exhibits and other captive wildlife operations than any other province; and,

WHEREAS the Province of Ontario has of yet not developed regulations to prohibit or restrict animal possession, breeding, or use of non-native ("exotic") wild animals in captivity; and,

WHEREAS non-native ("exotic") wild animals can pose very serious human health and safety risks, and attacks causing human injury and death have occurred in the province; and,

WHEREAS the keeping of non-native ("exotic") wild animals can cause poor animal welfare and suffering, and poses risks to local environments and wildlife; and,

WHEREAS owners of non-native ("exotic") wild animals can move from one community to another even after their operations have been shut down due to animal welfare or public health and safety concerns; and,

WHEREAS municipalities have struggled, often for months or years, to deal with non-native ("exotic") wild animal issues and have experienced substantive regulatory, administrative, enforcement and financial challenges; and,

AND WHEREAS the Association of Municipalities of Ontario (AMO), the Association of Municipal Managers, Clerks and Treasurers of Ontario (AMCTO) and the Municipal Law Enforcement Officers' Association (MLEOA) have indicated their support for World Animal Protection's campaign for provincial regulations of non-native ("exotic") wild animals and roadside zoos in letters to the Ontario Solicitor General and Ontario Minister for Natural Resources and Forestry;

THEREFORE, BE IT RESOLVED THAT [given the recent [enter incidents if any]], the [name municipality] hereby petitions the provincial government to implement provincial regulations to restrict the possession, breeding, and use of non-native ("exotic") wild animals and license zoos in order to guarantee the fair and consistent application of policy throughout Ontario for the safety of Ontario's citizens and the non-native ("exotic") wild animal population;

AND BE IT FURTHER RESOLVED that this resolution will be forwarded to all municipalities in Ontario for support and that each endorsement be then forwarded to the Premier of Ontario (premier@ontario.ca), Ontario Solicitor General (michael.kerzner@ontario.ca), Ontario Minister for Natural Resources and Forestry (graydon.smith@ontario.ca) and MPP [name and email address provincial representative], AMO (amo@amo.on.ca), AMCTO (advocacy@amcto.com), and MLEAO (mleo@mleoa.ca).



Nottawasaga Valley
Conservation Authority

MEDIA RELEASE

FOR IMMEDIATE RELEASE

Investing in the future of our environment with TD Tree Days

UTOPIA, Ontario (November 6, 2024) – The Nottawasaga River Watershed has an additional 800 native trees and shrubs thanks to TD Tree Days and the 130 volunteers who planted them at three community planting events held this Fall.

On September 7, 45 volunteers from TD and NVCA planted 150 trees and shrubs near Little Lake Park in Barrie. Two weeks later, on September 21 at the Whitetail Refuge Nature Reserve in Mono Center, NVCA hosted another TD Tree Days event where 50 volunteers came out to help put 400 trees and shrubs in the ground. And on October 19, another 40 volunteers came together to plant 275 trees along the Ganaraska Trail in Creemore.

"This much needed restoration was made possible with the help of the volunteers and the support of TD Tree Days," said Sarah Campbell of the Nottawasaga Valley Conservation Authority (NVCA), who organized the planting events. "These events are a great way of engaging our local community in the restoration of natural habitats in our watershed."

The newly planted 800 trees and shrubs will create wildlife habitat, provide shade which will help to cool water temperatures, and will naturalize the landscape. The trees also act as a buffer to filter excess nutrients and pollutants before rain or snowmelt reaches our rivers, streams and wetlands.

TD Tree Days provides TD employees an opportunity to demonstrate environmental leadership in their local communities. Since TD Tree Days launched in 2010, over 520,000 trees have been planted nationwide. This year, volunteers will help plant 30,000 more at various events hosted across Canada and around the world.

"We were excited to continue working with TD Tree Days this year and look forward to working with them in 2025," added Ms. Campbell.

NVCA is booking now for 2025 tree planting and stewardship projects. Landowners that are interested in planting trees and shrubs along streams or wetlands on their property can contact NVCA at 705-424-1479 to arrange a site visit and learn about available funding. Volunteers interested in tree planting and other environmental projects should visit <http://www.nvca.on.ca> to learn more.

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ASA

About NVCA: The Nottawasaga Valley Conservation Authority is a public agency dedicated to the preservation of a healthy environment through specialized programs to protect, conserve and enhance our water, wetlands, forests and lands.

Media contact: Maria Leung, Senior Communications Specialist at 705-424-1479 ext.254, mleung@nvca.on.ca



NVCA October 2024 Board Meeting Highlights

Next Meeting: November 22, 2024, held virtually

For the full meeting agenda including documents and reports, visit [NVCA's website](#).

NVCA Board approves use of reserves to repair New Lowell Dam

The Ministry of Natural Resources' Water and Erosion Control Infrastructure Program (WECI) has granted NVCA \$40,000 to repair priority items identified in the New Lowell Dam Safety Review, as well as to conduct a preliminary assessment to assess the feasibility of decommissioning New Lowell Dam.

WECI is a cost-share program, where equivalent matched funding is required.

NVCA's Asset Management Plan provides \$25,000 in 2024 for repair works relating to New Lowell Dam. The NVCA Board of Directors approved the use of an additional \$15,000 from reserves for the remaining funding match.

Regulation Procedures and Fee Policy Update

NVCA's Planning and Regulations team updated the Regulation Procedures and Fee Policy document as a result of the enactment of O. Reg 41/24.

While much of the regulatory process remains the same, new processes were introduced in the regulation and were included in the procedure update. These include administrative review, determination of complete/incomplete applications, and additional permit exceptions.

No fees were changed in the update.

Conservation Areas Strategy

As part of the changes to the *Conservation Authorities Act*, NVCA is required to prepare a Conservation Areas Strategy to be approved by

the Board of Directors on or before December 31, 2024.

NVCA's Conservation Areas Strategy included a brief history of NVCA's Conservation Lands Program, conservation lands objectives and targets and a summary of NVCA's conservation lands. The four overarching objectives for NVCA's conservation areas were Protection, Education, Engagement and Financial Sustainability.

This strategy assisted with the development of the lands inventory in 2024. Staff will use this strategy to facilitate the development of NVCA's Strategic Plan and Business Plan and property management plans/master plans for NVCA's properties in 2025.

Conservation Authority Fee Freeze

In support of Bill 23, the *More Homes Built Faster Act*, 2022, the Minister of Natural Resources issued a Minister's Direction requiring conservation authorities to not change the amount of the fees it charges or the way it determines the fee for programs and services related to reviewing and commenting on planning and development proposals, land use planning policies or for permits issued by conservation authorities.

This direction has been in effect since January 1, 2023.

CAO Hevenor provided the Board of Directors a summary regarding conservation authority's fee freeze, the impact this is having on CA operations, and why the Minister should withdraw the fee freeze.

By maintaining the fee freeze, conservation authorities are falling behind in the ability to address costs required to carry out planning

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and permit review. This includes the need to hire needed staff to ensure complete timely reviews are provided, service levels are met or enhanced, and allowing improvements to continue throughout the review and approval processes for plan applications and permits.

Upcoming Events

Tiffin Nature School

At Tiffin Nature School, children aged 2.5 to 10 are invited to explore and connect with the natural world. We nurture their innate curiosity, offering immersive outdoor experiences that inspire discovery and growth.

Dates: Tuesdays & Thursdays until May 29, 2025

Location: Tiffin Centre for Conservation

PA/PD Day Camp Tiffin

Camp Tiffin encourages outdoor exploration, guided excursions in the forest fueled by student interest. Every day will be guided by student inquiry, seasonal changes, and weather and program availability.

Date: Friday, November 15, 2024 from 9:00 a.m. – 4 p.m.

Location: Tiffin Centre for Conservation

Winter Camp Tiffin

Activities may include wilderness survival skills, kick sledding, Christmas Bird Count for Kids and much more!

Date: December 30, 2024, January 2 & 3, 2025

Location: Tiffin Centre for Conservation

Sarah Corbett

Subject:

FW: AMO Policy Update – Encampments and Opioid Crisis



AMO Policy Update - Encampments and Opioid Crisis

Comprehensive Provincial Approach Needed to Make Tangible Progress on Homeless Encampments and the Opioid Crisis

Municipalities across Ontario understand the need for urgent action to address both the rising number of homeless encampments and the opioid crisis. There are more than 1400 encampments across the province. We can do better for our most vulnerable Ontarians and our broader communities.

Decades of isolated policy decisions made by successive provincial governments have compounded problems. More people are facing income insecurity. Health care and mental health demands are not being met. Help with addiction is hard to get. Affordable housing is desperately needed everywhere.

We need provincial action that is going to help the Ontarians who are struggling today and also tackle the root causes of homelessness so the crisis does not continue to grow.

Earlier this year, AMO released two policy papers calling for provincial action on the [opioid crisis](#) and [homeless encampments](#). AMO

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engaged with municipal members, police, paramedics, and mental health and addictions and housing experts over the course of months to identify the suite of actions needed.

This is a complex problem that won't be solved by simple, short-term solutions. We need a comprehensive approach, including:

- Provincial guidance that supports an appropriate and consistent approach to encampments across the province;
- Improvements to the income security system that leave too many living in poverty, and more than 1 million people in Ontario using food banks last year;
- Significant investments in deeply affordable housing and supportive housing;
- Long-term, sustainable, and substantial investment in prevention programs;
- Expanding access to voluntary and evidence-based treatment with same-day access and scaling up 24/7 crisis centres; and,
- Ensuring local say on the harm reduction approaches needed within local communities.

The current Ontario government did not create this crisis, but it has the resources and the wherewithal to take the comprehensive actions needed to solve it. Municipalities are ready to work together with the provincial government to tackle this systemic problem.

This policy update is also available on [AMO's Website](#).

Sarah Corbett

Subject:

FW: AMO Policy Update – Fall Economic Statement



AMO Policy Update - Fall Economic Statement

This afternoon, the province released its [2024 Fall Economic Statement](#). The statement included the following announcements impacting municipalities:

- A \$100 million increase in the **Ontario Municipal Partnership Fund (OMPF)** over the next two fiscal years. AMO welcomes this OMPF enhancement as an important step in addressing municipal fiscal sustainability, including rural and Northern communities who will benefit from this increase. 2025 OMPF allocations, totaling \$550 million, and supporting materials have been posted [online](#).
- Supporting consolidation of **municipal electricity utilities (MEUs)** by extending and expanding transfer tax breaks. AMO welcomes this measure to ease the financial burden when local decisions are made to merge utilities.
- While the **provincial property tax review** is ongoing, property tax reassessments will continue to be deferred. The province is also undertaking work to permit municipalities to reduce municipal tax rates on affordable rental housing properties, explore property tax changes for student housing, and improve information and data sharing between the Municipal Property

Assessment Corporation (MPAC) and municipalities. AMO looks forward to continued engagement on the property tax review, and these specific measures to ensure that the property tax system continues to work for municipalities.

- Scope expansion on Bill 212: *Fighting Gridlock, Saving You Time Act*. It now proposes to give the province power to **remove existing bike lanes**. AMO's recent [policy update](#) on the Bill highlights how the province's overreach into municipal planning is ineffective and counterproductive. AMO will oppose this in its comments to standing committee.
-

The province has included stronger revenue and economic growth projections than were included in the 2024 Budget. The provincial fiscal foundations are in place for meaningful partnership with municipalities on a Social and Economic Prosperity Review.

On behalf of municipalities, AMO is calling on the provincial government to make investments that will improve the quality of life of Ontarians in communities across the province. Municipalities need a provincial partner that will:

- **Sustainably invest in public infrastructure** to support growth, improve transportation, and prepare for the impacts of climate change.
 - **Reduce the province's \$4 billion reliance on municipal revenues to fund provincial programs**, like health and social services, so municipal tax dollars can go toward supporting thriving communities.
 - **Take action on the root causes of homelessness** through investments in mental health and addictions programming and improved income security that allows people to keep a roof over their heads.
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A 7a

Advisory

County of Simcoe, Office of the Warden and CAO
1110 Highway 26, Midhurst, Ontario L9X 1N6
simcoe.ca

FOR IMMEDIATE RELEASE

Simcoe County Museum temporary closure begins November 1

Midhurst/October 31, 2024 – The Simcoe County Museum will temporarily close from November until the end of March to facilitate ongoing renovations as part of an expansion project. The full closure will save approximately 2 per cent of the project's \$16.6 million cost, allowing for quicker and more efficient construction.

The renovations are part of the Matthews Innovation and Transportation Gallery Project, which broke ground in October. The expansion will occur in three phases, with this first phase anticipated to finish in February 2026 and the entire project slated to be completed by 2030. The project will significantly expand gallery space, introduce an environmentally friendly zero-carbon design, and create new areas for curatorial functions and collections storage.

During the closure, the Museum will continue its operations through several initiatives:

- **Outreach program:** Staff will bring the Museum experience to classrooms around the County with dynamic, hands-on educational programs. These programs were carefully designed to continue to spark curiosity and inspire young minds. For more information or to book a program, please email education@simcoe.ca.
- **Collections management:** Staff will pack, re-house and document collections that are being moved as part of the renovations. They will also research, develop, and build two new major permanent exhibits: the People's Gallery and the Innovation Gallery.
- **Outdoor skate trail:** The Museum's outdoor skate trail will still operate this winter, weather permitting, with staff on-site to maintain the trail and supervise.

For more information and updates on the Museum throughout its closure, please visit museum.simcoe.ca.

About the County of Simcoe

County of Simcoe is composed of sixteen member municipalities and provides crucial public services to County residents in addition to providing paramedic and social services to the separated cities of Barrie and Orillia. Visit our website at simcoe.ca.

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Release

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simcoe.ca

FOR IMMEDIATE RELEASE

County of Simcoe supports local students through the 2024 Bursary program

Midhurst/November 1, 2024 – The County of Simcoe is supporting 21 local students through the Student Bursary program. Each student will receive at minimum a \$3,000 bursary towards their post-secondary studies. This year, the County received a record number of applications, which were anonymized and independently reviewed by members of the Bursary Committee.

“The County is proud to continue our collaboration with local municipalities and Georgia College to support Simcoe County students financially,” said Warden Basil Clarke. “Our County Council is committed to enhancing our communities and aiding our residents, including fostering the growth of our future workforce. On behalf of County Council, I congratulate this year’s award recipients and wish them great success in their educational pursuits.”

This year, the County partnered with all 16 member municipalities to offer 16 bursaries that are jointly funded (\$2,000 from the County, \$1,000 from the member municipality). Congratulations to the following recipients:

- Wesley Barzo, Township of Adjala-Tosorontio
- Elizabeth Simpson-Hillis, Town of Bradford West Gwillimbury
- Lindsay McDermid, Township of Clearview
- Benjamin Mundle, Town of Collingwood
- Emalee Alderson, Township of Essa
- Madelyn Burton, Town of Innisfil
- Halle Pike, Town of Midland
- Meagan Houle, Township of New Tecumseth
- Nicolas Lancione, Township of Oro-Medonte
- Jayneigh Hesler, Town of Penetanguishene
- Taylor Bechthold-Coon, Township of Ramara
- Brianna Wilson, Township of Severn
- Jake Lance, Township of Springwater
- Olivia Ferlito, Township of Tay
- Karys Littlejohns, Township of Tiny
- Rosalena Galdamez-Keeling, Town of Wasaga Beach

In addition, the County is providing five bursaries that are fully funded by the County. Congratulations to the following recipients:

- Finlay Kennie, Township of Oro-Medonte
- Findlay Nischan, Town of Collingwood
- Olivia Nothrop, Township of Springwater
- Mark Trumble, Township of Adjala-Tosorontio
- Chloe Tyers, Township of Clearview

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In addition, the County has once again partnered with Georgian College, who will provide an additional \$1,500 in financial assistance to recipients that are enrolled in their institution.

"We're pleased to continue our partnership with the County of Simcoe on this bursary program which recognizes the power of both post-secondary education and community," said Nene Brode, Manager of Financial Aid and Awards, Georgian College. "At Georgian College, we encourage students to connect more outside of the classroom. For those already living in Simcoe County, they know the power of the outdoors and this important bursary provides an extra incentive to stay, play, study and begin their careers here."

The application process for the Student Bursary program typically will re-open in the spring. Once announced, the program will be promoted through various channels, including all the County of Simcoe's social media accounts. Residents and students looking for more information on the bursary program, eligibility and the application process are encouraged to visit simcoe.ca/studentbursary.

About the County of Simcoe

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FOR IMMEDIATE RELEASE

County expands warming centre opportunities for unhoused individuals

Works with Salvation Army and Elizabeth Fry Society to open additional warming centres in Barrie for winter 2024/25

Midhurst/November 6, 2024 – The County of Simcoe is partnering with the Salvation Army Bayside Mission and the Elizabeth Fry Society Simcoe Muskoka to enhance winter warming for those living unhoused in the region.

These additional warming centre services in the City of Barrie create more opportunities for individuals living unhoused to come indoors when they are most at risk. While at County-funded warming centres, individuals can access support to find shelter, housing, healthcare, and other services and supports.

This is just one part of the County's [10-point homelessness prevention strategy](#), which provides significant investments and resources to help unhoused individuals across the region.

The strategy makes affordable housing even more attainable by increasing supply, creating “deep rent subsidies”, increasing eviction prevention services, and improving available shelter. It commits the County to find new opportunities, enhance community shelter services, and improve safety throughout the community.

Last week, the County enacted its alternate spaces strategy and today's announcement furthers support for unhoused individuals in the Barrie area. This comprehensive system response increases available warming and shelter spaces as the region approaches the coldest nights of the year. To maximize options for access to warm, indoor locations, all County of Simcoe Social and Community Services offices, located in Alliston, Barrie (3rd floor), Collingwood, Orillia and Midland, are open from 8:30 a.m. until 4:30 p.m. for individuals to come in from the cold.

The County reminds residents that warming centres are open during the coldest months of the year for vulnerable populations. These warming centres are part of the regional system approach to homelessness prevention with support from community partners.

The warming services listed are funded by the County of Simcoe in partnership with the City of Barrie and the City of Orillia, which are above and beyond the regular municipal service contributions.

Additional County of Simcoe Warming Centre locations in the City of Barrie and in additional communities will be released in the coming weeks.

Those in need of shelter or warmth can always call 2-1-1 to connect with a nearby shelter or visit one of the locations listed below.

Warming opportunities available at the following locations

Barrie	Orillia
<p>Salvation Army, Bayside Mission 16 Bayfield Street, Barrie <i>Overnight warming will be available up to seven (7) days per week as required.</i> The Salvation Army Warming Centre will initiate overnight warming centre operations upon their discretion based on temperature,</p>	<p>The Lighthouse Orilla Orillia Community Church 64 Colborne St. E, Orillia <i>Overnight warming will be available from 9:00 p.m. to 7:00 a.m., up to seven (7) days per week as required. Effective November 18, 2024-April 30, 2025</i></p>
<p>wind chill, weather events and at a minimum of -10°C or colder. The maximum capacity in the warming centre is eight (8) male participants.</p> <p>Elizabeth Fry Society Simcoe-Muskoka Simcoe Residential Hotel 31 Bayfield Street, Barrie Up to ten (10) rooms with shared facilities available for short term stays through the Simcoe Residential Hotel. The Elizabeth Fry Society Simcoe-Muskoka will provide onsite case management and housing support during the day. Rooms will augment other overnight warming programs and create increased access to indoor spaces for couples in addition to individuals when shelter beds are full or, in circumstances where, due to unique needs, an individual may not be able to access an emergency shelter or other warming programs. The location is pet friendly. Will serve 10 to 12 individuals. <i>Effective November 15, 2024-April 30, 2025</i></p>	<p>The Lighthouse Overflow Overnight Warming Centre will initiate overnight warming centre operations upon their discretion based on temperature, wind chill, weather events and at minimum -10°C or colder.</p> <p><i>The maximum capacity in the warming centre is sixteen (16) participants with sleeping mats. The maximum capacity may increase to thirty (30) if all participants are seated at tables.</i></p>
<p>Additional County of Simcoe warming locations in the City of Barrie including daytime and overnight warming will be announced in the coming weeks.</p>	<p>Bradford West Gwillimbury</p> <p>WOW Living Bradford Out of the Cold Café 177 Church Street, Bradford <i>Overnight warming will be available from 9:00 p.m. to 8:00 a.m., up to seven (7) days per week as required. Effective October 15th, 2024 - April 30, 2025</i></p> <p>WOW Living (Out of the Cold Café) will initiate overnight warming centre operations upon their discretion based on temperature, wind chill, weather events and at a minimum of -10°C.</p> <p><i>The maximum capacity in the warming centre is ten (10) participants for extended hours or overnight, and daytime (10am-2pm) is 50 participants.</i></p>

About the County’s 10-point homelessness prevention strategy

The County of Simcoe’s 10-point Homelessness Prevention Strategy provides a strong, data-driven plan to help vulnerable residents and our communities. The strategy includes a considerable added investment toward the goal of preventing and ending chronic

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homelessness. For further details and ongoing updates to the homelessness prevention plan, visit simcoe.ca/HomelessnessSystem.

About the County of Simcoe

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Advisory

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FOR IMMEDIATE RELEASE

New medical priority dispatch system coming to Simcoe County

Midhurst/November 8, 2024 – During the morning of November 14, County of Simcoe Paramedic Services will join services throughout the province in implementing the new Medical Priority Dispatch System (MPDS).

The purpose of the new system is to ensure that Paramedics are more readily available to be dispatched to urgent, life-threatening calls, faster.

The MPDS system is being rolled out in November 2024 in Simcoe County, York Region, Beausoleil First Nation and Rama First Nations. The Ontario Government has previously launched this program in the City of Toronto, Peel Region, City of Ottawa, among other municipalities, and will continue to roll it out across the province.

"The previous system operated to an extent as first come first serve, which didn't allow dispatchers and paramedics to prioritize the urgency of calls," said Warden Clarke. "This new system empowers dispatchers to gather more information, helping them assess the urgency of a call and prioritize the response more effectively. We know it's been a success in other jurisdictions, and we look forward to seeing further benefits in Simcoe County."

Patients with non-life-threatening needs may receive a delayed response from paramedics as a result, however dispatchers will remain in contact with callers, ensuring they remain stable and are able to safely wait until paramedics can respond to their needs. The end goal is to ensure that Paramedic resources are getting to urgent or life-threatening calls as quickly as possible.

Full details on the MPDS system and what it means for callers of 9-1-1 can be found at www.simcoe.ca/MPDS.

About County of Simcoe

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FOR IMMEDIATE RELEASE

12th Annual Newcomer Recognition Awards celebrates community diversity

Midhurst/November 8, 2024 – The County of Simcoe proudly celebrated its community champions last night at the annual Newcomer Recognition Awards, honouring outstanding contributions across 12 categories.

Emceed by CTV Barrie's Sarah Freemark, the awards ceremony took place at Tangle Creek in the Township of Essa, where award winners, partners and elected officials came together to recognize the vital impact these individuals have on our communities.

"The County of Simcoe is committed to fostering our continued growth as vibrant and inclusive region," said Warden Basil Clarke. "Congratulations to this year's Newcomer Recognition Award recipients on their remarkable achievements. I'd also like to extend my gratitude to the Committee, our generous sponsors, including Honda Manufacturing of Canada, and our staff for making this celebration of Simcoe County's rich diversity possible."

Chosen through an open nomination process that is overseen by a committee of community stakeholders, this year's Newcomer Recognition Award honourees are:

- **Career Mobility** - Travis and Gaylene Hallyburton
- **Culturally Diverse Workforce** - The Breakfast House
- **Ethnocultural Group** - Innisfil Indian Association
- **Immigrant Artist** - Aanchal Nanavati
- **Immigrant Mentor** - Aradhana Julie Kumar
- **Inclusive Housing Practices** - A.G. Secure Property Management
- **Newcomer Inclusive Service Delivery** - Information Orillia
- **Service Excellence** - Palwasha Baqi
- **Small Business Owner** - Jaydees Market
- **Teaching Excellence** - Patricia Bradbury
- **Welcoming Work Environment** - Krown Barrie
- **Youth Community Champion** - Michaela Venter

About the Simcoe County Local Immigration Partnership

The Simcoe County Local Immigration Partnership hosts this event to recognize outstanding individuals, businesses and organizations who are champions within their local communities. For more information, visit <https://simcoe.ca/residents/lip/newcomer-recognition-awards/>.

About the County of Simcoe

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CONTACT
 Community Services

Joint Release

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 1110 Highway 26, Midhurst, Ontario L9X 1N6
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FOR IMMEDIATE RELEASE

Collingwood Supportive Rapid Rehousing program ready to support first residents

Midhurst/November 8, 2024 – The County of Simcoe, CONTACT Community Services, The Common Roof and the Town of Collingwood, among other partners, are pleased to announce that the Supportive Rapid Rehousing Program (SRRP) in the Town of Collingwood will welcome its first residents, through a phased approach, in the coming weeks.

CONTACT Community Services, the agency operating and managing the program with the South Georgian Bay Community Health Centre, will provide comprehensive, 24/7 on-site services, staffed with trained professionals. The program can house and support between 10-13 seniors (aged 55+) at a time (excluding staff/support teams). Full operating details will continue to be posted to simcoe.ca/SRRP.

About the Supportive Rapid Re-Housing Program (SRRP) in Collingwood

The Supportive Rapid Rehousing Program (SRRP) aims to provide services, housing and support to individuals who have fallen on difficult times and helps to place them into permanent housing quickly. These individuals in the Collingwood program will be seniors (55+) who have been identified as situationally homeless. This SRRP gives wrap around, in-house support to find and integrate individuals into permanent housing. This is NOT a shelter, it's a temporary home for individuals as they prepare for independent living situations.

Supporting vulnerable individuals in our community

The County of Simcoe and the Town of Collingwood are committed to expanding support for and availability of supportive housing in the area. Through the County, this expanded system provides capacity to better transition individuals who have been identified as situationally homeless into permanent housing while alleviating pressures on regional shelter systems. This strategy is one of the pillars within the County's [10-Point Homelessness Prevention Strategy](#).

Affordable Housing has been a key priority for Collingwood Council and staff for many years. The Town recently completed an Affordable Housing Master Plan (AHMP) in November 2023, which provided the Town a set of 26 recommendations for tackling the housing issue. The Town is committed to collaborating with other levels of government to facilitate affordable housing initiatives that bring much-needed housing to our community.

Quotes

"We are so pleased to officially reach this milestone and work with our partners to house and support residents through this unique and impactful program. We want to thank all our partners who have joined together to build up housing options in the Collingwood area and we look forward to helping change lives, together."

~Warden Basil Clarke, County of Simcoe

"This is such welcome news for those seniors (55+) experiencing situational homelessness to now have a place to live not only for temporary housing but also to get assistance securing long-term housing. Thank you once again to the County of Simcoe, The Common Roof, and CONTACT Community Services for working together to bring this much-needed initiative to Collingwood."

~Mayor Yvonne Hamlin, Town of Collingwood

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"CONTACT Community Services is excited to collaborate with the Collingwood community in delivering this vital rehousing program for seniors in need. Collingwood is a friendly and inclusive community, and we eagerly anticipate working closely with the Town and the South Georgian Bay Community Health Clinic to ensure the program's success."

~ Brenda Pufek, Interim Executive Director, CONTACT Community Services

"We are excited to partner in supporting the SRRP model at the Collingwood Common Roof and Rotary Hub and look forward to working alongside CONTACT as they begin delivering vital support services to those in need. A heartfelt thank you to everyone who has worked tirelessly to bring us to this point, and congratulations to all the partners involved in this collaborative effort to deliver a much-needed service to our community."

James Thomson, President and CEO, The Common Roof

About the County of Simcoe

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About The Town of Collingwood

The Town of Collingwood is a progressive community located in the heart of a four-season recreation area on the southern shore of Georgian Bay. The area is well known for its many natural amenities and its rich heritage. Collingwood is a destination for tourism and many business, sporting, and cultural events. Collingwood acts as a gateway to the South Georgian Bay region, with stunning landscapes that encourage an active lifestyle, and inspire the local arts and culture community. Downtown Collingwood might just surprise you with 30 plus restaurants, 60 plus boutique shops, spas for relaxing, and live music for grooving... all in the only downtown core recognized by Canada's Registrar of Historic Places! More recently, the harbourfront area is emerging as an extension of the downtown district. Plans for expanding the amenities and events in the harbourfront area promise to make this a much more prominent tourism destination.

About CONTACT Community Services

For more than 40 years, CONTACT Community Services has proudly served the communities of South Simcoe. CONTACT Community Services is a proactive leader in South Simcoe providing responsive services in housing, employment, and community support. CONTACT remains an active, innovative, and responsive community leader. Today, they have a community office in Alliston, an employment office (with housing support) in Bradford, and community thrift stores in two locations.

About The Common Roof

The Common Roof seeks to lead in the development and empowerment of strong, compassionate social communities through innovative shared services. We are a community-based social enterprise providing sustainable and professional workspace for human-service not-for-profit agencies. At its core, The Common Roof seeks to inspire and empower change in the following areas:

- Encourage organizations to operate efficiently and effectively.
- Mobilize community support to meet local community identified needs.
- Develop and manage philanthropic investment.

The Common Roof is a registered charitable organization based in Simcoe County.

Together, we are building inclusive, healthy communities for children, youth, and their families. To learn more about The Common Roof, to donate, or get involved please visit www.thecommonroof.ca, follow us on social media [Twitter](#) and [Facebook](#) or sign up for [The Common Roof Newsletter](#).

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Ontario Provincial Police
Police provinciale de l'Ontario

Media Release/ Communiqué

A8

FROM/DE: Corporate Communications

DATE: November 1, 2024

OPP RELEASES 2023 ANNUAL REPORT

*500 Officers Hired, More than 2 Million Calls Received,
Response to a Traffic Event Every 4 Minutes*

(Orillia, ON) – The Ontario Provincial Police (OPP) is pleased to release its 2023 Annual Report. The new enhanced electronic report has interactive content with links to additional information and previous years' statistics for added context and includes embedded videos and podcasts. The Annual Report can be viewed on the [OPP's website at opp.ca](https://www.opp.ca).

This report aligns with the OPP's 2023-2025 Strategic Plan that provides direction and guides the OPP's actions through its priorities of *People, Work and Communities* reaffirming its vision of *Safe Communities... A Secure Ontario*.

Did you know that in 2023, the organization hired and trained more than 500 new recruits and experienced officers? This was an increase of almost 40 per cent from 2022. Through call-takers to dispatchers to officers on the frontline, the OPP received more than 2 million calls for service last year. In 2023, OPP officers were dispatched to a traffic event every four minutes.

In an effort to keep Ontario roadways safe in 2023, OPP officers initiated a traffic stop every 80 seconds representing an increase of 26 per cent over 2022. Unfortunately, drivers continued to choose to drive while impaired. OPP officers issued more than 11,000 impaired charges in an ongoing effort to protect the safety of all motorists.

Additionally, the OPP's Criminal Investigation Branch investigated 160 major crimes including 40 homicides in 2023. The OPP also removed \$15.4 million estimated street value of illicit drugs from the communities we serve through the work of the Organized Crime Enforcement Bureau.

With the incidence of chronic violent offenders given judicial interim release and committing further violent criminal acts thereafter, the importance of bail reform was made clear. Following OPP appearances before several Standing Committees calling for meaningful legislative change, several bail reform initiatives were introduced in 2023, including Bill C-48. This Bill makes targeted changes to the Criminal Code's bail regime to address serious repeat violent offenders with weapons in an effort to enhance the safety of officers and all citizens of Ontario.

These are just a few of the highlights showcased in the [OPP 2023 Annual Report](#) that illustrate the OPP's commitment to combat crime and enhance community safety within its jurisdictions across Ontario. The [full report can be found here](#).

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Ontario Provincial Police
Police provinciale de l'Ontario

Media Release/ Communiqué

Quote:

"I am immensely proud of our organization's achievements over the past year. Our dedication to the safety and well-being of the communities we serve across the province remains unwavering."

– OPP Commissioner Thomas Carrique

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ANNUAL REPORT

ONTARIO PROVINCIAL POLICE // OPP.CA

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OUR VISION

Safe Communities...
A Secure Ontario

OUR MISSION

To serve our province by protecting its citizens, upholding the law and preserving public safety.

OUR VALUES

Serving with
**PRIDE,
PROFESSIONALISM
& HONOUR**

Interacting with
**RESPECT,
COMPASSION
& FAIRNESS**

Leading with
**INTEGRITY,
HONESTY
& COURAGE**



Always doing the right things for the right reasons



Look for the OPP flash in the top corner of each interactive page to identify the presence of videos, interactive hover boxes and hyperlinks.

MESSAGE FROM THE COMMISSIONER

On behalf of the Commissioner's Command Team and all members of the OPP, I am proud to showcase our accomplishments over the previous year with the 2023 OPP Annual Report. This report aligns with our 2023-2025 Strategic Plan and fortifies our commitment to combat crime, enhance community safety and promote well-being within our organization and the communities we police across Ontario.

With great sadness, I must recognize the tragic losses our organization suffered in 2023. On May 11, Sergeant Eric Mueller of the Russell County Detachment was fatally shot while responding to a disturbance call at a home in Bourget. Provincial Constable Marc Lauzon was shot and seriously/critically injured with PC Francois Gamache-Asselin also treated for injuries. Detective Constable Steven Tourangeau of the Huron-Perth Community Street Crime Unit was driving an unmarked service vehicle on May 29 when he was involved in a motor vehicle collision. Tragically, Detective Constable Tourangeau died of his injuries. Sadly, a member of the public also perished in this collision. The devotion and service to our communities of those who serve will never be forgotten.

These tragic events affect all members of the OPP, and we remain committed to supporting their well-being. In addition to our existing member resources, our Healthy Workplace Team established the Reintegration Unit to assist uniform members in returning to their positions and to help them achieve their professional and personal best. In the face of adversity and loss, our members remain resilient in their commitment to keep their communities safe.

With the incidence of chronic violent offenders given judicial interim release and committing further violent criminal acts thereafter, the importance of bail reform was made clear. Following OPP appearances before several Standing Committees calling for meaningful legislative change, several bail reform initiatives were introduced in 2023, including Bill C-48. This Bill makes targeted changes to the Criminal Code's bail regime to address serious repeat violent offenders with weapons in an effort to enhance the safety of officers and all citizens of Ontario.

In 2023, our organization hired and trained more than 500 new recruits and experienced officers. From call takers to dispatchers to our officers on the frontline, the



OPP continued to proudly serve communities in Ontario, receiving more than two million calls for assistance in our communication centres, and dispatching officers to more than 1.2 million calls for service last year.

Our officers diligently work to ensure roadways within the province continue to be safe for all motorists. Drivers continue to choose to drive while impaired. In an ongoing effort to remove impaired drivers from Ontario roadways, OPP officers issued over 11,000 impaired driving charges to protect the safety of all motorists.

Over the last few years, Ontario has seen a surge in the number of vehicle thefts and carjackings taking place. An OPP-led joint forces team was formed to address auto theft from an organized crime lens. From September 15 to December 31, 2023, 66 arrests were made and 99 vehicles were recovered. Additionally, in 2023, the OPP seized \$15.4 million total value of drugs through the Organized Crime Enforcement Bureau.

I'm immensely proud of our organization's achievements over the past year. Our dedication to the safety and well-being of the communities we serve across the province remains unwavering. I eagerly anticipate the accomplishments that lie ahead in the coming year and years to come.



Thomas Carrique, C.O.M.
Commissioner
Ontario Provincial Police

AN OVERVIEW OF 2023 AT THE OPP

INTERACTIVE



SAFE COMMUNITIES... A SECURE ONTARIO

AS

OUR ORGANIZATION

The Commissioner is the highest-ranking member of the OPP and is responsible for overseeing all aspects of OPP service. The organization is divided into five commands: Culture and Strategy Services, Field Operations, Investigations and Organized Crime, Corporate Services, and Traffic Safety and Operational Support.



THOMAS CARRIQUE
COMMISSIONER



KARI DART
DEPUTY COMMISSIONER
PROVINCIAL COMMANDER
Culture and Strategy Services*

- Corporate Communications and Strategy Management Bureau
- Office of Professionalism, Respect, Inclusion and Leadership



CHRIS HARKINS
DEPUTY COMMISSIONER
PROVINCIAL COMMANDER
Field Operations

- Central Region
- East Region
- North East Region
- North West Region
- West Region
- Community Safety Services
- Healthy Workplace Team



MARTY KEARNS
DEPUTY COMMISSIONER
PROVINCIAL COMMANDER
Investigations and Organized Crime

- Chief Firearms Office
- Investigation and Enforcement Bureau
- Investigation and Support Bureau
- Organized Crime and Enforcement Bureau
- Project Support Centre
- Provincial Operations Intelligence Bureau



KAREN MEYER
A/DEPUTY COMMISSIONER
PROVINCIAL COMMANDER
Corporate Services

- Business Management Bureau
- Career Development Bureau
- Fleet, Supply and Weapons Services Bureau
- Municipal Policing Bureau



ROHAN THOMPSON
DEPUTY COMMISSIONER
PROVINCIAL COMMANDER
Traffic Safety and Operational Support

- Communications and Technology Services Bureau
- Field Support Bureau
- Highway Safety Division
- Indigenous Policing Bureau
- Security Bureau

*Culture and Strategy Services Command was created effective April 10, 2023.

CULTURE AND STRATEGY SERVICES COMMAND ESTABLISHED IN 2023

Culture and Strategy Services Command introduced as the fifth OPP Command in April 2023

The command was established to allow for greater capacity, better collaboration across provincial commands and improved accountability to address key organizational functions. The command is well positioned to drive workplace culture enhancements consistent with the OPP Strategic Plan, Anti-Racism Action Plan, and Anti-Sexual Harassment Action Plan, and ensure recommendations from various reports are successfully implemented.

The Culture and Strategy Services Command maintains organizational responsibility for continuous improvement within the OPP and is specifically responsible for:

- providing leadership and oversight to changes and programs associated with professionalism, respect, inclusion, leadership and strategy;
- supporting the organization and the communities served by the OPP with consistent, accurate and quality communications and organizational change products;
- participating in corporate strategic planning and decision-making, including the development, implementation and evaluation of the OPP vision, strategic priorities and various review recommendations; and,
- increasing the organizational and industry profile of culture change initiatives, consistent with OPP values, through an inclusive, strategic and innovative lens.



In 2023, two areas were realigned under Culture and Strategy Services Command: Corporate Communications and Strategy Management Bureau and the Office of Professionalism, Respect, Inclusion and Leadership.

"The importance of mindset is at the heart of everything within this new command. It's about growth... and growth is something that we should expect of each other."

- Deputy Commissioner Dart from Reflections – Inside the OPP

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PROGRAMS AND SERVICES

Abuse Issues

Command: Field Operations
The Victim Response Support Unit supports victims of sexual assault and the officers who investigate these occurrences.

Policing Agreement is to administer the Ontario First Nations Policing Agreement on behalf of the First Nations that do not have their own administrator. Under the OFNPA, the OPP administers policing services in 17 First Nations.

various patrol scenarios.

interception, and search and rescue operations.

events that gave rise to their origin.

and rescue, criminal tracking, detecting narcotics, and searching for human remains, firearms, explosives or physical evidence. The OPP also possesses Tactically Integrated Canines supporting our Tactics Rescue Unit.

They also investigate cases of child luring over the Internet and other online offences to prevent the victimization and exploitation of children.

time on core, frontline policing services.

Rescue (USAR), Chemical, Biological, Radiological, Nuclear & Explosive (CBRNE) Response Team (UCRT).

involved vehicle(s) to report the collision forthwith or within the next 48 hours. This reduces delays for the motorist while they wait for an officer to arrive and ensures that police resources are deployed in an efficient manner.

initiatives across the province.

commitment to ensuring public safety and delivering proactive and innovative policing.

serial in nature. The OPP manages the coordination of this system for the entire Province.

Criminal Investigation Services Support Team

Command: Investigations and Organized Crime
The Criminal Investigation Services Support Team is a team of highly trained Investigative Assistants who are engaged at the onset of an investigation to ensure that proper filing practices are employed by the entire investigative team.

over 40,000 tests annually. The program manages and maintains 1600 roadside instruments that are being used at all traffic stops across the province.

leverages the partnership between an OPP Communications Operator and a trained mental health and addictions crisis professional to de-escalate a situation and support individuals.

identification, preservation, forensic recovery, analysis and interpretation of digital data derived from an electronic device whether stored locally or in the cloud.

approach to managing emergencies and reducing risks.

are responsible for the provincial coordination of OPP response to an emergency.

officer(s).

certified in the use of explosive charges for breaching purposes during hostage rescue occurrences.

lost loved one(s).

involving firearms, prohibited weapons, prohibited devices and ammunition, and support ongoing provincial initiatives.

works in a court of law.

while wearing personal protective equipment.

findings in a court of law. Specially trained forensic identification experts provide investigative support to the OPP and other police agencies across the province.

Ontario municipal police services and government ministries.

Hate Crime/Extremism Investigation

Command: Investigations and Organized Crime
The OPP Hate Crime/Extremism Unit is mandated to conduct multi-jurisdictional intelligence operations to detect, deter, disrupt, and monitor persons or groups involved in extremist ideologies and/or hatred that can lead to criminality.

support and resources to ensure that the OPP develops and maintains the ability to appropriately respond to issues impacting Indigenous peoples. The IPB provides support and capacity building to contribute to effective First Nations policing and healthy Indigenous communities.

criminal organization is collected, analyzed and a course of action is planned based on a critical review of this data.

assault.

perpetrators to justice as well as addressing all safety needs of the justice official.

aspects of a major incident.

services and support.

implementation of activities that respond to the calls for Justice.

where police are called and are obligated to respond.

the courts, on behalf of municipal police services as well as the OPP. The Offender Transportation Program is a cooperative between the Ministry of the Solicitor General, the OPP and the Ministry of Child Community and Social Services.

day-to-day operations, emerging security vulnerabilities and documented security events.

Command: Traffic Safety and Operational Support
Provincial Communications Operations is responsible for essential frontline communications services that provide a vital link between the citizens of Ontario and frontline police officers.

responsibility of members of the OPP Investigation and Enforcement Bureau.

involving international, domestic, and issue specific terrorism in Ontario.

Criminal Intelligence Service Ontario.

Provincial Contraband Tobacco Enforcement

Command: Investigations and Organized Crime
The Contraband Tobacco Enforcement Team is dedicated to investigating the smuggling and trafficking of contraband tobacco. This team works closely with regional and international agencies to disrupt and dismantle sophisticated and wide-reaching contraband tobacco networks across Ontario.

training, procedures and supports are implemented to enhance modern investigations as technology continues to advance.

Sciences.

directly or indirectly, by major events or critical incidents. PLT members work to build relationships of trust, mutual understanding and respect between police and constituents. The Team works with all involved parties in an attempt to facilitate a safe and lawful environment for free speech and peaceful assembly.

experience for all Motorized Snow Vehicle operators in all locations, including roadways, private property and trails not maintained by the Ontario Federation of Snowmobile Clubs. The Aircraft Enforcement Program couples state-of-the-art technology with the principles of the Provincial Traffic Safety Program to save lives. The OPP uses a Cessna 206 to support traffic enforcement on highways, supporting regional and detachment traffic initiatives.

Snowmobile Program, Provincial Off-Road Vehicle Program, Dangerous Goods/Commercial Motor Vehicles, Provincial Motorcycle Program, the

Command: Investigations and Organized Crime

Command: Traffic Safety and Operational Support
Search and Rescue operations within OPP jurisdiction include members of specialized teams and assets located across the province under the mandate of the Emergency Response Team. The Teams are situated strategically around the province to react effectively when people become lost.

died and were buried, and manner/cause of death.

Security Assessment Unit

Command: Traffic Safety and Operational Support
The OPP Security Assessment Unit (SAU) are the physical security specialists in the OPP. The SAU provides many specialized physical security services for the OPP and our Ontario justice sector partners.

stakeholders to determine their suitability for employment or for providing goods and services.

requesting Special Constable Appointments.

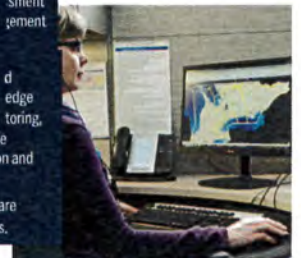
evidence in support of major criminal investigations by providing technical expertise in electronic surveillance.

judicial system.

court (criminal, provincial or civil), freedom of information requests, and for third-party partners (e.g. Ministry of Transportation, First Nations, fire departments).

covert resources.

Command: Investigations and Organized Crime
The Witness Protection Unit is responsible for administering all responsibilities as they relate to Witness Protection in accordance with the policy and guidelines of the Ministry of the Attorney General.



INTERACTIVE

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AB

SERVING THE PROVINCE OF ONTARIO

Core policing and its supporting infrastructure and administration framework are delivered in accordance with principles and requirements outlined in the Adequacy and Effectiveness Standards Regulation O.Reg.3/99 (adequacy standards) made under the *Police Services Act* (PSA).

The OPP delivers mission-focused, values-based, effective, efficient and legitimate policing in accordance with these standards and the requirements of the *Canadian Charter of Rights and Freedoms* and the *Ontario Human Rights Code*. Pursuant to the PSA, new legislation, case law and other legal decisions, standards and guidelines also dictate policing responsibilities.

Under the Ontario First Nations Policing Agreement (OFNPA), the OPP provides administrative support for 17 First Nations police services and policing to three First Nations under Stream Two Agreements. There are an additional 22 First Nations that are directly policed by the OPP. For more information see [page 84](#).

All OPP services, policies, practices, processes and programs reflect the principles and philosophy of its vision, mission and values.

The values of the OPP are the cultural cornerstones that guide all behaviours and actions, each and every day. They represent what the organization stands for and how it will uphold the trust and confidence of Ontarians.

Our mission, rooted in its values, reaffirms the organization's collective direction, reflects its shared responsibilities and the expectations of its members, communities, stakeholders and partners.

Our vision inspires the delivery of the adequate and effective policing under a multi-faceted and complex mandate.

Safe Communities... incorporates the provision of detachment-based and frontline policing for the majority of Ontario's municipalities, roadways, trails and waterways.

As the province's police service of jurisdiction, A Secure Ontario includes:

- The leadership, management and maintenance of multiple province-wide programs and services on behalf of the Ministry of the Solicitor General. This includes leadership of several large joint-force operations that form cooperative partnerships with a number of justice sector and law enforcement stakeholders;
- Provision of a wide array of programs and services, criminal investigative and technical expertise. In accordance with the Adequacy Standards; these are provided to OPP-policed communities and in support of all municipal, regional and First Nations services across Ontario as requested; and,
- Evidence-based deployment of resources to serve the province by protecting its citizens, upholding the law and preserving public safety.

Under its unique mandate, the OPP embraces its leading and supporting role as a partner in the delivery of essential services that ensure the safety and security of the people of the province of Ontario.

RECONCILIATION AND ENGAGEMENT WITH INDIGENOUS COMMUNITIES

In 2023, the OPP continued to work with Indigenous community partners and service providers to enhance service delivery through a culturally responsive and trauma-informed lens.

This included working with the Indigenous Advisory Circles to the OPP at the provincial level and the newly formed Regional Indigenous Advisory Circles in each OPP Region and Highway Safety Division. Engaging with the Advisory Circles has increased lines of communication with Indigenous community members and contributed to meaningful enhancements to OPP policy and practice.

OPP members built and strengthened relationships by attending community events, participating in ceremonies, and commemorating days of significance with communities. In August 2023, OPP Commissioner Thomas Carrique and Deputy Commissioner Kari Dart gratefully accepted the invitation to attend the Rama Powwow and represent the OPP in the Opening Ceremonies.

In 2023, OPP program areas found additional opportunities to respond to the Calls to Action and Calls for Justice in their work by engaging community leadership, completing additional training, and participating in awareness campaigns.

For example:

- The Criminal Investigation Branch took a culturally responsive approach in the work done on [Project Totton](#), investigating art that was fraudulently attributed to Norval Morrisseau;
- The [Indigenous Awareness Training Unit](#) provided specialized training to investigators involved with Project Cedar in Thunder Bay; and,
- OPP Regions and Detachments across the province enhanced their participation in Red Dress Day to bring awareness to missing and murdered Indigenous women, girls, and 2SLGBTQIA+ people.

The OPP continued its working relationships with policing and ministry partners including the [Indigenous Police Chiefs of Ontario](#) and the [Family Information Liaison Unit](#) (Indigenous Justice Division), and as members of the [Office of the Chief Coroner for Ontario](#) Residential School Death Investigation Team.

The OPP remains committed to establishing trust and building and improving relationships with Indigenous Peoples and communities.

The Brant County OPP Detachment recognized Red Dress Day with a display of red dresses in the windows of their detachment.



SECURING THE PROVINCE OF ONTARIO FROM THE AIR, ON THE WATER AND ON LAND

The OPP is responsible for policing...

900+ THOUSAND SQUARE KILOMETRES
of land across the province

99+ THOUSAND SQUARE KILOMETRES
of provincial waterways and a vast multi-use trail system

130+ THOUSAND KILOMETRES
of provincial highways and waterways

The OPP has facilities* across the province including a number of special investigative, special purpose and training centres, as well as:

- 147 detachment locations
- 13 forensic identification units
- 4 provincial communications centres (PCC)
- 5 regional headquarters
- 1 divisional headquarters
- 1 general headquarters

*OPP facilities include those that are government-owned, third-party leases or provided by municipalities.



Delivering operational air services support with an aviation fleet comprised of:

- 2 Airbus EC135 helicopters
- 2 Pilatus PC12 planes
- 1 Cessna 206 plane
- 28 – DJI Avata Remotely Piloted Aircraft Systems (RPAS)
- 6 – DJI Mavic Air RPAS
- 4 – DJI Mavic 3T RPAS
- 1 – DJI Mavic 2 Pro RPAS
- 15 – DJI Mavic 2 Enterprise Dual Advanced RPAS
- 4 – Autel Evo II Pro RPAS
- 4 – DJI M30T RPAS
- 3 – DJI M300 RPAS



126+
MILLION KILOMETRES
LOGGED BY OPP VEHICLES

621
REMOTELY PILOTED
AIRCRAFT SYSTEMS MISSIONS

310
AVIATION SEARCH AND RESCUE
DEPLOYMENTS



Helicopter, plane and RPAS missions include, but are not limited to:

- Search and rescue
- Public order, tactics and rescue, and containment
- Investigation support
- Collision reconstruction
- Canine support
- Assistance to policing partners

Table I-1	2021	2022	2023
Aviation-Search and Rescue Deployments	360	312	310
Total # of Helicopter Flight Hours	1,422	1,132	1,125
Total # of Helicopter Missions	567	479	476
Helicopter - # of persons located	149	169	143
Total # of Aircraft (Fixed Wing) Flight Hours	2,687	3,205	2,443
Total # of Aircraft (Fixed Wing) Missions	628	724	545
Remotely Piloted Aircraft System Deployments	607	446	621
Total # of missions supporting other police agencies/First Nations partners.	Helicopter = 16 missions totaling 41 flight hours RPAS - 22	Helicopter = 34 missions totaling 92 flight hours RPAS - 16	Helicopter = 28 missions totaling 92 flight hours RPAS - 32

Preventing crime and serving communities with a motorized vehicle fleet comprised of:

- 5,269 vehicles**
 - 4,215 road vehicles***
 - 1,054 seasonal vehicles****
 - 1,644 vehicles equipped with mobile workstations/mobile for public safety
 - 1,375 vehicles equipped with In-Car Cameras with integrated Automated Licence Plate Recognition (ALPR)
- **Patrol, investigative, multi-use, motorcycle and specialty
***Includes car-carrier trailers
**** Marine vessels, motorized snow (MSV) and off-road vehicles (ORV)



AS

2023-2025 STRATEGIC PLAN

PRIORITIES AND COMMITMENTS



PEOPLE

A healthy and resilient OPP

We will strive to support all members in achieving their professional and personal best.

WORK

A responsive and evolving OPP

We will empower our members to ensure the best possible policing services are delivered to Ontarians.

COMMUNITIES

A collaborative and progressive OPP

We will partner and build relationships with a shared vision for safety and well-being.

2023 marked the beginning of a new strategic planning cycle. The [2023-2025 Strategic Plan](#) builds on past OPP successes, reinvigorates ongoing commitments, and embraces the evolving landscape of policing. It outlines how the OPP will be bold and purposeful in adapting to emerging trends in crime, technology, and society, while meeting public safety responsibilities and preserving the vital policing services delivered in Ontario.

With an action-oriented emphasis on long-term outcomes, the 2023-2025 Strategic Plan delivers clarity of purpose so all OPP employees, stakeholders, and communities can understand the intent of OPP decisions and actions.

The OPP will track, measure, and monitor the progress in meeting the identified strategic priorities using a variety of quantitative and qualitative indicators, including the information contained in this Annual Report.

The 2023 Annual Report is intentionally structured around the OPP Strategic Priorities and provides data, highlights, and updates in alignment with these priorities.

The following graphic provides an introduction and overview to the OPP Strategic Priorities and directly links them to the achievements showcased in the 2023 Annual Report.

PRIORITY	PRIMARY AREAS OF STRATEGIC FOCUS	KEY STRATEGIC CHANGE INITIATIVES	LONG-TERM OUTCOMES	2023 ACHIEVEMENTS OVERVIEW
People - An empowered, respectful and responsible workforce connected to its vision, mission and values	People-centred and effective processes	Deliver a modernized, equitable and merit-based talent management and development framework.	People processes are free from systemic obstacles resulting in the OPP being a progressive employer of choice.	<ul style="list-style-type: none"> Culture and Strategy Services Command established New application portal and recruitment marketing strategy launched
	Resiliency, physical and mental health, and well-being	Integrate the 13 factors of psychological health and safety in the workplace.	Physical and psychological well-being and safety of employees are prioritized to promote resiliency.	<ul style="list-style-type: none"> Reintegration Training expanded 2022-2023 Accolades and Recognition Uniform enhancements
	Member engagement	Engage employees across all ranks and levels to participate in innovation seeking, decision-making and problem-solving.	Values-driven leadership that is responsible, innovative and collaborative fosters an engaged workforce that participates in positive change.	<ul style="list-style-type: none"> People-Centred Leadership development
Work - An enabled organization equipped to meet its policing responsibilities	Staffing and deployment	Apply data-driven and member-informed deployment and modernized scheduling practices.	Resources are optimized and balanced alongside operational demand and employee well-being to meet public and stakeholder expectations.	<ul style="list-style-type: none"> Detailed workforce profile data and retirement projections Public Order Unit and Emergency Response Team staffing enhancements
	Mission-focused investigations and frontline operations	Deliver modernized scalable, adaptable and flexible investigative and service delivery options.	The OPP is adequately equipped to manage the scope, volume and complexity of investigations and operations.	<ul style="list-style-type: none"> Utilization of new tools like Investigative Genetic Genealogy Successful Organized Crime Enforcement Bureau investigations and joint projects Successful Serious Fraud Office investigations and awareness campaigns Ongoing successes of the Child Sexual Exploitation Unit
	Evidence-based decision making	Implement effective, accountable and transparent public safety solutions and evaluate outcomes.	The best-available evidence is readily accessible to demonstrate transparency and enhance public and officer safety.	<ul style="list-style-type: none"> OPP frontline workload data Provincial Communications Centres data Ongoing and expanding OPP data sharing, including the Criminal Offence Summary Firearm Bail Compliance Dashboard
Communities - An engaged organization positioned to co-create meaningful public safety solutions for Ontarians	Community engagement	Seek and amplify Indigenous and diverse voices and experiences to inform and design relevant policing programs and services.	Inclusive and equitable public safety solutions are co-created and delivered to meet the needs of communities.	<ul style="list-style-type: none"> Expansion of the Indigenous Advisory Circles to the OPP Raising the Franco-Ontarian Flag Community Mobilization initiatives Prioritizing community engagement
	Victim-centred programs and services	Embed trauma-informed approaches.	Public trust and confidence and community satisfaction are reflective of our efforts and intended outcomes.	<ul style="list-style-type: none"> Increased programs aimed at supporting victims Increased training for OPP members on victim-centred, trauma-informed, and culturally responsive approaches
	Collaboration across justice, law enforcement, human and social sectors	Lead operational and strategic policing and community safety initiatives in accordance with the needs of the population and having regard for the diversity of the population.	Cooperation exists for the inclusive response to a complex range of public safety and societal issues present across the policing landscape.	<ul style="list-style-type: none"> Leading provincial strategies Ongoing joint projects with other police services Expanded use of Mobile Crisis Response Teams across the province Crisis Call Diversion Program

AS

OUR PEOPLE

RANK AND GENDER

Table 2-1

UNIFORM	Female	Male	Unspecified	Total
Cadet	24	8	2	34
Constable	958	3,551	92	4,601
Sergeant	169	835	2	1,006
Sergeant Major	-	6	-	6
Staff Sergeant	76	192	1	269
Inspector	39	119	1	159
Superintendent	13	26	-	39
Chief Superintendent	4	11	-	15
Deputy Commissioner	2	3	-	5
Commissioner	-	1	-	1
Uniform Total*	1,284	4,752	98	6,135
	20.94%	77.46%	1.60%	100.00%

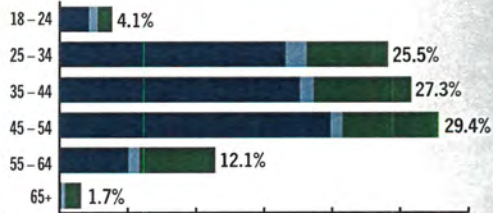
AUXILIARY	Female	Male	Unspecified	Total
Constable	90	278	0	368
Inspector	2	6	0	8
Sergeant	23	66	0	89
Staff Sergeant	5	39	0	44
Superintendent	0	2	0	2
Auxiliary Total*	120	391	0	511
	23.48%	76.52%	0%	100.00%

CIVILIAN	Female	Male	Unspecified	Total
Non-Manager	1,532	610	95	2,237
Special Constable	200	281	0	481
Manager	51	27	3	81
Civilian Total*	1,783	918	98	2,799
	63.70%	32.80%	3.50%	100.00%

GRAND TOTAL*	Female	Male	Unspecified	Total
	3,136	6,061	196	9,445
	34.33%	63.47%	2.20%	100.00%

Chart 1-1
MEMBERSHIP BY AGE (YEARS)*

- UNIFORM
- AUXILIARY
- CIVILIAN



*Excludes OFNPA uniform and civilian members.

LANGUAGES SPOKEN IN 2023

1,202 MULTILINGUAL
OPP EMPLOYEES

77 DIFFERENT
LANGUAGES
REPRESENTED,
EXCLUDING ENGLISH

55% INCREASE
IN MULTILINGUAL
MEMBERS SINCE 2021

- Employees who entered more than one language are counted only once in the multilingual total number.
- Languages spoken include only intermediate skill level and above.
- Language records are not mandatory and are voluntarily disclosed by employees.



AS

THE HOURS OF FRONTLINE POLICING

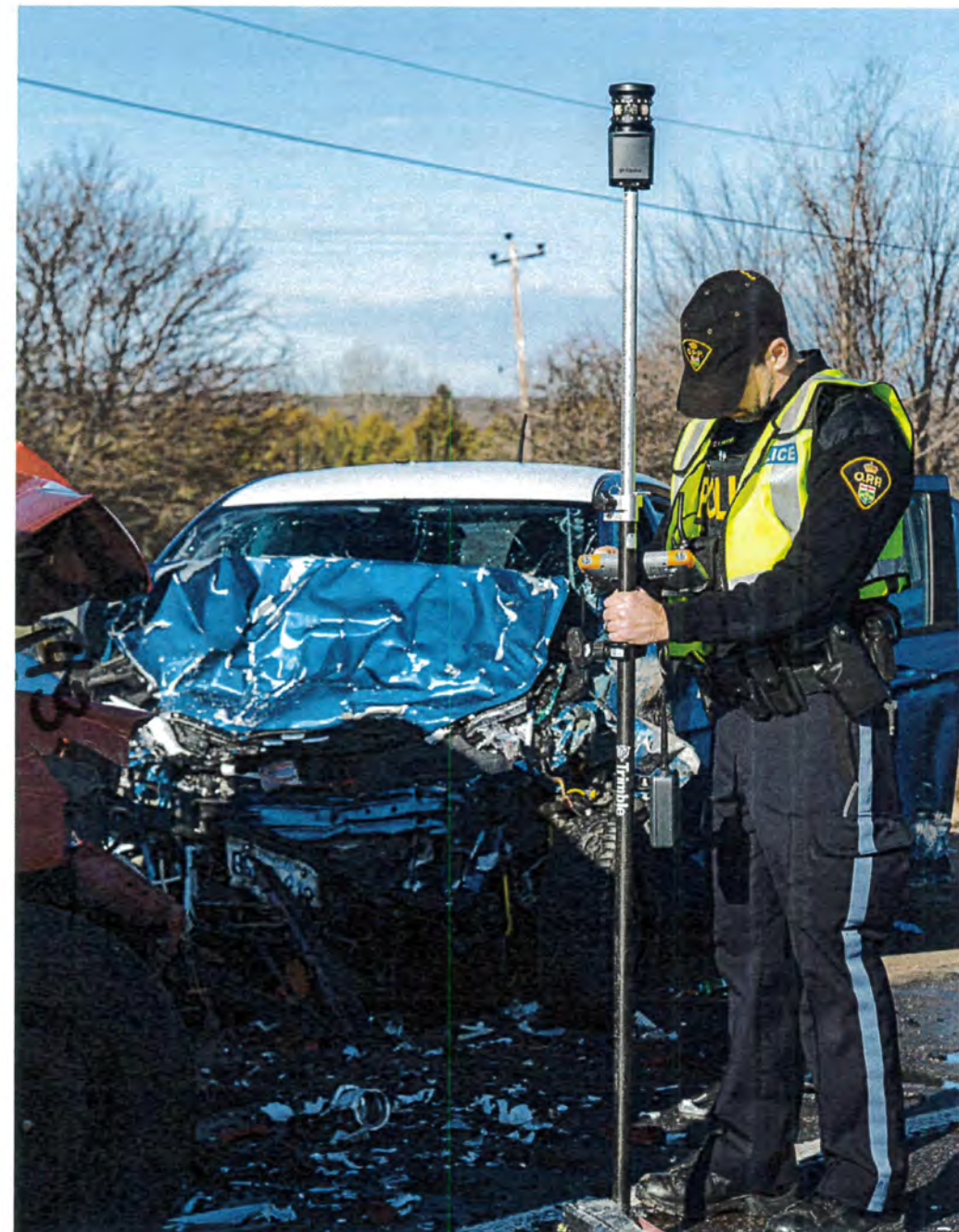
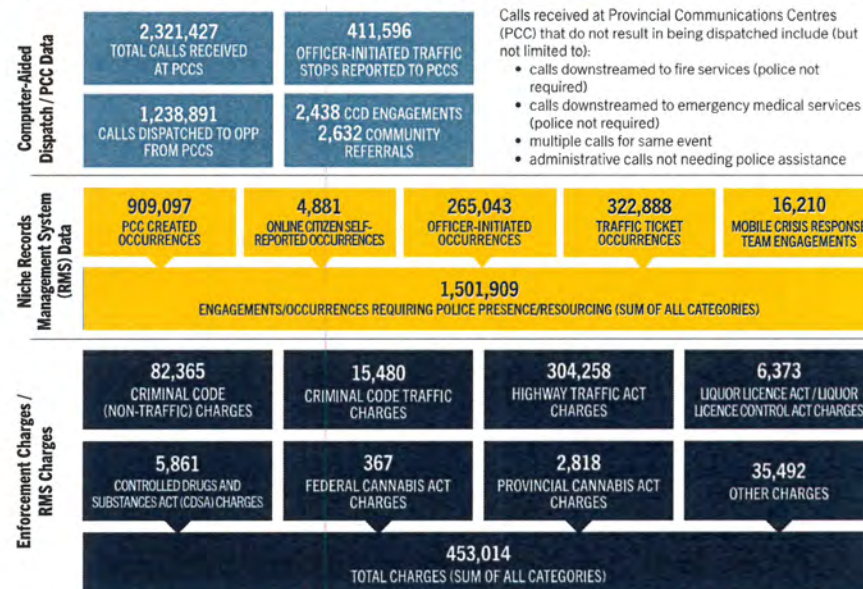
Table 3-1

	2021	2022	2023
Administrative	1,796,850	1,844,543	1,911,806
Court-related	245,516	259,627	272,830
Investigative and enforcement*	1,565,545	1,534,172	1,610,410
Other federal and provincial statutes	288,339	268,508	267,625
Municipal by-law enforcement	17,643	16,357	15,448
Operational/specialty unit support	1,376,429	1,966,731	1,442,373
Patrol	891,241	852,932	896,847
Traffic-related	900,489	974,321	1,001,553
Training	510,122	576,270	639,345
Grand Total	7,592,174	8,293,461	8,058,237

*Criminal Code, Controlled Drugs and Substances Act (CDSA), other, excludes traffic.

OUR WORK IN NUMBERS

Chart 2-1



KEEPING OUR ROADWAYS SAFE

CHARGES LAID - THE "BIG 4"

Table 4-1

	2021	2022	2023
Speeding	169,529	163,564	159,755
Distracted Driving (HTA 78.1)	4,001	4,431	4,155
Seatbelt	7,815	9,307	9,617
Impaired	9,552	10,228	11,142

■ 85.6% Speeding ■ 2.2% Distracted Driving (HTA 78.1) ■ 5.2% Seatbelt ■ 6.0% Impaired

PATROL TYPE



OVERALL
PATROL HOURS
INCREASED BY
4% OVER 2022



26% INCREASE IN
TRAFFIC STOPS
OVER 2022

44

48

COLLISIONS AND FATALITIES

ROADWAY, OFF-ROAD AND MOTORIZED SNOW VEHICLE

ALL MOTORIZED VEHICLE COLLISIONS

Table 5-1

	2021	2022	2023
Fatal Collisions	328	356	411
Personal Injury Collisions	7,690	8,371	8,482
Property Damage Collisions	53,236	66,110	68,631
Total	61,254	74,837	77,524

	2021	2022	2023
Alcohol/Drug-Related	2,541	2,737	2,592
Animal-Involved	10,077	11,338	11,607
Speed-Related	8,259	10,071	9,262
Inattentive-Related	6,780	8,003	7,592

	2021	2022	2023
Persons Killed	356	399	452
Persons Injured	10,817	12,030	12,396

VICTIMS IN MOTORIZED VEHICLE COLLISIONS

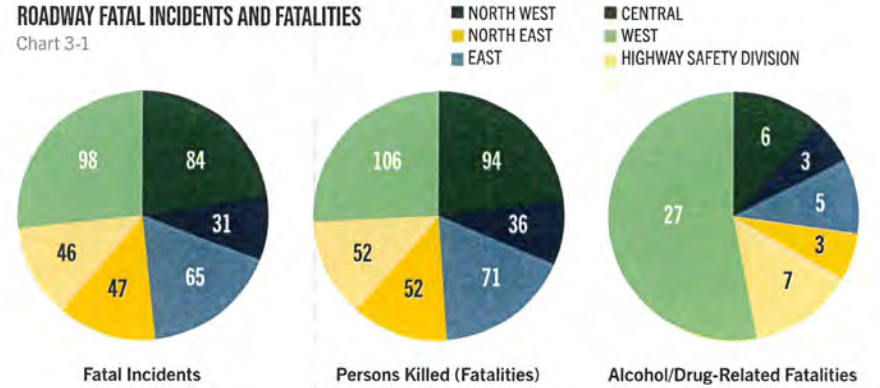
Table 5-2

	2021	2022	2023
Persons Killed (Total)	356	399	452
- Persons Killed (Speed-Related)	92	97	109
- Persons Killed (Inattentive-Related)	63	64	58
- Persons Killed (Alcohol/Drug-Related)	42	84	67
- Persons Killed (No Seatbelt)	48	61	66
- Persons Killed (No Helmet)	16	29	20
- Pedestrians Killed	40	29	37
Persons Injured (Total)	10,817	12,030	12,396
Total Victims	11,173	12,429	12,848

Despite a 26% increase in traffic stops, there was a 14.5% increase in persons killed in roadway collisions over 2022.

ROADWAY FATAL INCIDENTS AND FATALITIES

Chart 3-1



OFF-ROAD VEHICLE FATAL INCIDENTS AND FATALITIES 2023

Table 6-1

	Central Region	North West Region	East Region	North East Region	West Region	All OPP Locations
Fatal Incidents	6	1	7	6	6	26
Persons Killed (Fatalities)	6	1	7	7	6	27
Alcohol/Drug-Related Fatalities	3	1	3	3	2	12

MOTORIZED SNOW VEHICLE FATAL INCIDENTS AND FATALITIES 2023

Table 6-2

	Central Region	North West Region	East Region	North East Region	West Region	All OPP Locations
Fatal Incidents	3	0	2	8	1	14
Persons Killed (Fatalities)	3	0	2	8	1	14
Alcohol/Drug-Related Fatalities	2	0	0	1	1	4

BOATING FATAL INCIDENTS AND FATALITIES 2023

Table 6-3

	Central Region	North West Region	East Region	North East Region	West Region	All OPP Locations
Fatal Incidents	4	1	8	8	1	22
Persons Killed (Fatalities)	4	1	8	9	1	23
Alcohol/Drug-Related Fatalities	1	0	1	4	0	6

45

AP



SPEED CONTINUES TO BE THE LEADING FACTOR IN ROADWAY AND MOTORCYCLE COLLISIONS

PRIMARY CAUSAL FACTORS IN FATAL ROADWAY COLLISIONS

Table 7-1

	2021	2022	2023
Fatal Collisions - Speed is a Factor	73	76	80
Fatal Collisions - Alcohol/Drugs is a Factor	31	61	44
Fatal Collisions - Driver Inattention is a Factor	54	51	51
Total Fatal Roadway Collisions	292	319	371
# of Persons Killed - Victim not wearing Seatbelt	48	61	66
Total Persons Killed in Fatal Roadway Collisions	319	359	411

PERCENTAGE OF FATAL ROADWAY COLLISIONS BY SELECTED PRIMARY CAUSAL FACTORS

Table 7-2

	2021	2022	2023
Speed-Related	25%	24%	22%
Alcohol/Drug-Related	11%	19%	12%
Inattentive-Related	18%	16%	14%
Seatbelt-Related	15%	17%	16%

MOTORCYCLE FATALITIES

Table 8-1

Profile of Motorcyclists	2021	2022	2023
Driver/Operator	32	42	39
Passenger	3	2	0
Total Deceased Motorcyclists	35	44	39
Total	7,227	9,120	8,608
Gender of Motorcycle Victims	2021	2022	2023
Female	6	5	4
Male	29	39	35
Causal Factors	2021	2022	2023
Alcohol/Drug-Related	5	8	1
Speed-Related	12	7	6
Inattentive-Related	5	6	5
Animal-Involved	1	1	1

OPP R.I.D.E. - REDUCE IMPAIRED DRIVING EVERYWHERE

Table 8-2

	2018	2019	2020	2021	2022	2023
RIDE Events Count	43,639	38,044	23,519	29,934	34,278	40,219
Impaired Occurrences	501	438	274	339	449	508
Impaired Charges	653	571	376	482	614	732
90 Day ADLS and Zero Tolerance Suspensions	1,290	1,059	603	639	803	820



AS8

COMMERCIAL MOTOR VEHICLE (CMV) ENFORCEMENT (OVER 4500 KGS ONLY)

Table 9-1

	2021	2022	2023
Total Hours: Patrol	4,256.50	3,194.25	2,048
Total Hours: Inspections	2,609	2,303.75	1,425.10
Number of CMV Stopped	6,161	5,108	3,803
Total Warnings	2,552	1,732	1,158

Charges Laid

Speeding	1,401	964	574
Speed Limiter Charges	342	281	120
Speed Measuring Warning Device	16	10	12
Seatbelt	289	198	181
Distracted Driving	106	164	127
Follow Too Close	96	76	32
Move to Left	7	8	6
Unsafe Lane Change	25	33	16
Lane Change Not in Safety	9	8	6
Other Moving Violations	466	492	488
Document	1,803	1,530	1,635
Defective Equipment-Related	1,032	684	490
Wheels Off	27	19	5
Detached Parts	9	14	8
Liquor Licence Act	8	2	2
Suspended Driver	25	29	36
Criminal Code	16	21	14
Total	5,677	4,533	3,752

Suspensions

Warn Range Suspensions	4	0	10
Driver Above Zero Alcohol Suspensions	8	13	3
Driver Above Zero Drug Suspensions	3	0	1
HTA Impounds	11	13	9
Vehicles Out of Service	693	549	399
Plate Removals	93	75	65

Commercial Vehicle Safety Alliance Inspections

	2021	2022	2023
Total Inspections	2,523	1,750	1,460

LARGE TRUCK COLLISIONS

Large Trucks include the following:

- Tow Truck
- Truck – Open (Code:08) – Flatbed or flatbed with racks
- Truck – Closed (Code: 09) – Box, Van
- Truck – Tank (Code: 10) - Tanker
- Truck – Dump (Code: 11) – Dump truck

- Truck – Car Carrier (Code: 12) – straight truck with capacity to carry vehicles above and behind the cab; used in combination with car-carrier semi-trailer
- Truck – Tractor (Code: 13) – A tractor pulling/not pulling a trailer
- Truck – Other (Code: 98) – e.g. Cement mixer, crane

Table 10-1

	2021	2022	2023
Fatal Collisions	72	71	91
Personal Injury Collisions	884	1,078	967
Property Damage Collisions	6,271	7,971	7,550
Total	7,227	9,120	8,608
Total Collisions (All Vehicle Types)	60,655	74,341	77,030
% Large Truck MVCs of Total	12%	12%	11%

LARGE TRUCK COLLISIONS ACCOUNT FOR 11% OF ALL ROADWAY COLLISIONS



AS

47



OPP IS THE EMPLOYER OF CHOICE

JOIN OUR TEAM

INTERACTIVE 48



UNIFORM RECRUITMENT HIGHLIGHTS

MARKETING STRATEGY

In May 2023, Uniform Recruitment hired a marketing manager to develop and execute a recruitment marketing strategy to help increase constable applications. As of November 2023, Uniform Recruitment completed and started to implement the recruitment marketing strategy for uniform recruitment.

ONLINE APPLICATION PORTAL

Uniform Recruitment launched an online application portal that provides applicants the ability to submit their application online. This process allows for more timely interaction with the applicant regarding the completeness of their application to streamline their submission. Uniform Recruitment saw a steady increase to the applications received in 2023, which is attributed to the combination of the recruit marketing strategy, robust outreach and online application portal.

Hired Year-over-Year Statistics

Table 11-1

Year	Total	Experienced Officer	Recruit
2021	594	74	520
2022	363	88	275
2023	509	141	368
GRAND TOTAL	1,466		

*Based on start dates at Ontario Police College, 2021 is reflective of 4 recruit classes and 2022 and 2023 each have 3 recruit classes.

APPLICATIONS HIRED

RECRUITS + EXPERIENCED POLICE OFFICERS

17%↑

2023 - 1,600 APPLICANTS
2022 - 1,372 APPLICANTS

RECRUITS + EXPERIENCED POLICE OFFICERS

40%↑

2023 - 509 (368 RECRUITS - 141 EPOS)
2022 - 363 (275 RECRUITS - 88 EPOS)

2.5 Reach across social channels

REACH (Recruit Essential Attributes for Competitive Hiring) is a program that was developed to assist applicants in preparing their resume, cover letter, and application as well as develop skills to be successful in competency-based interviews. The REACH Program is an application-based program designed to provide more information to those candidates who do not have a strong knowledge about the OPP and who require more development prior to being competitive candidates.

272 EVENTS

Interacting with approximately **30,000 people** in 2023

R.E.A.C.H.

Out of 54 mentees, **22** are now in the application process.

36

OPP Bound was an interactive two-day recruitment event that provided attendees the opportunity to hear from recruiters and specialty units within the OPP regarding a career in policing. Attendees participated in collaborative information sessions and activities focused on the OPP's key areas of assessment and fitness assessment.

OPP-BOUND

Out of 24 attendees, **over 80%** indicated they would apply by end of year.

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COMMITTED TO OUR PEOPLE, WHO ARE COMMITTED TO OUR MISSION



PEOPLE

Holding steadfast to the commitment of a healthy and resilient OPP and informed by feedback received from Employee Satisfaction Surveys and documents such as the [Independent Review Panel](#), cultural transformation and leadership development initiatives continue across the organization.

To support leaders in enhancing people-centred strategies, the Office of Professionalism, Respect, Inclusion, and Leadership, and the Healthy Workplace Team have continued in an organization-wide people-centred leadership development initiative. This initiative, which began with regional Detachment Commander workshops in 2022, has reached more than 600 frontline supervisors, managers, and Bureaus from all Regions and Division throughout 2023.

Recognizing that external factors can impact well-being, these workshops introduce the National Standard of Canada on Psychological Health and Safety in the Workplace's 13 Psychosocial Factors. These factors, highlighted in the OPP Healthy Workplace Strategy and Action Plan, provide a leadership framework for informing, assessing, and prioritizing leadership development, psychological health and safety efforts within the organization's control, influence, or concern.

These workshops assist leaders in developing personal and organizational resilience, trauma-informed approaches, and people-centered leadership abilities. The integration of a shared language and vocabulary around the 13

THE OPP REMAINS COMMITTED TO FOSTERING COURAGEOUS LEADERSHIP AT EVERY LEVEL THROUGH A VALUES-BASED, PEOPLE-CENTRED, AND MISSION-DRIVEN APPROACH TO PERSONAL AND PROFESSIONAL DEVELOPMENT. CENTRAL TO THIS COMMITMENT IS THE PROMOTION AND PROTECTION OF MEMBERS' PHYSICAL, EMOTIONAL, AND PSYCHOLOGICAL WELL-BEING.

Psychosocial Factors is key to supporting a culture that emphasizes organizational values such as self-leadership, emotional intelligence, and key people skills like empathy and interpersonal communication.

With a focus in strengthening a people-centred culture of mentorship and engagement, Detachment Commanders are engaged in workshop facilitation, sharing their leadership journey and vision for the future with attendees. This transfer of knowledge has been integral to the program's success. Furthermore, focused continuous improvement initiatives have been implemented across the OPP, such as integrating the 13 Psychosocial Factors as a key strategic change initiative in the OPP 2023-2025 Strategic Plan, and embedding people-centred language in employee evaluations, Detachment Action Plans, and championing initiatives to foster a more inclusive, respectful, and psychologically safe workplace.

- 13 PSYCHOSOCIAL FACTORS TO CREATE A HEALTHY WORKPLACE:**
- | | |
|--|-----------------------------------|
| 1. ORGANIZATIONAL CULTURE | 7. RECOGNITION AND REWARD |
| 2. PSYCHOLOGICAL SUPPORT | 8. INVOLVEMENT AND INFLUENCE |
| 3. CLEAR LEADERSHIP AND EXPECTATIONS | 9. WORKLOAD MANAGEMENT |
| 4. CIVILITY AND RESPECT | 10. ENGAGE |
| 5. GROWTH AND DEVELOPMENT | 11. BALANCE |
| 6. PSYCHOLOGICAL COMPETENCIES AND REQUIREMENTS | 12. PSYCHOLOGICAL SAFETY |
| | 13. PROTECTION OF PHYSICAL SAFETY |

THE REINTEGRATION UNIT

The OPP is committed to enhancing the lives of its members and supporting them in achieving their professional and personal best. As part of the Healthy Workplace Team (HWT), the Reintegration Unit offers support through personalized reintegration plans for any uniform member requesting assistance in returning to their position.

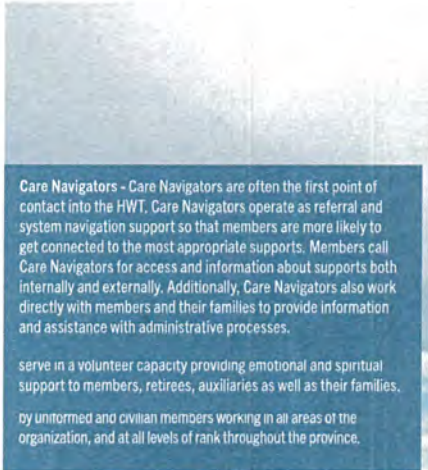
When required, the unit will also collaborate with other program areas to ease the member back into their position in a way that is medically supported and safe. This may include:

- Care Navigators
- Mental Health Clinicians
- Chaplaincy
- Fitness and Health Subject Matter Experts

Additionally, support programs external to the OPP may also assist, including the Workplace Safety and Insurance Board (WSIB), Long-Term Income Protection (LTIP), the Occupational Medicine Program, and treating healthcare professionals. The Reintegration Unit can also make referrals to additional resources like medical, fitness, nutrition, psychological therapy and peer support.

Reintegration plans are collaboratively designed with the reintegrating member and their internal and external care teams (i.e. WSIB, Abilities Management Advisor, Occupational Medicine Program and/or Healthcare Professional). The Reintegration Unit and the responsible manager construct and deliver exposure sessions and return to work support that is tailored to their specific needs.

The reintegration program is voluntary, member-driven and needs based. It becomes part of the larger return to work process for a member and is facilitated by Reintegration Coordinators, who are overseen by a Staff Sergeant. Participating in the program can help to remove barriers and ease tension a member may face when returning to work.



Care Navigators - Care Navigators are often the first point of contact into the HWT. Care Navigators operate as referral and system navigation support so that members are more likely to get connected to the most appropriate supports. Members call Care Navigators for access and information about supports both internally and externally. Additionally, Care Navigators also work directly with members and their families to provide information and assistance with administrative processes.

serve in a volunteer capacity providing emotional and spiritual support to members, retirees, auxiliaries as well as their families.

by uniformed and civilian members working in all areas of the organization, and at all levels of rank throughout the province.

The Reintegration Unit aims to support the wellness of all uniform members, contributing to a healthy and resilient OPP to ensure the best possible policing services are delivered to the communities the OPP serves.

2021 HONOURS AND AWARDS

COMMISSIONER'S CITATIONS

LIFESAVING

Officer	Civilian	Auxiliary
19	0	0

BRAVERY

Officer	Civilian	Auxiliary
12	0	0

COMMISSIONER'S COMMENDATIONS

COMMISSIONER'S COMMENDATIONS

Officer	Civilian	Auxiliary
77	5	0

COMMISSIONER'S LETTERS

Officer	Civilian	Auxiliary
76	7	1

MEMBER YEARS OF SERVICE RECOGNITION

20 YEARS		25 YEARS		30 YEARS	
Civilian	Uniform	Civilian	Uniform	Civilian	Uniform
305	98	118	28	87	21
35 YEARS		40 YEARS			
Civilian	Uniform	Civilian	Uniform		
43	13	5	2		

PC ERIC NYSTEDT MEMORIAL FITNESS AWARD

Recruit

Provincial Constable Simon Gauthier
Provincial Constable Haley Collinson

Field

Provincial Constable Jason Chivers-Wilson
Provincial Constable Jamie-Lynn Meyer

ONTARIO WOMEN IN LAW ENFORCEMENT CIVILIAN ACHIEVEMENT

Jackie Reilly

ONTARIO CRIME ANALYSIS NETWORK OUTSTANDING ANALYST OF THE YEAR

Diane Wilkins

OPP YOUTH FOUNDATION AWARDS

Provincial Constable Marie Ford
Provincial Constable Joseph Chamberlain
Provincial Constable Theodore Dongelmans

IMPERIAL ORDER DAUGHTERS OF THE EMPIRE COMMUNITY POLICING

OPP Suicide Memorial

ST. JOHN'S AMBULANCE AWARDS

Officer	Civilian
67	2

2023

2022

2021

2021-2023 ORDER OF POLICE MERIT

[Order of Merit of the Police Forces - Canadian Association of Chiefs of Police \(cacp.ca\)](#)

Appointments as Commanders of the Order shall be made for outstanding meritorious service and demonstrated leadership in duties of great responsibility over an extended period. The contributions made are most likely at the national or international level.

Appointments as Officers of the Order shall be made for outstanding meritorious service in duties of responsibility over an extended period. The contributions made are most likely at the regional or provincial level.

Appointments as Members of the Order shall be made for exceptional service or performance of duty over an extended period. The contributions made are most likely at the local or regional/provincial level.



COMMANDER OF THE ORDER OF MERIT OF THE POLICE FORCES

Commissioner Thomas Carrique



OFFICER OF THE ORDER OF MERIT OF THE POLICE FORCES

Deputy Commissioner Charles Cox
Deputy Commissioner Roseanne DiMarco
Deputy Commissioner Christopher W. Harkins



MEMBER OF THE ORDER OF MERIT OF THE POLICE FORCES

Chief Superintendent Bryan J. MacKillop
Chief Superintendent Stephanie Patterson
Superintendent Elizabeth Darling
Superintendent Tina D. Maier
Superintendent Gary Warren Maracle
Superintendent Carole Matthews
Detective Inspector Daniel Nadeau
Inspector Adam Illman
Inspector Wendy Weist
Detective Staff Sergeant Scott Wade
Detective Sergeant Gary O'Brien
Sergeant Robert Kent Jamieson
Mr. Ricky Veerappan

ONTARIO PROVINCIAL POLICE 2021 ACCOLADE AWARDS

Honouring Excellence

OFFICER OF THE YEAR
Provincial Constable
Amir Agha-Razi

INNOVATION AND CREATIVITY
Lucia Chiarello

BRAVERY
Provincial Constable
Darryl McColl

CIVILIAN OF THE YEAR
Molly Acton

TEAM INNOVATION AND CREATIVITY
Electronic Ticket Project Team

Provincial Constable
Marc Hovingh (Posthumous)

AUXILIARY MEMBER OF THE YEAR
Auxiliary Staff Sergeant
Andrew McDougall

TEAM ACHIEVEMENT
Anti-Human Trafficking Team

TEAM SUPPORTING VICTIMS OF CRIME
Victim Advocate Program Team

TEAM JIM POTTS AWARD
Pikangikum Leadership Team

TEAM COMMUNITY SERVICE
Andy Potts Memorial Foundation

DEDICATION
Detective Constable
Stephen Jones

JIM POTTS AWARD
Provincial Constable
Adam Belanger

COMMUNITY SERVICE
Provincial Constable
Robert Hawn

SUPPORTING VICTIMS OF CRIME
Inspector Shelley Tarnowski
Detective Constable Liane Hebner

TEAM ENFORCEMENT
Project Garfield

TEAM PARTNERSHIP COMMUNITY FOCUS
Mobile Crisis Response Team

INVESTIGATIONS
Detective Constable
Denis Dione

ENFORCEMENT
Provincial Constable
Kevin Westhead

TEAM PARTNERSHIP ENFORCEMENT
Provincial Repeat Offender Parole
Enforcement Squad

TEAM INVESTIGATIONS
R. v. Sarbjit
Lautaoja Investigation

TEAM VALUING AND SUPPORTING PEOPLE
Provincial Constable
Iryna Nebogatova
Mr. Kevin Nabbie

PARTNERSHIP
Sergeant Paul Leblanc



2023

2022

2021

UNIFORM ENHANCEMENTS

Introduced into OPP policy in 2023 was an option for Métis uniform members/special constables to wear a Métis sash with their Dress Order #1. The decision allows eligible OPP members to wear a Métis sash that has been gifted in a ceremony by the Métis Nation of Ontario (MNO), the first of which took place in October 2022. This uniform enhancement was an indication to current and future Indigenous members that their cultures and the resilience of Indigenous peoples are recognized and celebrated within the OPP.



Métis Sash

DID YOU KNOW?

The Métis Nation of Ontario (MNO) explains that one of the most prominent symbols of the Métis Nation is the brightly coloured, woven sash. In the days of the voyageur, the sash was both a colourful and festive item of clothing and an important tool.

Also this year, Francophone identifiers, in the form of a Franco-Ontarian flag pin, were approved to be worn by bilingual OPP members in 2023. The pin depicts a green and white flag which is the official symbol of Francophones in Ontario. When the flag pin is worn, it creates an **Active Offer of Service** for Francophones and demonstrates that the member can communicate across language barriers with the 1.5 million French speakers in Ontario.

Active Offer of Service

An Active Offer of Service refers to an organization taking measures to bring the availability of services in French to the attention of an individual from the time contact is first made between the individual and the organization. It is a proactive set of measures taken by government agencies, including the OPP, to ensure that French language services (FLS) are clearly visible, readily available, easily accessible and publicized, and that the quality of these services is equivalent to that of services offered in English. An individual should be 'actively offered' services in French without having to request them.

the white band with a green trillium, the provincial flower of Ontario. The colour green represents summer, while white represents winter.



French Language Services (FLS) Pin

UNIFORM MILESTONES

A century of the royal cypher being included as an element of the OPP standard uniform was marked in 2023. From 1923 through 1952, OPP cap badges were topped by what was commonly referred to as the King's Crown or Tudor Crown. In 1953, Queen Elizabeth II chose St. Edward's crown for her cypher and a new cap badge was designed and implemented throughout the OPP standard uniform. For the next 70 years, the cap badge remained largely unchanged, except for colour that was added in 1963 and then again in 1983.



Tudor Crown, 1923-1953



St. Edwards Crown, 1953



Addition of blue enamel, 1963



Addition of colour to shield, 1983



Current OPP Shoulder Flash

Further, 2023 marked the 60th anniversary of a major redesign of the shoulder flash worn on the OPP standard uniform. In 1963, after receiving feedback from the field, Commissioner (Retired) Eric Silk made the decision to add the heraldic crown, St. Edward's crown, above the acronym 'O.P.P.' in block letters. Since that time, the shoulder flash has remained essentially unchanged, except for a slight reduction in size and the rounding of corners that happened in the mid-1970s.



PROFESSIONAL POLICING

The OPP is proud of its reputation as an ethical police service and its members' adherence to the code of conduct outlined in the *Police Services Act, Ontario Regulation 268/10 Part VII*. Daily, more than 9,000 members strive to earn and uphold the trust and confidence of Ontarians through the delivery of values-based and professional policing services across Ontario.

The OPP ensures it is accountable by educating the public with respect to their legislated rights for the reporting of public complaints. Any member of the public may file a complaint with the [Office of the Independent Police Review Director \(OIPRD\)](#) against a police service and/or a police officer.

The total number of conduct, policy and service complaints has increased by **7.2% SINCE 2022**

Table 12-1

CONDUCT COMPLAINTS	2021	2022	2023
Substantiated	18	10	15
Screened Out	512	503	539
Ongoing	17	39	63
Informal Resolutions	129	91	59
Closed - Other	10	9	19
Unsubstantiated	120	84	84
Withdrawn	94	94	98
Total conduct complaints	900	830	877

SERVICE COMPLAINTS	2021	2022	2023
Closed	38	46	61
Screened Out by OIPRD	0	1	2
Withdrawn	1	1	1
Ongoing	0	0	3
Total service complaints	39	48	67

POLICY COMPLAINTS	2021	2022	2023
Closed	4	9	6
Screened out by OIPRD	0	0	0
Withdrawn	0	0	0
Ongoing	0	0	1
Total policy complaints	4	9	7

TOP 10 ALLEGATIONS CITED IN PUBLIC COMPLAINTS*

1. **NEGLECT IMPROPER INVESTIGATION**
2. **EXERCISE OF AUTHORITY UNCIVIL TO PUBLIC**
3. **NEGLECT IMPROPER PROCEDURE**
4. **EXERCISE OF AUTHORITY IMPROPER / EXCESSIVE USE OF FORCE**
5. **EXERCISE OF AUTHORITY IMPROPER ARREST / DETENTION**
6. **DISCRIMINATION**
7. **EXERCISE OF AUTHORITY PROPER CHARGE**
8. **DISCREDIT FORCE REPUTATION**
9. **DECEIT FALSE STATEMENT IN RELATION TO INCIDENT**
10. **EXERCISE OF AUTHORITY IMPROPER SEARCH / ENTRY**

*Cited by the public to the OIPRD as the reason for the complaint.

EARLY RESOLUTION PROGRAM



Table 13-1

INTERNAL COMPLAINTS	2022	2023
Substantiated	96	75
Unsubstantiated	10	9
Withdrawn	0	1
Informal Resolution	0	0
Ongoing	21	17
Closed - Other	5	4
Total	132	106

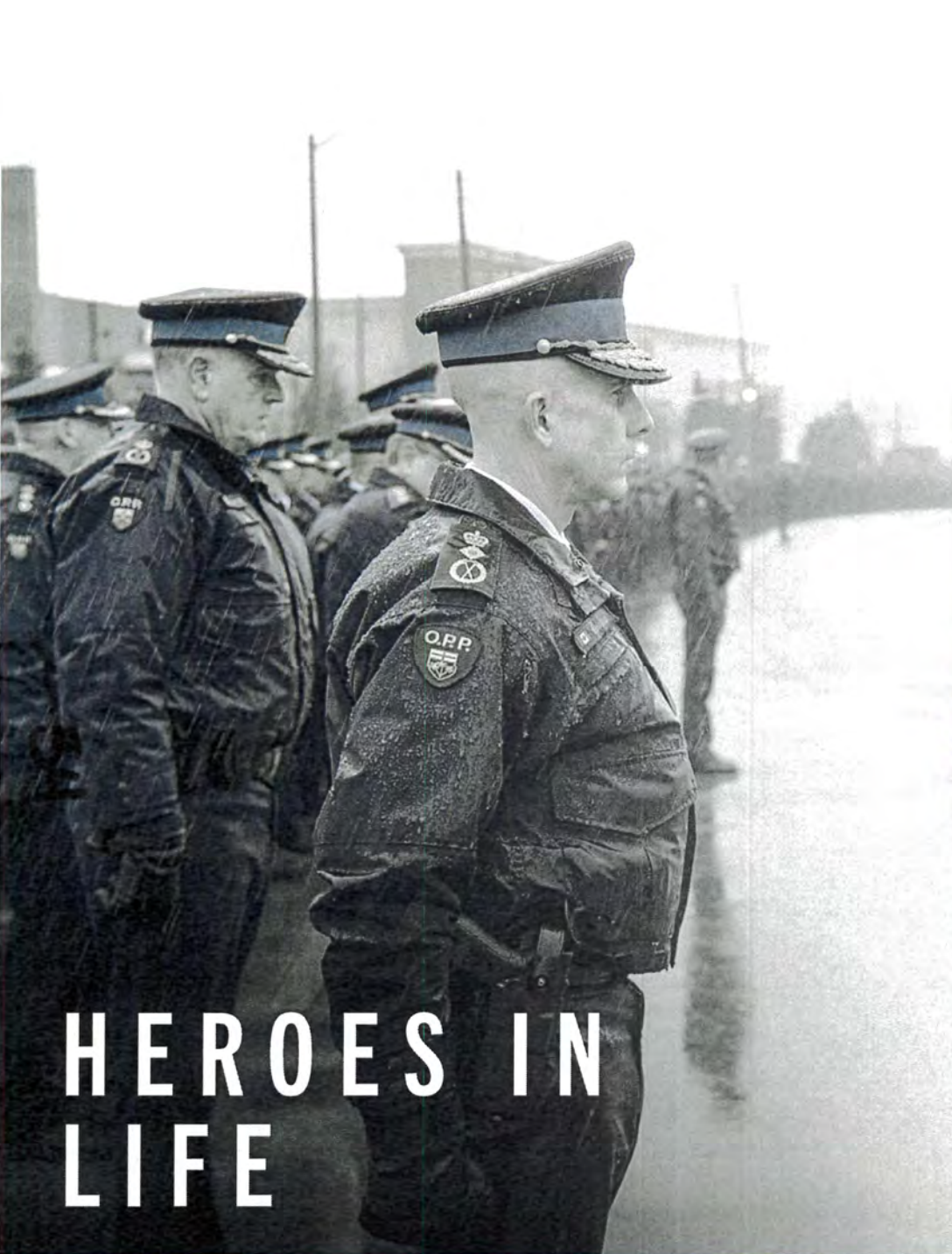
NOTICES OF HEARING - PUBLIC COMPLAINTS *



Chart 4-1

*A notice of hearing is served as a result of a substantiated complaint(s) and formal discipline is being sought. This refers to the number of Notices of Hearings that were served during each calendar year.





HEROES IN LIFE

SERGEANT ERIC MUELLER

MARCH 14, 1981 - MAY 11, 2023
RUSSELL COUNTY DETACHMENT



On May 11, 2023, Sergeant Eric Mueller and two other officers were responding to a disturbance at a home in Bourget, where a member of the community had reported hearing a gunshot. When they arrived on scene, all three members suffered gunshot wounds. Tragically, Sergeant Mueller succumbed to his injuries, leaving behind his wife and two children.

Sergeant Mueller's act of bravery and courage will never be forgotten. He exemplified the core values of an OPP officer, and his legacy will stand the test of time as an inspiration for all.

DETECTIVE CONSTABLE STEVE TOURANGEAU

OCTOBER 23, 1987 - MAY 29, 2023
PERTH COUNTY DETACHMENT



On May 29, 2023, Detective Constable Tourangeau was driving an unmarked force vehicle when he was involved in a motor vehicle collision and collided with a school bus. Tragically, Detective Constable Tourangeau died of his injuries, leaving behind his wife and three children. Sadly, a member of the public also perished in this collision. This incident affected both the OPP and the community it strives to keep safe every single day.

Detective Constable Tourangeau will forever be remembered for his dedication to law enforcement, his service to the community and his love for and commitment to his family.

BRIDGE DEDICATION

On July 18, 2023, a bridge at the Highway 11 overpass on Highway 534/Clark St. was officially dedicated in memory of Ontario Provincial Police Constable Patrick Clayton Armstrong, who was killed while on duty.

Provincial Constable Patrick Clayton Armstrong, age 38, was tragically killed when a bull moose appeared suddenly in the path of the cruiser on Sept. 11, 1963. He was survived by his wife and four children.

Memorial signs with the officer's name and police service crest have been posted at each side of the bridge in his honour.

"This bridge dedication will remind us of Provincial Constable Armstrong's courageous and selfless dedication, serving as an everlasting tribute to one of our fallen heroes," said Caroline Mulroney, Minister of Transportation. "Police officers across the province keep people safe, and we are grateful for their hard work and devotion to the communities they serve."

"We commemorate the ultimate sacrifice made by Provincial Constable Armstrong," said Solicitor General Michael Kerzner. "Police officers across Ontario put their lives on the line each and every day to serve and protect their communities and we honour his commitment to duty and service."

"Ontario's police officers serve their communities with integrity and commitment. This bridge is a dedication to honour and remember Provincial Constable Armstrong," said Commissioner Thomas Carrique. "He will not be forgotten, and this recognition will help keep his memory alive."



OPP MEMBERS ADDED TO CANADIAN POLICE AND PEACE OFFICER MEMORIAL AND ONTARIO POLICE MEMORIAL

The Canadian Police and Peace Officer Memorial is a ceremony held annually on the last Sunday in September at Parliament Hill, Ottawa. It gives Canadians an opportunity each year to formally express appreciation for the dedication of police and peace officers, who made the ultimate tragic sacrifice to keep our communities safe.

The ceremony, which took place on September 24, 2023, honoured three OPP officers; Provincial Constable Grzegorz (Greg) Pierzchala of the Haldimand County Detachment, Sergeant Eric Mueller of the Russell County Detachment and Detective Constable Steven Tourangeau of the Huron-Perth Community Street Crime Unit.

The Ontario Police Memorial Foundation Ceremony of Remembrance is held on the first Sunday in May each year. The Memorial was created to honour those police officers in the Province of Ontario who lost their lives in the line of duty. PC Pierzchala's name was added to the Wall of Honour on May 7, 2023. Sgt. Mueller and Detective Constable Tourangeau will be included in the Ontario Police Memorial Foundation Ceremony of Remembrance on May 5, 2024.

Their devotion and service to our communities will never be forgotten.

Family, friends, dignitaries and members of the law enforcement community, including hundreds of OPP members, came together to remember and honour these heroes in life.





OPP VETERANS' ASSOCIATION

The **Ontario Provincial Police Veterans' Association (OPPVA)** is dedicated to the well-being of current, former, and retired Uniform, Auxiliary and Civilian OPP employees and their families, as well as those from other law enforcement agencies who dedicated their lives to serving and protecting others. The OPPVA shall strive to maintain its link to and support of its past by committing to promote the social, economic, and physical welfare of its members.

The OPPVA represents the best interests of its membership by continuing its close relationship with the OPP and the Ontario Provincial Police Association (OPPA) in areas of mutual concern to the Governments of Canada and Ontario. This achievement is attained by instilling fellowship, continuing relationships, renewing friendships, and remaining active, thus rekindling a sense of pride and purpose for the organization, and reinforcing its motto: Working Together for the Benefit of All.

"It is truly gratifying for the OPP Veterans' Association to be included in the OPP Annual Report for 2023. The OPP continues to acknowledge the tremendous contributions of our Veterans. The OPPVA motto "working together for the benefit of all" is obviously shared by the active organization. For that, we thank you sincerely.

**Robert H Pilon,
President OPPVA**

The OPP Veterans' Association is governed by a Board of Directors comprised of a President, Vice President, Secretary, Treasurer, Webmaster and four Directors. It is comprised of 24 Chapters across the province with the newest chapter being added in 2023 supporting the Huron/Perth area of Southwestern Ontario. Membership as of December 31, 2023 was 2,328 members consisting of:

- 1,619 Regular and Associate Members,
- 424 Life Members, and
- 285 Honorary Members.

Some notable accomplishments during 2023 include finalizing the **Silent Partners Award Program** with the addition of the last two recipients. Between 2015 and 2023, the program has recognized 20 wives of OPP officers. A plaque to honour the program and its recipients has been presented to the OPP Veterans' Association, the OPP Union and the Friends of the Museum, and is expected to be unveiled in 2024.

In 2015, the Silent Partner program was launched to recognize the wives of OPP officers who lived with their husbands in remote northern communities for more than a year. These women often took radio calls, dealt with complaints, and provided medical care when called upon. In some instances, their husband was the only police officer in the community.

The OPPVA worked closely with the OPP on the implementation of the veterans' voice network. Further, the OPPVA began the implementation of the veterans' voice network. This program will be an outreach to all our members run by volunteers focusing on well-being and safety. The committee, working closely with the Healthy Workplace Team, will be developing a manual and procedures to train the volunteers to identify signs of an OPP veteran in need. This program is planned to launch a proof-of-concept in Chapter 18 Orillia in 2024.

LOOKING FORWARD TO CELEBRATING 50 YEARS OF WOMEN IN UNIFORM IN 2024



OPP Inspector Irena Lawrenson
Served from 1974-2005.

OUR HISTORY

MISSION SUCCESS STORY EYES IN THE SKY

On May 12th, 2023, at 13:55 hrs, Sault Ste. Marie Police Service requested the assistance of the OPP to help locate an 11-year-old girl who went missing from an outdoor learning centre. She was last seen at 11:00 hrs when she was playing with her friends. The missing girl was said to be familiar with the trails at the school as they had been on them three times a week since September.

A place last seen was determined by friends who were playing with her at the centre. The search radius was mainly surrounded by trails, a golf course, houses, and major roads.

Extensive searches were conducted with over 40 personnel including Sault Ste. Marie Police Emergency Services Unit, the Ministry of Natural Resources and Forestry, Sault Ste. Marie Police Search and Rescue, three police canine teams, eight Emergency Response Team members, and an OPP helicopter.

The next day at 16:00 hrs, the missing girl was located by an OPP helicopter on a trail 5 km away from the place last seen. She was as far as 7 km from the place last seen when she started walking back towards the school. The young girl was picked up by the helicopter and transported to the Command Post where she was reunited with her family.

For over 24 hours multiple organizations collaborated to safely reunite the young girl with her family.

"It was an unbelievable feeling to see her waving."
- Father of the young girl



WORK

ENHANCING OUR RESPONSE TO EMERGENCIES AND CRITICAL INCIDENTS

In recent years, incidences of civil unrest and unlawful demonstrations, including illegal blockades and/or disruption of essential services and/or critical transportation infrastructure, have resulted in states of emergency at the municipal, provincial and/or federal levels. The OPP recognized a need to enhance its resources to build the required capacity to be able to provide responsive and sustainable support in these situations.

Over and above responding to incidents in OPP-policed jurisdictions and providing substantial assistance to other police services, the OPP may be required to activate a province-wide deployment and reassign officers from across the province to take a lead role in responding to public emergencies and critical incidents. Previously, initiating and sustaining a response to multiple incidents of civil unrest in all five regions and Highway Safety Division as well as mass multi-day deployments has stretched the capacity of OPP resources and negatively impacted regular police operations.

In response, the provincial government has created a three-pillar strategy with both legislative and non-legislative measures to protect Ontario from future disruption. These measures include dedicated enhancements to policing capacity, resources and training to ensure the province is well-equipped and better prepared to respond to future events.

The OPP requested enhanced resources to build capacity to respond to critical incidents as the provincial police service. These enhanced resources specifically contribute to:

- Preventing injury, preserving life and protecting critical infrastructure through the adequate and effective deployment of public order trained and equipped officers; the collection, dissemination and actioning of intelligence; the early and ongoing intervention and engagement of liaison officers; and the investigation and prosecution of offences;
- Enabling removal and seizure of objects compromising critical infrastructure; and,
- Leading the development and facilitating the regular testing of integrated operational plans designed to protect critical infrastructure from risks associated to illegal activities.

The enhanced resources include:

- The establishment of full-time regional based Emergency Response Team members;
- Public Order Unit enhancements and equipment;
- Additional dedicated resources within the Emergency Management Unit;
- Additional Provincial Liaison Team positions/resources;
- Increased support positions and resources in the Provincial Operations Intelligence Bureau, Cyber Operations Section Investigations and Provincial Asset Forfeiture Unit to address requirements associated to an emergency response;
- Additional Corporate Services positions to assist with human resources, financial and procurement needs during a time of emergency;
- Additional tethered and tactical remotely piloted aircraft systems;
- Enhanced portable fingerprint and photograph processing equipment;
- Specialized transit vans;
- The establishment of an OPP Heavy Tow Program; and
- An increase of enhanced Public Order Training.



58

AS

COMBATING AUTO THEFT

Incidents involving vehicle crime have been steadily increasing. According to the Équité Association, auto theft increased in Ontario by 48% between 2021 and 2023. While vehicle crime including theft, carjackings and criminality in the tow industry is not new, the levels of violence, intimidation and firearms used in these incidents represents a new and evolving threat to public safety.

Understanding that a rapid, inter-provincial approach is required to mitigate this issue, the Government of Ontario announced the creation of the OPP-led Provincial Auto Theft and Towing (PATT) Team (formerly called the Organized Crime Towing and Auto Theft Team) on May 3, 2023. This joint forces operation addresses auto theft from a serious and organized crime lens. The PATT Team focuses on intelligence-led enforcement and investigations into the organized criminal networks that support the theft, storage, transportation of vehicles to be illegally resold and exported.

In 2023, the PATT Team made tremendous progress in terms of staffing, partnerships and operations, with dedicated teams having been established in Central, West and East regions. PATT Team members also led and assisted with several successful investigations and enforcement initiatives.

FROM OCTOBER TO DECEMBER 31, 2023, PCJTF EFFORTS RESULTED IN:

- 66 ARRESTS
- 435 CHARGES LAID UNDER THE CC
- 99 STOLEN VEHICLES RECOVERED



PROJECT BIG RIG

In June 2023, a member of the newly formed PATT Team was seconded to Peel Regional Police (PRP) and began a multi-jurisdictional investigation called Project Big Rig. An interdiction strategy was initiated with CP Rail, Équité Association, and York Regional Police (YRP). From June 19 to 23, 2023, PATT Team members and partners examined 27 shipping containers and recovered 53 stolen vehicles. PRP arrested 15 suspects and laid 73 charges. In total, over \$9 million in property was recovered.

PROJECT FAIRFIELD

On August 3, 2023, the Windsor Police Service (WPS) and OPP Organized Crime Enforcement Bureau (OCEB) West announced the results of Project Fairfield. This investigation was supported by the PATT Team, Canadian Border Services Agency, London Police Service, and resulted in the recovery of 214 vehicles worth an estimated \$8 million. In total, 23 individuals were arrested and 279 charges were laid under the *Criminal Code* (CC) and *Controlled Drugs and Substances Act*. Officers also seized more than \$140,000 in Canadian currency, \$26,000 in United States currency and illicit drugs.

PROVINCIAL CARJACKING JOINT TASK FORCE

In 2023, the OPP and the Toronto Police Service (TPS) announced the creation of a Provincial Carjacking Joint Task Force (PCJTF). The PCJTF addresses incidents of violence related to vehicle crimes, with a focus on carjackings, home invasions, assaults and other forms of intimidation being used in the commission of these offences.

Co-led by the OPP and TPS, the task force is a collaboration between police services from across the Greater Toronto Area, including YRP, Halton Regional Police Service, Durham Regional Police Service, PRP and other external agencies, including Criminal Intelligence Service of Ontario (CISO). The PCJTF is being funded by participating police services, and by CISO, through funding provided by the Government of Ontario.



O.P.P.



ORGANIZED CRIME

PROVINCIAL WEAPONS ENFORCEMENT UNIT (PWEU)

Table 14-1

Stemming the illegal flow of firearms, ammunition, and explosives

	2021	2022	2023
Total charges	120	81	148
Total arrests	13	15	30
Total warrants executed	15	14	19
Firearm seizures	116	1,538	358
Other weapon/prohibited device seizures	121	40	81
Firearm traces	2,133	2,736	3,105
Judicial authorizations	36	34	144
USA collateral investigations	148	219	187
Assist to other unit/agency	2,123	1,679	1,904
Expert requests/reports	24	6	8

Increase in 2022 can be attributed to the significant seizure netting 1,500 firearms during one investigation.

PROVINCIAL GUNS AND GANGS (PGNG) ENFORCEMENT TEAM

Table 14-2

Combating gun and gang violence in communities across Ontario

	2023
Investigations	61
Arrests	89
Charges	760
Judicial Authorizations	1,026
Warrant Executions	191
Firearm Seizures	216
Other Weapon/Prohibited Device Seizures	372
Ammunition (rounds) Seizures	75,900
Assist to Other Unit/Agency	64

New team established in late 2022. First reporting year is 2023.

PROVINCIAL ASSET FORFEITURE UNIT (PAFU)

Table 14-3

Enforcing the economic consequences of criminality

	2021	2022	2023
Investigations	843	261	522
Restraints/Seizures	\$65,233,528	\$42,173,570	\$20,805,811
Forfeitures	\$6,218,350	\$2,199,075	\$12,943,129

Decrease in 2022 over 2021 can be attributed to significant ongoing resource-intensive investigation(s) and the requirement for increased efficiencies to be established with the Public Prosecution Service of Canada.

BIKER ENFORCEMENT UNIT (BEU)

Table 15-1

Investigating illegal activities of Outlaw Motorcycle Gangs with a view toward criminal enforcement, as well as asset forfeiture and seizure

	2021	2022	2023
Total arrests	26	11	43
Assisted arrests	31	13	14
Total charges	332	28	202
Assisted charges	146	117	100
Total warrants executed	59	36	135
Assisted warrants executed	23	23	54
Seizures	201	74	168
Assisted seizures	8	14	55
Expert requests	5	19	39

REPEAT OFFENDER PAROLE ENFORCEMENT (ROPE) SQUAD

Chart 5-1

Apprehending those who pose a significant threat to Ontario communities

ARRESTS MADE



PROVINCIAL JOINT FORCES CANNABIS ENFORCEMENT TEAMS (PJFCET)

Table 15-2

Combating the illegal and unsafe cannabis product market

	2021	2022	2023
Total Charges	166 (157 Federal; 9 Criminal Code)	60 (32 Federal; 28 Criminal Code)	111 (73 Federal; 38 Criminal Code)
Total Arrests	101	20	45
Total Warrants Executed	36	17	12
Total Illegal Cannabis Storefronts Enforced	0	1	4
Total Illegal Cannabis Production Sites Enforced	30	5	7
Total Residential Dwellings Enforced	5	8	1
Canada Post Intercept Seizures	0	0	0
Total Value of Illegal Cannabis Products Seized	\$160,585,979.18	\$74,773,843	\$128,316,556
Total Duty Fees Loss	\$48,566,040	\$31,941,905	\$50,442,350
Total Currency Seized	\$985,773	\$1,518,988	\$439,111

OPP CANNABIS PRODUCTION SITE ENFORCEMENT ACTION

Table 16-1

	2021	2022	2023
Total Charges	143 (136 Federal; 1 Criminal Code)	23 (20 Federal; 3 Criminal Code)	52 (50 Federal; 2 Criminal Code)
Total Arrests	89	13	36
Total Warrants Executed	30	5	7
Total Value of Illegal Cannabis Products Seized	\$155,001,090	\$10,622,115	\$124,051,705
Total Cannabis Plants Seized	95,461	18,696	111,781
Total Duty Fees Loss	\$46,500,327	\$12,599,773	\$49,360,157
Total Currency Seized	\$351,200	\$1,190.00	\$31,565

Notes: Warrants reflect PJFCET assistance to CSCU teams. This is not all-encompassing for the OPP.

CONTRABAND TOBACCO ENFORCEMENT TEAM (CTET)

Table 16-2

Investigating the smuggling and trafficking of contraband tobacco in conjunction with the CBSA

	2021	2022	2023
Value of Seized Contraband Tobacco	\$354,200	\$756,390	\$1,552,275
Tax Loss Representation	\$2.6 million	\$3.8 million	\$8.2 million

COMMUNITY STREET CRIME UNITS (CSCUs)

CSCUs are mission-driven teams embedded in detachments around the province targeting the illicit drug trade and street crime, including property crimes. Teams work to develop an in-depth understanding of the issues facing their local communities to devise appropriate strategies for reducing victimization.

- \$20,353,195 in drugs seized including:
 - \$10,206,181 in illicit cannabis and cannabis products
 - \$3,393,495 in cocaine
 - \$1,978,225 in methamphetamine
 - \$2,316,762 in fentanyl
- 1,219 weapons seized *
- 1,887 warrants** executed
- 3,092 persons charges
- 13,714 charges laid
- \$12,386,371 in offence-related property seized
- \$1,646,618 currency seized

*Includes restricted firearms, rifles, shotguns, other guns, prohibited devices, archery.

** Includes both Warrants (phone search warrants, tracking warrants, production orders, CDSA warrants, CC warrants etc.) and Warrant Services (residential/commercial search warrant entries)

CSCUs CONTINUED

Table 17-1

	2021	2022	2023
Warrants and Warrant Services	2,202	2,119	1,887
Persons Charged	2,980	3,005	3,092
Total Charges	13,430	12,479	13,714
Offence-Related Property Value	\$3,452,778	\$8,455,130 + 27 vehicles	\$12,386,371 + 26 vehicles
Total Currency Seized	\$2,366,959	\$2,589,535	\$1,646,618
Firearms/weapons Seized	723	828	1,219
Total Amount of Seized Drugs Sch. I to IV	\$8,070,842	\$10,080,595	\$10,147,014
Total Amount Seized under the Cannabis Act*	\$233,006,376	\$22,385,219	\$10,206,181
Grand Total	\$241,077,218	\$32,465,814	\$20,353,195

*Note: The reduction in cannabis seizures is the result of the province-wide Cannabis Enforcement Intelligence Strategy, with a focus on illicit cannabis production, not being continued into 2022 as the focus transitioned to other public safety/health priorities including guns & gangs, opioid crisis, and fentanyl trafficking enforcement.

CAVEATS ON THE ESTIMATED VALUES:

- All prices were compiled as the provincial Southern Ontario averages
- All drug values for the seizure of CDSA controlled substances listed as the maximum potential street value
- All values for the seizure of cannabis was valued at the pound level
- All values were calculated as the suspected drugs seized at the time of the seizure and do not necessarily reflect the results from the Health Canada certificates of analysis.



ORGANIZED CRIME OPP-LED JOINT FORCES INVESTIGATIONS AND PROJECTS

PROJECT ABSTRACT

34 warrants 2 arrests

A five-month multi-jurisdictional auto-theft investigation into members of the Bacchus Motorcycle Club (MC) and Red Devils MC.

Drugs Seized

- 28 g methamphetamine

TOTAL VALUE: \$1,680

Other Seizures

- 9 stolen vehicles (re-VINed)

Partner Agencies

- Halton Regional Police Service
- Hamilton Police Service
- Ottawa Police Service
- Royal Canadian Mounted Police (St. John's) (RCMP)

PROJECT ALLOY

9 warrants 6 arrests 43 charges laid 12 firearms / weapons seized

A five-month multi-jurisdictional drug trafficking investigation in the Ottawa and Thunder Bay areas.

Drugs Seized

- 2.6 kg of crystal meth
- 1.2 kg of cocaine
- 33 g and 739 tablets/of methamphetamine
- 2.4 g of crack cocaine
- 35 oxycodone tablets
- 175 hydromorphone tablets
- 5 methylenedioxymethamphetamine (MDMA) tablets

TOTAL VALUE: \$283,061

Other Seizures

- 1 crossbow
- 1 set of brass knuckles
- Drug paraphernalia
- 2 vehicles
- 11 cell phones

PROJECT APOLLO

7 warrants 4 arrests

An investigation into an illegal cannabis production and distribution network.

Drugs Seized

TOTAL VALUE: \$4,000,000

Other Seizures

- \$400,000 CAD currency
- Jewellery
- 1 vehicle

Partner Agencies

- Durham Regional Police Service
- Toronto Police Service
- York Regional Police

PROJECT ARCTIC

A one-month investigation into members of the Loners MC and Outlaw MC.

6 warrants 9 arrests 39 charges laid 2 firearms / weapons seized

Other Seizures

- Two Harley Davidson motorcycles
- Ammunition

Partner Agencies

- Brockville Police Service
- Cornwall Police Service
- Kingston Police Service
- Ottawa Police Service

PROJECT ASH

A mid-level drug trafficking investigation.

4 arrests 31 charges laid 1 firearm / weapon seized

Drugs Seized

- 298 g of cocaine
- 242 g of crystal meth
- 171 prescription tablets

TOTAL VALUE: \$37,640

Other Seizures

- \$29,235 CAD currency

PROJECT BONGO

A five-month firearm trafficking investigation.

1 warrants 4 arrests 17 charges laid 43 firearms / weapons seized

Other Seizures

- 2020 Land Rover SUV

Partner Agencies

- US Bureau of Alcohol, Tobacco, Firearms and Explosives
- Canadian Border Services Agency
- US Homeland Security Investigations
- OPP Border Enforcement Security Task Force (BEST)
- US Customs Border Protection

PROJECT BREAKOUT

A one-month multi-jurisdictional firearm trafficking investigation in London and Chatham.

4 warrants 8 arrests 87 charges laid 7 firearms / weapons seized

Drugs Seized

- 3,638 kg of fentanyl
- 430 g methamphetamine
- 51 g cocaine
- 20 g MDMA
- 600 hydromorphone capsules
- 400 oxycodone tablets

TOTAL VALUE: \$796,480

Other Seizures

- \$6,000 CAD currency
- Ammunition
- 3 cell phones
- 2 extended magazines

Partner Agencies

- Chatham-Kent Police Service
- London Police Service
- St. Thomas Police Service

PROJECT CANATA

A three-month multi-jurisdictional drug trafficking investigation.

1 warrants 2 arrests 34 charges laid 1 firearm / weapon seized

Drugs Seized

- 28 g cocaine

TOTAL VALUE: \$2,240

Other Seizures

- \$11,500 CAD currency
- Cell phones
- Four Loners MC vests
- Ammunition
- One vehicle (re-VINed)

PROJECT CASBAH

A four-month multi-jurisdictional vehicle theft, firearm, and drug trafficking investigation.

8 warrants 9 arrests 41 charges laid 2 firearms / weapons seized

Drugs Seized

- 102.5 kg of fentanyl
- 1.05 kg of cocaine
- 163 oxycodone tablets

TOTAL VALUE: \$875,379

Other Seizures

- \$50,618 CAD currency
- Crypto currency wallet
- Ammunition
- Over-capacity magazine

Partner Agencies

- Brantford Police Service
- Hamilton Police Service
- London Police Service
- RCMP
- Waterloo Regional Police Service
- Windsor Police Service

PROJECT COMFREY

A drug trafficking investigation into the distribution of illicit drugs in North West Ontario.

3 warrants 1 arrest

Drugs Seized

- 14 kg of methamphetamine
- 2 kg of fentanyl

TOTAL VALUE: \$1,240

Other Seizures

- \$70,000 CAD currency

Partner Agencies

- RCMP (Moncton)

PROJECT COYOTE

A thirteen-month joint-force firearm and drug trafficking investigation in the Quinte area.

36 warrants 27 arrests 171 charges laid 8 firearms / weapons seized

Drugs Seized

- 16 kg of cocaine
- 9 kg of cannabis
- 6 kg of crystal meth
- 3.6 kg of hashish
- 1.5 kg of fentanyl
- 7 g of psilocybin
- 700 cannabis edibles
- 500 packages cannabis edibles
- 500 vape pens and cartridges
- 400 crystal meth tablets

TOTAL VALUE: \$2,138,270

Other Seizures

- \$370,000+ CAD currency
- 3 replica handguns
- 2 stun guns
- 10 vehicles
- Jewelry (value \$150,000)
- Ammunition
- Outlaw MC vest

Partner Agencies

- Belleville Police Service
- Canadian Border Services Agency
- Toronto Police Service

PROJECT DERAILLEUR

A seven-month, joint force, multi-jurisdictional drug trafficking investigation of members of the Outlaws MC.

11 warrants 12 arrests 52 charges laid 4 firearms / weapons seized

Drugs Seized

- 198 g of cocaine
- 242 oxycodone tablets
- 200 percocet tablets
- 100 hydromorphone tablets

TOTAL VALUE: \$18,390

Other Seizures

- Outlaws MC vests
- \$11,000 CAD currency
- 7 prohibited weapons/devices

Partner Agencies

- Aylmer Police Service
- London Police Service
- St. Thomas Police Service
- Strathroy Police Service

PROJECT FAIRFIELD

A ten-month investigation into an organized crime group "re-VINing" stolen vehicles and trafficking firearms / controlled substances between the GTA and Windsor.

14 warrants 23 arrests 279 charges laid

Drugs Seized

- 14,900 synthetic opioid tablets
- 1050 methamphetamine tablets
- 2.2 kg of cannabis
- 499 g of cannabis concentrate
- 320 g of cocaine

TOTAL VALUE: \$123,311

Other Seizures

- \$144,635 CAD currency
- \$26,698 US currency
- 214 vehicles

Partner Agencies

- Canadian Border Services Agency
- London Police Service
- Windsor Police Service

PROJECT FLOODPLAN

An investigation into the manufacturing of firearms on Wolfe Island.

2 warrants 51 firearms / weapons seized

Other Seizures

- Noise suppressor (silencer)
- 3D printers
- 53 prohibited magazines
- 1 pellet handgun

PROJECT MOFFATT

A seventeen-month drug trafficking and money laundering investigation spanning from the GTA through to North East and North West Regions.

14 warrants 23 arrests 387 charges laid 29 firearms / weapons seized

Drugs Seized

- 159 kg of marijuana
- 25.25 kg of cocaine
- 12 kg of fentanyl
- 5 kg of crystal methamphetamine
- 74 g of benzodiazepine
- 260,000 methamphetamine tablets

TOTAL VALUE: \$6,034,500

Other Seizures

- \$289,297 CAD currency
- \$1,562 US currency
- Ammunition
- Over-capacity magazine
- 13 vehicles

PROJECT SILT

A three-month fentanyl investigation in southwestern Ontario with ties to GTA.

7 warrants 9 arrests 37 charges laid 4 firearms / weapons seized

Drugs Seized

- Fentanyl
- Cocaine

TOTAL VALUE: \$11,113

Other Seizures

- \$395 CAD currency
- 1 taser
- 6 cell phones
- Drug paraphernalia

Partner Agencies

- Sarnia Police Service

PROJECT SONIC

A seven-month investigation into the trafficking of controlled substances to northwestern Ontario.

7 warrants 8 arrests 23 charges laid

Drugs Seized

- 6 kg of cocaine
- 99 g of fentanyl

TOTAL VALUE: \$499,600

Other Seizures

- \$100 CAD currency

Partner Agencies

- Alcohol Gaming Commission of Ontario

PROJECT TIGER

An eight-month drug trafficking investigation in the City of Sudbury.

5 warrants 6 arrests 31 charges laid 1 firearms / weapons seized

Drugs Seized

- 2.6 kg of cocaine
- 281 g of fentanyl

TOTAL VALUE: \$264,200

Other Seizures

- \$70,000 CAD currency
- 2 vehicles

Partner Agencies

- Sudbury Police Service

PROJECT WAVELENGTH

A five-month investigation into the trafficking of drugs from Mississauga to Thunder Bay.

4 arrests

Drugs Seized

- 4 kg of cocaine

TOTAL VALUE: \$320,000

Other Seizures

- \$113,000 CAD currency
- 1 vehicle

**TOTAL VALUE OF DRUGS SEIZED IN
2023 THROUGH OCEB PROJECTS: \$15,407,104**

OPP ASSISTED PARTNER-LED PROJECTS

PROJECT MAGIC

🔍 1 warrants 🕸 2 arrests ⚖ 29 charges laid 🔫 1 firearms / weapons seized

A joint force investigation into the trafficking of opioids to the United States through Canada Post.

Drugs Seized

- 76 kg schedule 6 – MDMA pre-cursor
- 1.5 kg of fentanyl
- 90 g of methamphetamine

Other Seizures

- Over-capacity magazines
- Ammunition
- 2 bullet proof vests
- 1 vehicle

Partner Agencies

- US Homeland Security Investigations

PROJECT MIXER

🕸 5 arrests ⚖ 16 charges laid

A OPP BEST joint force investigation into cross border drug/firearm smuggling in Niagara Falls, Ontario and Buffalo, New York.

Drugs Seized

- 3 kg of MDMA

Other Seizures

- 7 commercial size drones

Partner Agencies

- US Homeland Security Investigations

PROJECT MONEYPENNY

🔍 49 warrants 🕸 44 arrests ⚖ 483 charges laid 🔫 86 firearms / weapons seized

An eleven-month Toronto Police Service-led, joint force firearm trafficking investigation in GTA.

Drugs Seized

- 1.8 kg of cocaine
- 1.5 kg of fentanyl

Other Seizures

- 45 over-capacity magazines
- Ammunition
- Body armour

Partner Agencies

- Toronto Police Service
- York Regional Police

PROJECT OASIS

🔍 2 warrants 🕸 2 arrests ⚖ 41 charges laid 🔫 2 firearms / weapons seized

London Police Service-led joint force firearm trafficking investigation.

Drugs Seized

- 15 kg of fentanyl
- 4.5 kg of cocaine
- <1000 prescription tablets

Other Seizures

- \$21,000 CAD currency
- Ammunition
- Replica firearm

Partner Agencies

- London Police Service
- Sarnia Police Service

OPP ASSISTED PARTNER-LED PROJECTS

PROJECT ODEON

🕸 12 arrests 🔫 1 firearms / weapons seized

Hamilton Police Service-led joint force investigation into drug trafficking.

Drugs Seized

- 25.6 kg of fentanyl
- 18 kg of methamphetamine
- 6 kg of ketamine

Other Seizures

- Ammunition
- Jewelry
- Vehicles

Partner Agencies

- Hamilton Police Service
- York Regional Police

PROJECT PENGUIN

🔫 1 firearms / weapons seized

Sûreté du Québec (SQ)-led joint force drug trafficking investigation.

Drugs Seized

- 20.5 kg of cocaine

Other Seizures

- \$3,000 CAD currency
- 1 vehicle

Partner Agencies

- La Sûreté du Québec

PROJECT REPRODUCTION

🔍 14 warrants 🕸 11 arrests ⚖ 58 charges laid 🔫 62 firearms / weapons seized

A two-month Quebec integrated Firearms Trafficking Team-led firearm joint force investigation.

Drugs Seized

- <1000 fentanyl pills

Other Seizures

- 10 personally manufactured firearms
- 43 partially manufactured firearms
- <100 of firearms parts
- 10 3D printers
- <100 magazines
- Ammunition
- Bullet proof vests

Partner Agencies

- Akwesasne Mohawk Police Service
- Durham Regional Police Service
- Hamilton Police Service
- Halton Regional Police Service
- Kingston Police Service
- London Police Service
- Niagara Regional Police Service
- Ottawa Police Service
- Peel Regional Police
- RCMP
- Toronto Police Service
- Windsor Police Service
- Woodstock Police Service
- York Regional Police

A value of drugs seized for these projects is not provided, as they have been valued by the lead agency when released to the media. Pricing is not always consistent with OPP pricing and could be either street-value or wholesale. For consistency, values not provided.

AP6

FIGHTING FINANCIAL FRAUD AND SUPPORTING VICTIMS

SERIOUS FRAUD OFFICE (SFO)

DEBIT DIRECT – TOWN HALLS

Debit Direct was a SFO investigation that centered around a Ponzi scheme involving over 500 victims. The accused faced restitution and fines. In response, the SFO organized and hosted four town halls, attended by over 400 impacted victims. Victim Liaisons, Investigators, the Crime Prevention Team, and the SFO Chief Counsel participated, explaining the reasons for the delays, and outlining efforts to expedite payments. Thankfully, this situation is now resolved, and restitution payments are being made to victims through the Ministry of the Attorney General (MAG). This exemplifies the importance of service excellence in addressing the needs of victims of fraud.

PROJECT ROUTLEDGE

The SFO arrested and charged five suspects who had exploited fictitious or ineligible businesses to apply for funding through Ontario government COVID-19 relief programs. The charges brought against the suspects include fraud and possession of property obtained by crime.

PROJECT PADDOCK

The SFO concluded its investigation into allegations of fraud related to a \$300 million dollar renovation project at St. Michael's Hospital in downtown Toronto. Evidence of fraud in the contract award process from 2015 was uncovered. As a result, the SFO arrested and charged two suspects in connection with these alleged crimes.

ANTI-RACKETS BRANCH

PROJECT CROFT

The Ministry of Education requested the OPP Anti-Rackets Branch conduct an extensive investigation into a fraud against the Ontario Ministry of Education's Support for Families program. A high-ranking director within the ministry orchestrated the decade-long criminal activity. The suspect's expert knowledge of computers and programming facilitated the fraud. In April 2023, the suspect pleaded guilty and received a 10-year custodial sentence along with a \$47,462,649 restitution order.

The investigation led to the recovery of approximately \$53,000,000 in assets, including cash, bank accounts, and properties.

ONTARIO REGULATION 58/16*

COLLECTION OF IDENTIFYING INFORMATION IN CERTAIN CIRCUMSTANCES (CIICC)

This regulation applies with respect to an attempt by a police officer to collect identifying information about an individual from the individual, if that attempt is done for the purpose of:

- Inquiring into offences that have been or might be committed;
- Inquiring into suspicious activities to detect offences; or
- Gathering information for intelligence purposes.

Reporting herein for 2023 complies with the prescribed requirements under Section 14 of the Regulation.

Disproportionality analysis was conducted using the most recent National Household Survey data as prescribed under Section 14(4) (1). In 2023, there were no collections made under Ontario Regulation 58/16. Due to the small sample size and lack of relevant geographic comparability, the analysis was unreliable to establish conclusively that attempts were or were not made disproportionately based on the gender, age or racialized group or combination of groups.

Table 18-1 2020 2021 2022 2023

Number of Attempted Collections – identifying information collected	7	10	6	0
Number of Attempted Collections – no identifying information collected	0	1	0	0
Total number of attempted collections	7	11	6	0



OPP DETACHMENTS / DIVISIONS WHERE COLLECTIONS WERE ATTEMPTED

2020	2021	2022	2023
6	5	5	0

Table 18-2

	2020	2021	2022	2023
Number of times exemption provisions were relied upon	0	0	1	0
Number of times a record of the attempt was declined by an individual	3	2	1	0
Exceptions from providing receipt-might compromise the safety of an individual (Clause 7(2)(a))	1	0	0	0
Number of determinations of non-compliant attempts to collect identifying information (Section 5 or Clause 9(4)(a))	2	1	0	0
Number of times a member of the OPP was permitted to access the information – chief of police or a person designated was satisfied that access was needed, Section 9(10)(2)(iv) in order to prepare the annual report described in Subsection 14(1) or the report required under Section 15	2	1	1	0

*Note: Effective April 1, 2024, Ontario Regulation 58/16 - Collection of Identifying Information in Certain Circumstances (CIICC) was revoked as per Ontario Regulation 134/24, made under the Police Services Act. At that time, Ontario Regulation 400/23 - Collection of Identifying Information in Certain Circumstances (CIICC) came into force under the Community Safety and Policing Act.

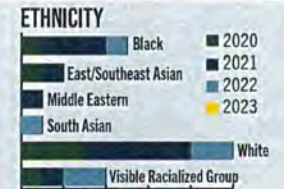
Chart 6-1

MALE				
2020	2021	2022	2023	
7	7	5	0	
FEMALE				
2020	2021	2022	2023	
0	4	1	0	

Chart 6-2

AGE	2020	2021	2022	2023
< 20 yrs.	1	2	0	0
20-29 yrs.	4	2	3	0
30-39 yrs.	2	5	3	0
40-49 yrs.	0	1	0	0
> 49 yrs.	0	1	0	0

Chart 6-3



PROTECTING VULNERABLE PERSONS

OPP CHILD SEXUAL EXPLOITATION UNIT (CSEU)

Tracking and targeting predators responsible for making, importing/exporting, selling, distributing, accessing and possessing child pornography.

Table 19-1

	2020	2021	2022	2023
Child victims identified and supported	80	73	118	52
New investigations launched	428	509	482	335
Persons arrested and charged	74	54	95	105
Charges laid	365	205	411	376
Persons charged - aged 18+*	56	43	-	-
Repeat offenders charged*	10	5	-	-
Non-consensual distribution of intimate images charges laid*	8	-	-	-
Victim referrals to counselling	46	47	17	-

*Data not collected.

Table 19-2

PROVINCIAL STRATEGY TO PROTECT CHILDREN FROM SEXUAL ABUSE AND EXPLOITATION ON THE INTERNET

OPP-led team of expert investigators, forensic analysts, Crown Attorneys and victim service personnel for the coordinated province-wide approach for prevention, awareness and combating Internet crimes against children.

	2020	2021	2022	2023
Child victims identified and supported	218	211	241	359
New investigations launched	7,455	7,264	8,215	8,303
Persons arrested and charged	578	509	468	500
Charges laid	2,395	2,191	2,369	2,043
Persons charged - under the age of 18	-	96	67	59
Persons charged - aged 18+*	501	413	401	441
Repeat offenders charged*	108	44	72	53
Non-consensual distribution of intimate images charges laid	24	36	14	23
Victim referrals to counselling	372	598	339	180

What is labour trafficking?

It is a form of modern-day slavery in which individuals perform labour or services through the use of force, fraud or coercion. It includes situations of debt bondage, forced labour and involuntary child labour.

INCIDENTS OF NON-CONSENSUAL DISTRIBUTION OF INTIMATE IMAGES

Table 20-1

	2020	2021	2022	2023
Victims under the age of 18	60	57	59	85
Victims over the age of 18	19	23	20	11
Offenders under the age of 18	51	27	14	27
Offenders over the age of 18	18	13	14	7

OPP-LED ANTI HUMAN TRAFFICKING TEAM

Combating human trafficking across the province of Ontario.

Table 20-2

	2022	2023
Human trafficking offences reported	63	155
Number of victims provided supports	82	44
Human trafficking organizations identified	2	3
Proactive investigations	14	13
Intelligence reports generated	151	140

ONTARIO CENTRE FOR MISSING PERSONS UNIDENTIFIED REMAINS

Investigating, supporting and identifying potential linkages between unidentified remains and missing persons

Table 20-3

	2023
Persons reported missing in OPP jurisdictions throughout 2023	4,892
Unresolved missing persons since November 1935	349
Unidentified human remains investigations within OPP jurisdiction	2
Unidentified human remains investigations assisted outside OPP jurisdiction	13
Unresolved unidentified human remains investigations	10



PROVINCIAL CRIME OVERVIEW

YOUTH CRIME

YOUTH INVOLVEMENT (YOUTH AGED 12-17)

In 2023 there were 28 *Youth Criminal Just Act* (YCJA) violations reported resulting in 25 youths charged. The total number of YCJA violations decreased by 10% over 2022.

72% MALE YOUTHS CHARGED AND 28% FEMALE YOUTHS CHARGED.

ELDER ABUSE

Occurrences with victims 65 years of age or older are considered elder abuse occurrences as per Statistics Canada's definition of 'Elder'. Instances of elder abuse in 2023 increased by 8% over 2022 and 15% over 2021.

HATE CRIME

Hate motivated incidents and crimes reported to the OPP more than doubled in 2023 when compared to 2022. There was a 62% increase from 2021 to 2022. Data auditing for hate crimes occurred starting with 2023 data, which may contribute to some of the noted increases.

"Acts that incite hatred, fear and intimidation have no place in our communities."

— Solicitor General Michael Kerzner

NUMBER OF SUSPECTED AND CONFIRMED HATE CRIME OCCURRENCES

Table 21-1

	2021	2022	2023	Grand Total
Suspected	3	1	9	13
Confirmed	13	21	52	86
Total	16	22	61	99

TRENDLINE OF CONFIRMED OCCURRENCES



MOST VICTIMIZED GROUPS IN 2023

JEWISH

BLACK

2SLGBTQ+

NUMBER OF SUSPECTED AND CONFIRMED HATE CRIME OCCURRENCES BY HATE CRIME TYPE

Table 21-2

	2021	2022	2023	Grand Total
Gender	1	0	1	2
Historical - Unknown	0	0	1	1
Other Similar Factor	0	1	0	1
Race/Ethnicity	10	9	16	35
Religion	3	6	37	46
Sexual Orientation	2	6	6	14
Total	16	22	61	99



INTIMATE PARTNER VIOLENCE (IPV)

Instances of IPV in 2023 increased by 13% over 2022, which is consistent with the increase realized between 2022 and 2021.

While men can experience IPV, women experience it at a higher rate. Of the total number of victims in 2023, 77% were female. This remained consistent with 2022 and 2021.

Victimization as a result of IPV occurred most prevalently in the following violent crime groupings:

- Assaults/weapons-related offences (70%)
- Other offences involving violence or the threat of violence (16%)
- Sexual offences (11%)

FAMILY VIOLENCE

Instances of family violence in 2023 increased by 10% over 2022 and 8% over 2021.

Family violence includes child, extended family, other immediate, parent, separated or divorced, spouse, step-child, step-parent. Non-family violence includes authority figure, boyfriend or girlfriend, business relationship, casual acquaintance, criminal relationship, current dating partners or spouses - living status unknown, ex-boyfriend or ex-girlfriend, former dating partners or spouses - living status unknown, friend, neighbour, other intimate relationship, reverse authority figure, roommate, and stranger.

32% OF VICTIMS OF VIOLENT CRIMES IN 2023 WERE VICTIMS OF INTIMATE PARTNER VIOLENCE.

10% OF ALL VICTIMS OF HOMICIDE IN 2023 ARE VICTIMS OF IPV-RELATED HOMICIDE.

	2021	2022	2023
Highway Traffic Act	267,103	276,653	304,258
Criminal Code Traffic	13,259	14,031	15,480
Criminal Code Non-Traffic	73,757	74,487	82,365
Liquor Licence Act / Liquor Licence Control Act	6,102	5,991	6,373
Controlled Drug and Substance Act	7,156	5,343	5,861
Federal Cannabis Act	1,150	430	367
Provincial Cannabis Act	3,019	2,697	2,818
Other	31,888	28,909	35,492
Total	403,434	408,541	453,014

Table 22-1

IN 2023, CRIMINAL INVESTIGATION BRANCH WAS REQUESTED TO INVESTIGATE OVER 160 MAJOR CASES WHICH INCLUDED 41 SUDDEN DEATHS AND 40 HOMICIDES

PROVINCIAL CRIMINAL OFFENCE SUMMARY

[Five year comparable data available here >](#)



PROVINCIAL COMMUNICATIONS CENTRES

The OPP Provincial Communications Centres (PCCs) are located in four cities across the province and staffed by highly trained Communications Operators who are the vital link between the citizens of Ontario and the OPP. These members receive emergent 9-1-1 calls, non-emergent calls and administrative calls. They collect all necessary information and dispatch calls for service to frontline police officers.



Year	Calls Received	Calls Dispatched*
2021	2.29 million	1.15 million
2022	2.23 million	1.15 million
2023	2.32 million	1.26 million

*Including all calls dispatched to radio watch clients and First Nations police services. Excluding officer-initiated traffic stops.

DID YOU KNOW?

- OPP PCCs received a total of **1,060,705** 9-1-1 calls in 2023, an average of **2,906** per day.
- A call for a traffic hazard is received every **8 minutes**.
- OPP officers initiated a traffic stop every **80 seconds** for a total of 437,130 traffic stops in 2023.
- A call involving a motor vehicle collision is received every **7 minutes**.
- A call for police assistance was received every **5 minutes****.
- A mental health-related call was received every **18 minutes**, approximately **79 calls** every day.
- In 2023, the OPP PCCs diverted **109,013** unintentional 9-1-1 calls from frontline response.
- The average diverted crisis call length with a Crisis Worker is **17 minutes**.

**This included calls from other agencies or public, compassion to locate, medical/organ/ blood relay, public advice or calls for overdue person/motorists.

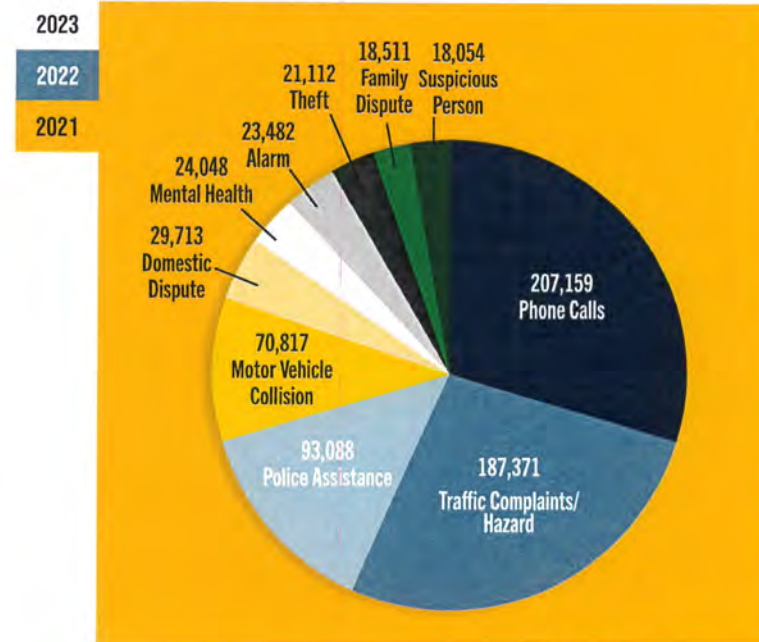
OPP officers were dispatched to a traffic event every **4 MINUTES**



A 9-1-1 call with no voice contact is received every **2 minutes** at the PCCs, which is an average of **715 calls each day**. Every time an accidental or hang-up 9-1-1 call is received, a communications operator will attempt to call the number back and will also send a text message to the cellular device.

TOP 10 REASONS THE OPP WAS CALLED*

Chart 7-1



*Excludes officer-initiated events

ONLINE REPORTING

DID YOU KNOW...

... that you have the option to report select occurrences to police online? Specific incidents can be reported online at your convenience at opp.ca/reporting without attending a detachment or making a call for police assistance.

51% ↑
INCREASE IN ONLINE REPORTING SINCE ITS INCEPTION

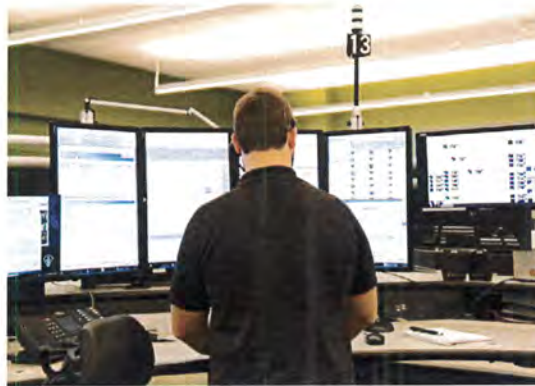
You can use the online reporting system to report:

- Theft Under \$5,000
- Mischief / Damage to Property Under \$5,000
- Mischief / Damage to Vehicle Under \$5,000
- Theft from Vehicle Under \$5,000
- Lost / Missing Property Under \$5,000 including a licence plate(s) or validation stickers
- Theft of any type of gasoline from a gas station
- Driving Complaints

	Number of Online Reports
2018	2,497
2019	2,291
2020	3,395
2021	3,698
2022	4,080
2023	4,881

THE OPP IS HIRING COMMUNICATIONS OPERATORS AND CIVILIAN DATA ENTRY CLERKS

In 2023, the Provincial Communications Operations (PCO) Recruitment Unit attended 60 events to promote and inform the public about the Communications Operator and Civilian Data Entry (CDE) Clerk positions. These events included OPP hosted presentations, job fairs, school presentations and community events.

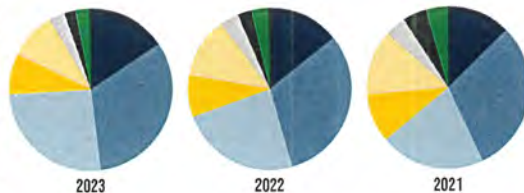


1,960+ APPLICATIONS RECEIVED
360+ INTERVIEWS CONDUCTED

Click here for more information and to apply!
opp.ca/pcc
opp.ca/cde

CIVILIAN DATA ENTRY

The CDE Unit is located exclusively at OPP General Headquarters in Orillia. CDE clerks provide essential transcription services to uniform members and relieve the burden of data entry from frontline officers. From the hard work and dedication of these highly trained members, improvements in the quality and timeliness of data entry have been proven. Officers' dictations are categorized into work types (WT) based on a predetermined level of urgency and transcribed accordingly.



- WT1 Bail Hearing and Sudden Death
- WT2 Arrest Report/Criminal Charges and Warrants
- WT3 Domestic/Family Dispute and Missing/Located Person
- WT4 Part III Offences
- WT5 Crimes Against Persons (No Arrest) and Mental Health-Related
- WT6 Stolen/Recovered Motor Vehicles (No Arrest) and Property Crime/Recovered Stolen Property
- WT7 Other Crime (No Arrest)
- WT9 Non-Criminal
- WT12 Criminal Investigation Branch Dictations

NEXT GENERATION OF 9-1-1

In 2013, the Canadian Radio-Television and Telecommunications Commission (CRTC) mandated that all 9-1-1 service providers update their infrastructure and systems to allow for the Next Generation 9-1-1 (NG911) system. As the mandatory replacement of the current 9-1-1 service in Canada, NG911 is an ecosystem of integrated, standards-based systems from coast to coast to coast. It will comply with a standard developed by the North American Emergency Number Association (NENA) which forms the basis for compatible deployment of this new service in Canada, the US, and around the world. The CRTC has announced revised timelines, directing all 9-1-1 Communications Centers to decommission the existing system (known as E9-1-1) by March 2025.

The OPP has been hard at work with its vendor partners, other public safety answering point services, and through work with the Canadian Radio-Television and Telecommunications Commission's Emergency Services Working Group to ensure a smooth and effective transition ahead of the mandated timeline. Changes have included a broad spectrum of technologies that enable the OPP to operate two completely independent primary call centers, each having the capacity to replace the other, thereby allowing the OPP to "be its own back-up". This is a unique design that does not exist elsewhere in the country. It is also this design that will allow the OPP to move to a Provincial Call Sharing model whereby the next available operator in the province will receive the next 9-1-1 call in the queue at any of the four OPP Communications Centres. This will ensure the fastest answering of 9-1-1 calls possible.

With the combination of highly qualified 9-1-1 communications operators, technological updates, and training support; the OPP is well positioned to provide top tier 9-1-1 emergency services to Ontario's residents and visitors.

NG911 will significantly enhance 9-1-1 service in Canada by upgrading to digital networks that support modern new features. It is an initiative to evolve and modernize existing and antiquated 9-1-1 technology allowing for better location accuracy, Real Time Text, telematics and other advanced elements. In the future, NG911 will also allow for advanced 9-1-1 communication using text messages and sharing of images and video.



AS

AS

BAIL REFORM

The incidence of chronic violent offenders given judicial interim release and committing further violent criminal acts thereafter is not rare.

INITIAL ACTION

The Ontario Association of Chiefs of Police (OACP) Board of Directors held an emergency meeting on Safety and Bail on December 29, 2022. The OACP released a [Statement on the Release of Violent Offenders on Firearms-related Charges and the Impact on Community Safety](#). The Canadian Association of Chiefs of Police (CACF) Board of Directors subsequently issued a statement in support of the OACP call for legislative reforms, including the bail process involving violent repeat offenders and violent firearms offences.

On January 13, 2023, all Canadian Premiers wrote a letter to the Prime Minister to urge the federal government to take immediate action to strengthen Canada's bail system to better protect the public and Canada's heroic first responders.

On January 31, 2023, the OPP and the OPPA appeared before the provincial [Standing Committee on Justice Policy](#) (Legislative Assembly of Ontario) and spoke of the need to enhance [Section 515 \(10\) \(b\) of the Criminal Code](#), and the administration of bail by the courts.

On February 8, 2023 a letter addressed to the Minister of Justice and Attorney General of Canada, was sent by the Ontario Association of Chiefs of Police, Police Association of Ontario, Ontario Provincial Police Association and the Toronto Police Association to address the urgently needed reforms to protect all members of our communities – including our police officers – from the distinct and relatively small subset of accused individuals that are known, persistent serious violent offenders with firearm possession or intimate partner violence charges before the courts and/or convictions.

On February 15, 2023, OPP appeared before the federal [Standing Committee on Justice and Human Rights](#) (House of Commons) calling for a commitment to actioning meaningful and responsible legislative change.

RESULTS: LEGISLATIVE CHANGES – BILL C-48

[Bill C-48 – An Act to amend the Criminal Code of Canada \(bail reform\)](#) was introduced to the House of Commons on May 16, 2023. On September 28, 2023, OPP gave testimony regarding Bill C-48 before the Standing Senate Committee on Legal and Constitutional Affairs. On December 5, 2023, Bill C-48 received Royal Assent and came into effect on January 4, 2024.

RESULTS: OFFENDER MANAGEMENT AND APPREHENSION PROGRAM (OMAP)

Led by OPP Field Operations, the Offender Management and Apprehension Program (OMAP) is a crime suppression program designed to deter the criminal activities of repeat offenders. The program focuses on offenders that are deemed to be a high-risk to the safety of communities and individuals and are often involved in repeat criminal behaviour. The program is based on the principle that the offender is accountable to both the community and the justice system. Previously referred to as the Intelligence Led Policing - Crime Abatement Strategy (ILP-CAS), this program was initiated in 2009 and was updated in May 2023 to align with the new bail reform initiatives.

The Bail Support Team's (BST) primary role is to assist detachments with the management of their OMAP programs. The Bail Support Team's mandate includes assisting detachments with the apprehension of at-risk and prolific offenders. The team continually engages with internal and external partners including Intensive

Serious Violent Crime Bail Team (ISVBCT) Crown's, Probation and Parole, ROPE, VSRU as well as bail teams from other police services.

RESULTS: NEW FRONTLINE FIREARM BAIL COMPLIANCE DASHBOARD

As part of the commitment to ongoing bail reform and offender management, the OPP Firearm Bail Compliance Dashboard (BCD) application was launched to OPP frontline users on July 31, 2023. First developed by the Toronto Police Service (TPS), the BCD provides officers with map-based and near real-time information regarding individuals on bail in the community for firearms-related offences.

The BCD is intended for use by all frontline officers, providing them with valuable offender management information that helps enhance public and officer safety. A mobile version of the application was launched in October 2023, placing critical information at the fingertips of frontline members through OPP-issued mobile devices. The BCD is integrated with the OMAP.

To further enhance safety and provide Ontario-wide situational awareness of individuals on bail for firearms-related offences, the OPP has partnered with TPS to deliver a Provincial BCD solution and build out an application for use by all Ontario police services. This initiative has been made possible due to an investment made by the Ontario government and the competence of OPP Communications and Technology Services Bureau. The Provincial BCD will be developed and deployed through a phased process in 2024.

"We can, and must, expeditiously ensure appropriate weight is given to public safety concerns when considering the interim release of a repeat violent offender, thereby improving the safety and security of Canada."

– Commissioner Carrique

RESULTS: ENHANCED MANDATE OF THE PROVINCIAL R.O.P.E. SQUAD

To respond to the change in bail reform, the Repeat Offender Parole Enforcement or "R.O.P.E." Squad originally established in 2002, was enhanced in 2023 to include responsibility for both federal and provincial offenders. The Provincial R.O.P.E. Squad is comprised of members from 18 Police Services strategically deployed throughout the province. The R.O.P.E. Squad is a multi-agency, provincial team mandated to:

- Locate and apprehend parolees unlawfully at large (UAL) in the Province of Ontario, and to locate and apprehend anyone who: escapes from secure custody, escapes from or walks away from non-secure custody or becomes wanted by violating bail, or release orders who are a high risk and a danger to public safety.
- Assist different units of varying Police Services in proactive policing and the apprehension of high-risk repeat offenders, as well as contributing to the achievement of the overall mission of preventing crime and enforcing laws, as mandated by the Police Services Act of Ontario.

NEW INVESTMENTS IN TECHNOLOGY

DIGITAL POLICE OFFICER NOTEBOOKS (DPON)

In 2023, the feasibility of a DPON was demonstrated during an eight-month proof-of-concept implemented at the Orillia OPP detachment. During the proof-of-concept all participants took notes exclusively using a digital solution. The proof-of-concept demonstrated significant time savings that could be generated from Computer Aided Dispatch and Niche Records Management Systems integrations, as well as the court disclosure process.

A Request for Information for a Mobile DPON Application Solution was posted to the Ontario Tenders Portal; eight responses were received. Respondents were invited to provide demonstration of their solutions to the OPP in January 2023. All eight vendors provided demonstrations to the DPON project team and Business Management Bureau Procurement Services. The demonstrations confirmed the marketplace for a DPON solution is competitive with multiple information technology vendors offering solutions aligned to the requirements for police officer notetaking.

In June 2023, Treasury Board approved the OPP to undertake an open competitive procurement process to acquire a provincial DPON solution. The competitive Request-for-Bids (RFB) received support from Legal Services, the Fairness Commissioner and OPP Chief Security Office. The RFB for DPON is on track to be posted to the Ontario Tenders Portal. The roll-out of the digital notebook solution is planned to begin in the fall of 2025.

BODY WORN CAMERAS (BWC), IN-CAR CAMERA (ICC) AND AUTOMATIC LICENCE PLATE RECOGNITION (ALPR)

The OPP supports the implementation and use of any tools or technologies that support collecting better evidence, demonstrate transparency, encourage positive interactions with police and enhance officer and public safety in the communities we serve.

During the 2022-23 fiscal year, the OPP engaged in a proof-of-concept program in East Region which included the use of body worn cameras (BWC), along with its accompanying mobile applications. All officers engaged in the proof-of-concept were issued mobile phones to support all aspects of the BWC platform. The program also included the deployment and implementation of In-Car Camera Systems which includes an integrated Automatic Licence Plate Recognition (ALPR) technology. In March 2023, the OPP completed a provincial implementation of In-Car Camera systems with integrated ALPR into over 1,300 frontline vehicles across all regions of the province.

1,375 ICC/ALPR
EQUIPPED VEHICLES

100%
OF THE
PARTICIPATING
MEMBERS
RECOMMENDED
THE OPP MOVE
FORWARD WITH A
DIGITAL SOLUTION

MURDER CHARGE LAID IN “NATION RIVER LADY” INVESTIGATION

Investigative Genetic Genealogy (IGG) was the key to unlocking the identity of the victim in this 48-year-old case.

On May 3, 1975, the remains of a woman were found in the Nation River, a short distance from the Highway 417 bridge near the Town of Casselman in eastern Ontario. During the intervening 47 years, forensic artist's renderings, a 3D facial approximation (created in 2017), a dedicated tip line and descriptions of evidence accompanied several public appeals for information by the OPP to identify the victim and any potential suspects without success.

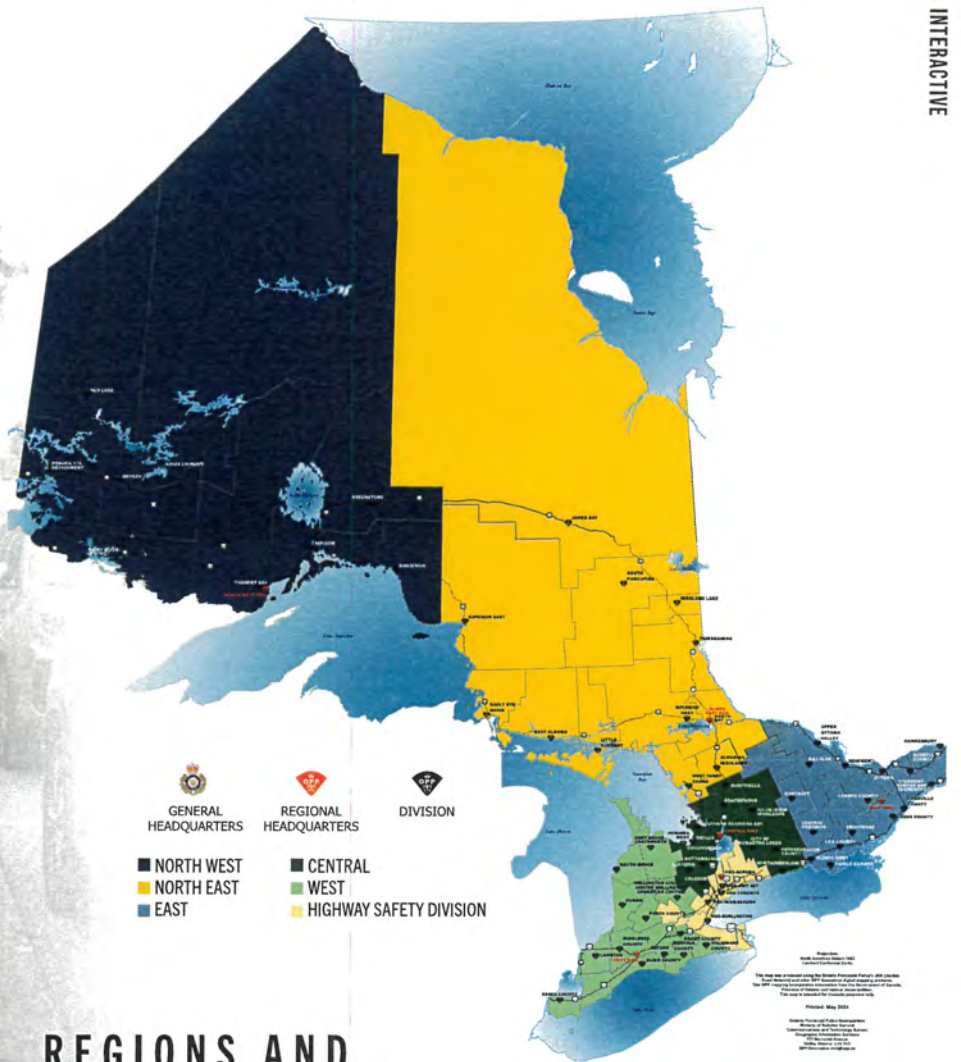
In late 2019, a new DNA profile of the victim was obtained by the Centre of Forensic Sciences in Toronto and submitted to a specialized lab in the United States. Through whole genome sequencing, the samples matched those collected from two individuals listed in a family DNA tree.

In 2020, the victim was subsequently identified as 48-year-old Jewell 'Lalla' Langford. This is believed to be the first case in Canada of this nature to identify human remains through IGG.

With the victim identified, OPP investigators worked with the Service de Police de la Ville de Montréal (SPVM) to examine evidence gathered decades before related to the unsolved missing person case. A lengthy investigation ensued – involving the OPP, SPVM, the United States Federal Bureau of Investigation (FBI), the Office of the Chief Coroner for Ontario and the Canadian and U.S. Departments of Justice – leading to a criminal charge against an individual residing in Hollywood, Florida.

IGG is a valuable investigative technique that has the potential to assist unsolved investigations by identifying human remains and/or the perpetrator(s) of serious violent offences including homicide, robbery, aggravated assault and sexual assault. IGG includes DNA analysis combined with traditional genealogy research to generate investigative leads. Criminal Investigation Branch oversees the implementation of the IGG forensic technique for the OPP and works in collaboration with the Ministry of the Attorney General, the Office of the Chief Coroner and the Ontario Forensic Pathology Service.





- GENERAL HEADQUARTERS
- REGIONAL HEADQUARTERS
- DIVISION
- NORTH WEST
- NORTH EAST
- EAST
- CENTRAL
- WEST
- HIGHWAY SAFETY DIVISION

COMMUNITIES

REGIONS AND DETACHMENTS

Geomatics Unit

IMPROVING OUTCOMES AND INCREASING COMMUNITY SAFETY AND WELL-BEING

The OPP is committed to the safety of the people and communities of Ontario. Police and health partners working together means improved outcomes for individuals in crisis.

The CCD Program embeds a mental health and addictions crisis worker into OPP Provincial Communications Centres to engage with individuals who may be experiencing a crisis event and who consent to speak to a crisis worker.

The OPP supports an evidence-based approach that evolves through valued partnerships with key stakeholders, including experts, including persons with lived experience, to provide support and resources for persons in crisis. This includes, but is not limited to, a Crisis Call Diversion (CCD) Program, implementation of Mobile Crisis Response Teams (MCRT), and improving processes related to police-hospital transitions when

MCRT refers to a police-led crisis response model where a police officer and a crisis worker respond together to a person in crisis where police are called and are obligated to respond.

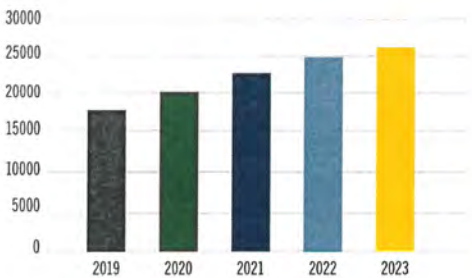
mental health organizations to have crisis workers embedded in its Provincial Communications Centres (PCCs). In 2023, CCD workers were engaged in 2,438 calls involving individuals who may be experiencing a crisis event and diverted 34% away from police response.

Table 23-1

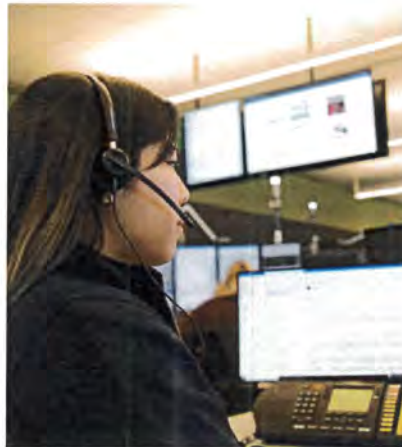
	2021	2022	2023
# of engagements	946	2,373	2,438
# of diversions	231	740	831
# of community referrals	914	2,068	2,632
# of follow up appointments/emails	152	312	318
Diversion rate - % calls handled by CCD workers	24%	31%	34%

MENTAL HEALTH-RELATED OCCURRENCES

Chart 8-1



The OPP observed a 45% increase in mental health-related calls for service over the last 5 years with an average annual increase of 9%.



Over the past five years the OPP has seen significant growth in the development of MCRTs. The OPP strives to remain a leader in this work knowing the growing positive impact it has had in our communities.

In 2023, there were 26,463 mental health-related calls for service and of those MCRTs were engaged 16,210 times (or 61%).

60 MCRTs across the province are working to improve outcomes for persons experiencing a crisis by:

- Increasing referrals by 71% to early support services in the community;
- Reducing the number of instances where individuals are apprehended for treatment at a hospital, leading to a reduction in the overall average time officers spend in hospital emergency departments, allowing for effective use of police and hospital resources within the community.

Crisis workers not only assist individuals in crisis but in working alongside police, provide opportunities for knowledge transfer with frontline members, which in turn improves community safety. These learning opportunities can occur during live calls and/or through mental health education sessions provided by the health partner organization. Crisis workers are familiar with internal member support resources and often act as a warm transfer for members looking to access these supports.

A total of **12,001 SUDDEN DEATH** occurrences have been reported since 2021. 895 (7%) were specifically classified as suicide.



NALOXONE INTERVENTIONS IN OVERDOSES

OPP officers have administered Naloxone 786 times to 445 individuals since 2019. In 2023, 172 doses were administered on 86 individuals.

Starting in August 2021, all frontline officers were provided with Naloxone units. This is a standard piece of equipment which all officers will carry on their person. Officers are also equipped with a naloxone pocket card which is to be included with the naloxone intranasal spray in the duty belt pouch; the card includes the five steps to administering naloxone and signs of an overdose.

Of the total fatal suspected overdoses in OPP-policed communities in 2023, 197 were opioid-related.

FATAL SUSPECTED OVERDOSE

302 Total in 2021	203 Total in 2022	213 Total in 2023
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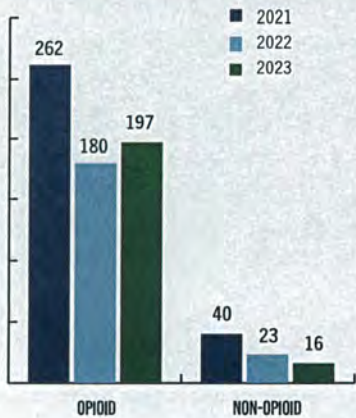


Chart 9-1

NON-FATAL SUSPECTED OVERDOSE

1,758 Total in 2021	1,214 Total in 2022	733 Total in 2023
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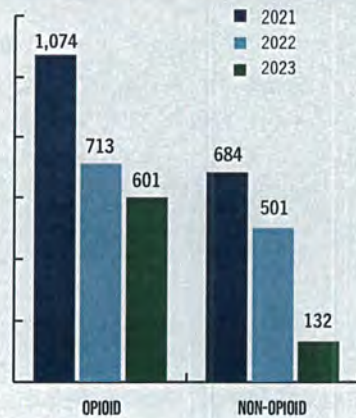


Chart 9-2

[See Regional Breakdown >](#)

MEASURE AND IMPROVE COMMUNITY INTERACTIONS

SPIDR TECH - MODERN CUSTOMER SERVICE FOR PUBLIC SAFETY

In July 2023, the OPP launched a new technology tool: the SPIDR Tech automated messaging system. A software solution that allows the OPP to measure and review community interactions.

When a member of the public contacts the OPP through 9-1-1 or the non-emergency number and their call is categorized by the automated messaging system as an eligible event type (there are 63 unique event types), they will receive a message from the system that includes their occurrence number and an invitation to complete a brief, voluntary survey about their experience.

The 'Overall Satisfaction Index' is a measure summarizing the six questions included in the automated surveys. The average satisfaction index from July to December was 89%.

With the launch of the automated messaging system, the organization is able to collect near real-time feedback from members of the public who've interacted with the OPP. The results have helped to demonstrate the outstanding work of our officers and communications operators and the service we provide to our communities.

The implementation of the SPIDR system directly addresses the Auditor General Value for Money Audit recommendation for the OPP to more effectively assess performance in delivering adequate and effective policing services in Ontario.



From July to December 2023 the automated messaging system sent out over **96,000 SURVEY INVITATIONS AND COLLECTED MORE THAN 29,000 RESPONSES** from the public for an overall response rate of 31%.

INDIGENOUS POLICING BUREAU

The OPP Indigenous Policing Bureau provides support and resources to enhance organizational capacity to contribute to advancing effective Indigenous policing in Ontario. The OPP works in partnership with Indigenous communities and police service providers to ensure that public safety interests are well represented, and policing needs can be met in an efficient and appropriate manner. The [Indigenous Policing Bureau](#) consists of four units/teams.

ONTARIO FIRST NATIONS POLICING AGREEMENT (OFNPA)

The Ontario First Nations Policing Agreement (OFNPA) is a tripartite agreement, under the First Nations and Inuit Policing Program (FNIPP), between the federal and provincial governments and several First Nations in Ontario. The OPP administers OFNPA funding on behalf of the Province. The Indigenous Policing Bureau provides OFNPA related administrative support to First Nation police services while the local OPP liaison detachments assist with operational support.

- In 2023, the OPP facilitated the transition of Kitchenuhmaykoosib Inninuwug First Nation from an OFNPA, OPP-administered policing model to a Stream Two Agreement, OPP-dedicated policing model.

INDIGENOUS AWARENESS TRAINING UNIT (IATU)

- In 2023, the [Indigenous Awareness Training](#)

The Indigenous Awareness Training Unit (IATU) delivers Indigenous Awareness Training to frontline members and provides support and resources to OPP employees, police partners and external service agencies to enhance their ability to work effectively with Indigenous people, communities and organizations.

members, Special Constables, Experienced Police Officers, Cadets and the Provincial Communications Centre members.

- The IATU delivered a three-part learning series – Understanding Intergenerational Trauma.
- The IATU supported the inclusion of Indigenous cultural traditions and customs into graduation ceremonies for OPP recruits.
- IATU also delivers culturally-based community and youth initiatives focused on wellness and leadership development, such as Niigan Mosewak.

MISSING AND MURDERED INDIGENOUS WOMEN AND GIRLS (MMIWG) TEAM

- In 2023, the [Missing and Murdered Indigenous Women and Girls \(MMIWG\) Team](#) maintained

The Missing and Murdered Indigenous Women and Girls Team is responsible for: collaborating with OPP program areas to ensure organizational responsiveness; engaging with Indigenous Advisory Circles and other subject matter experts to ensure activities are Indigenous-led; and working with Ontario's Family Information Liaison Unit (FILU) to provide information to families of missing and murdered Indigenous people.

The [MMIWG team](#) continues to work with the Family Information Liaison Unit (FILU) in the Indigenous Justice Division at the Ministry of the Attorney General to gather information about police investigations related to missing and murdered Indigenous people and provide that information to family members.

PROVINCIAL LIAISON TEAM (PLT)

The OPP Provincial Liaison Team (PLT) establishes and maintains open and transparent lines of communication with all stakeholders who may be affected, directly or indirectly, by major events or critical incidents. PLT members work to build relationships of trust, mutual understanding and respect.

times and provided support to detachments/ external police services 3,784 times.



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THE OPP ADMINISTERS POLICING SERVICES FOR 17 FIRST NATIONS THROUGH THE OFNPA UNDER THE FNIPP.

THE OPP PROVIDES DIRECT POLICING SERVICES TO 22 NATIONS ACROSS THE PROVINCE.

THE OPP PROVIDES DEDICATED POLICING SERVICES TO 3 FIRST NATIONS WITH STREAM TWO AGREEMENTS, UNDER THE FNIPP.

PLT - BUILDING RELATIONSHIPS

The PLT applies the principles of the OPP's [Framework for Police Preparedness for Indigenous Critical Incidents](#) – an operational policy that guides the police response to conflict and represents the organization's commitment to a flexible, consistent and professional response to major events and Indigenous critical incidents.

In recent years, the overall workload of the PLT has increased. This trend is anticipated to continue as a direct result of the escalating prevalence of issues-based conflicts, and a greater organizational investment in, and reliance upon, the specialized support and assistance provided by PLT members.

In 2023, the [Report of the Public Inquiry into the 2022 Public Order Emergency](#) validated the Framework approach and resulted in an increased interest in the OPP PLT program. The OPP received an influx of requests for liaison training from external agencies with a desire to enhance or create Police Liaison Team programs.

Furthermore, in 2023, the OPP had a role in updating the Canadian Association of Chiefs of Police (CACPP), Policing with Indigenous Peoples (PWIP) Committee, National Framework for Police Response to Demonstrations and Assemblies (National Framework) and Course Training Standards.



AR

CELEBRATING MEMORABLE MOMENTS

FRIENDS OF THE OPP MUSEUM

Friends of the OPP Museum (Friends) was founded in 2008 to promote and support the OPP Museum. While the museum is fully funded by the OPP, Friends plays an important role in supporting research, collection and educational endeavours. As a registered charity, Friends has raised money through runs, bike rides, bake and craft sales, art and silent auctions that have supported a variety of OPP Museum projects. Highlights from its first 15 years include the restoration of the 1931 Henderson KL motorcycle, the oldest original OPP vehicle to have survived, and the purchase of Temagami, the OPP's first boat, a 22-foot mahogany launch built in 1949 to patrol Lake Temagami in Northern Ontario.

In 2021, Friends took over operating the OPP Shop from the OPP Commissioned Officers' Association (COA). The store, located at General Headquarters, sells exclusive OPP branded products including sweatshirts, mugs, rings, hats, bags and officer specific apparel and materials. Funds raised go towards the fulfillment of Friends' mandate to preserve and celebrate OPP history.

CHORUS

In 1998, with the approval of Commissioner Thomas B. O'Grady, the OPP Chorus was founded as a volunteer singing group. As ambassadors for the OPP, Chorus members perform at fundraisers, special events and church services, memorials, Change of Command ceremonies, parades, holiday celebrations and OPP anniversaries. Their crowd-pleasing musical repertoire includes popular hits, gospel, the oldies, Broadway hits, classical melodies and show tunes. This year marks their 25th anniversary as loyal volunteers who share their love of music and song. The group is comprised of retired officers, civilians and members of the community.



OPP Chorus

RAISING THE FRANCO-ONTARIAN FLAG

It was a moment of pride, hope and happiness as the Franco-Ontarian flag was raised to OPP General Headquarters (GHQ) in a special ceremony on September 26, 2023. The symbolic white and green flag is raised every year in honour of Franco-Ontarian Day, celebrated on September 25th.

So, what was different about the flag raising this year? This year, the flag did not come down after its usual week-long display – it will stay up permanently at GHQ, all regional headquarters, the Highway Safety Division Headquarters, and all detachments located in a designated bilingual area. This permanent display not only embraces the Francophone community in Ontario, it demonstrates the OPP's commitment to supporting its bilingual members and ensuring that quality French language services are provided to those we serve.

The Francophone community in Ontario is a rich one, going back more than 400 years when French explorer Samuel de Champlain traveled to parts of the province. Today there are more than half a million Francophones in Ontario. In the OPP, we are fortunate to have more than 500 uniform and civilian members working in bilingual designated positions, offering services in both official languages.



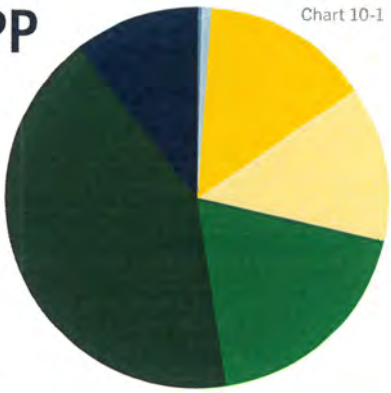
FISCAL STEWARDSHIP



THE COST OF THE OPP

2023/2024 OPERATING AND CAPITAL BUDGET ACTUALS SALARIES AND BENEFITS

Salaries and benefits comprise a significant proportion of the OPP policing budget, averaging 83 percent as compared to 17 percent for direct operating expenses. This percentage breakdown is consistent with other police agencies in Ontario and Canada and is common to many professions that require the intense use of available human resources to meet their mandates. The OPP does not have direct control over compensation rates for its members. The Crown in the Right of Ontario, represented by the Ministry of Public and Business Service Delivery, negotiates salaries and benefits with the Ontario Provincial Police Association (OPPA). The most recent collective agreement expired on December 31, 2022.



- 0.1% Office of the Commissioner
- 0.8% Culture and Strategy Services Command*
- 14.4% Corporate Services Command **
- 13.1% Investigations and Organized Crime Command
- 19.2% Traffic Safety Command
- 41.9% Field Operations Command
- 10.5% Benefits

\$1,490,627,227

* Includes Corporate Communications and Strategy Management Bureau and the Office of Professionalism, Respect, Inclusion and Leadership.
 ** Includes all fleet, equipment and fuel costs.

\$12.3 MILLION
 spent on capital projects along with facility repairs and alterations in the 2023/2024 fiscal year.

FACILITIES

OPP MODERNIZATION PHASE 2

In August 2018, a contract was signed to design, build and finance the Phase 2 Modernization project (valued at over \$182 million) which included nine new detachments with an additional site being added to replace Cambridge Detachment. The final project was completed in 2023 bringing a close to the Phase 2 Modernization Project.

All construction is complete, and all ten sites are operating as intended. The 10 sites include:

- Cambridge Detachment - OPP Highway Safety Division
- Fort Frances Detachment – OPP North West Region
- Hawkesbury Detachment – OPP East Region
- Huron County Detachment – OPP West Region
- Manitoulin Island Detachment – OPP North East Region
- Marathon Detachment – OPP North West Region
- Moosonee Detachment – OPP North East Region
- Orillia Detachment – OPP Central Region
- Port Credit Detachment – OPP Highway Safety Division
- West Parry Sound Detachment – OPP North East Region

OPP MODERNIZATION PHASE 3

With the completion of OPP Modernization Phase 2, OPP Modernization Phase 3 received Treasury Board (TB) approval in August of 2023. TB approved Phase 3 which is to complete a one-to-one replacement of 26 detachments and two regional headquarters.

Implementation of the first stage will begin in April 2026 and will involve replacement of 12 detachments and one regional headquarters.

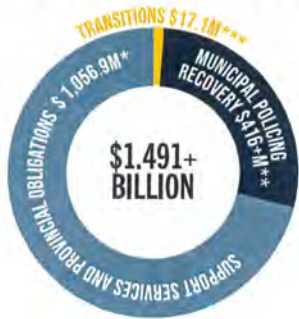
Implementation of the second stage will begin in August 2027 and will involve replacement of 14 detachments and one regional headquarters.

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OPP MUNICIPAL AND PROVINCIAL RESOURCE ALLOCATION



SUPPORT SERVICES AND PROVINCIAL OBLIGATIONS

Traffic Safety

- Aircraft enforcement
- Provincial Traffic Safety program
- Motorized snow/off-road/vessel enforcement
- Waterways and King's highways

Investigations

- Criminal
- Child exploitation
- Anti-rackets/financial crimes
- Organized crime
- Investigative support

Intelligence

- Covert operations
- Provincial anti-terrorism and hate crimes
- Analysis and information
- Field intelligence

Specialized Response Teams

- Tactical and Emergency Medical Services
- Aviation Services
- Canine Unit
- Emergency Response Team
- Crisis negotiation
- Tactics and Rescue Unit
- Underwater Search and Recovery Unit
- Urban Chemical Response team

Auxiliary Policing

Community Safety

Unincorporated Territory

Indigenous Policing

MUNICIPAL POLICING RECOVERY

Detachment Staff****

- Supervision
- Frontline constables
- Civilian administrative support

Support Positions and

Other Direct Operating Expenses (ODOE)****

- Communication operators
- Prisoner guards
- Provincial Police Academy and in-service training
- Uniform recruitment
- Municipal Policing Bureau
- Forensic identification
- Information technology and telephone support
- Regional headquarters

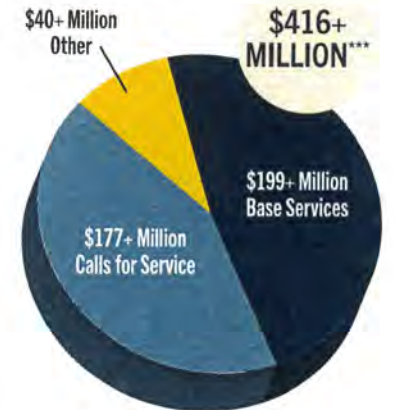
Transitions to OPP: No municipalities transitioned to the OPP policing services in 2023.

OPP Policing Costs: For municipalities that receive municipal policing services from the OPP, the Ministry of Municipal Affairs and Housing Financial Information Return data analysis historically indicated that policing costs represent approximately 10 per cent of the municipalities' total annual expenses.

*Does not include statutory appropriations and is based on 2023/2024 actuals. **Based on the estimated policing costs for 2023. Billing model recoveries net of municipal discounts and excluding recoveries for policing services provided to municipalities in a 3+ years transition contract. ***Recoveries for policing services provided to municipalities in a 3+ years transition contract and not under the billing model. ****Municipalities are billed for the portion of detachment and support positions and ODOE according to O.Reg. 267/14 of the Police Services Act.

2023 MUNICIPAL POLICING COST RECOVERY

Chart 11-1



BASE SERVICES

Proactive policing services, such as general and directed patrol, traffic safety, crime prevention, and additional activities such as victim assistance, training and administration.

CALLS FOR SERVICE

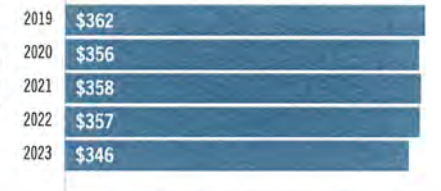
Calls for service that are typically reactive in nature and require police attendance or investigation, such as assaults, break and enter and mischief calls, drug investigations, provincial statutes offences, mental health incidents, motor vehicle collisions and missing persons occurrences.

OTHER

Overtime, court security, accommodations/cleaning, enhancements, and prisoner transportation.

AVERAGE COST PER PROPERTY*

Chart 11-2

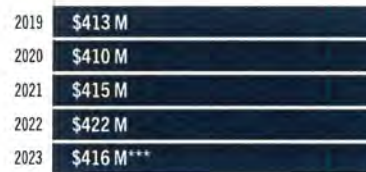


HISTORICAL TRENDS 2019-2023

Since the implementation of the current billing model in 2015, municipal billing recoveries have increased, on average, one per cent year over year, while the average cost per property has remained relatively stable.

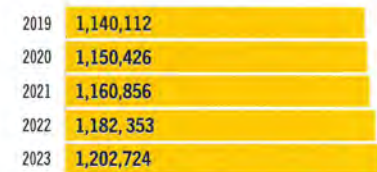
MUNICIPAL POLICING COST RECOVERY*

Chart 11-3



MUNICIPAL PROPERTY COUNTS**

Chart 11-4



*Estimated for 2023 and actuals for years prior to 2023, billing model recoveries net of municipal discounts, excludes recoveries for policing services provided to municipalities in a 3+ years transition contract. **Property count data is provided by Municipal Property Assessment Corporation (MPAC) on an annual basis. ***Estimated 2023 costs.

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VALUE FOR MONEY CONTINUOUS IMPROVEMENT

In December 2021, the [Office of the Auditor General of Ontario \(OAGO\)](#) released its [Value-for-Money Audit: Ontario Provincial Police Report](#). Themes covered in this report included staffing and deployment, shift scheduling, healthy workplace initiatives, proactive policing targets, patrol hours, response time targets, clearance rates, reporting, and internal accountability processes.

Recommendation 13 included a commitment from the OPP to complete goal setting based on certain elements of the [Canadian Police Performance Metrics Framework \(CPPMF\)](#) and data derived from Statistics Canada (StatsCan) [Crime and Justice statistics](#) for the years 2018 to 2021. The data underwent a rigorous verification process by both the OPP and StatsCan to ensure accuracy and reliability.

An OPP Key Performance Indicator (KPI) Framework was created, aligning with other police services in Ontario and Canada. The selected CPPMF performance indicators for comparison were the crime rate, crime severity index (CSI), clearance rate, clear

Clearance rate (unweighted incidents solved by the of criminal incidents reported by charge or by The calculation for clearance is calculated as the total number of incidents, minus Crime Severity Index (CSI) is standardized volume and severity of police-reported all Criminal Code violations, traffic is assigned a weight depending on data from the nation's courts. The note that the baseline for CSI at 100 northern locations) may have greater Crime Rate measures the volume of crime, including all Criminal Code violations relative to the population size, and it is generally expressed as a rate per 100,000 population. The crime rate is calculated by summing all Criminal Code incidents reported by the police and dividing by the population count. The crime rate excludes Criminal Code traffic violations, as well as other federal statute violations such as drug offences.

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- **Crime Rate:** The mean crime rate exhibits slight fluctuations across the years.
- **Crime Severity Index (CSI):** Over the years, the mean CSI remains relatively stable, with minor variations.
- **Clearance Rate:** A declining trend was observed in the clearance rate over the years.
- **Clearance Status:** Total clearance status calculations encompass data from 2018 to 2022, providing a comprehensive overview of the prevailing tendencies during this period.
- **Police Officers per 100,000 Population:** Despite incomplete data for 2019, the mean demonstrates a notable stability.

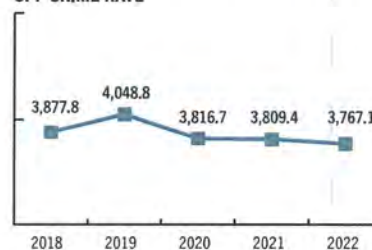
Looking ahead, the enactment of the [Community Safety and Policing Act \(CPSA\)](#) will inevitably reshape the landscape of KPIs for the OPP. Future KPIs may encompass measures of diversity, training, community engagement, compliance, and oversight, aligning with the evolving legislative framework and societal expectations.

The 2023 Annual Follow-up on the Value for Money Audit includes additional status updates of the implementation of the OPP recommendations and can be found in Chapter 1, section 1.14 on the [OAGO 2023 Annual Report](#) page.

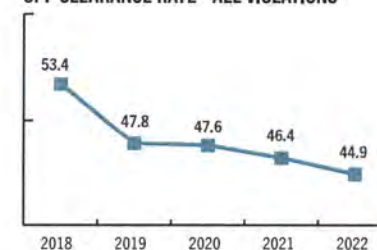
	OPP Benchmark
Crime Rate	3,864 (violations per 100,000 population)
Crime Severity Index	49.6 (rate/100 baseline but can be higher than 100)
Clearance Rate	48.0 (rate/100)
Cleared by Charge (clearance status)	38.4 (percentage/100)
Police Officer Strength	237.1 (per 100,000 population)

IDENTIFIED CPPMF MEASURES FOR OPP 2018-2022

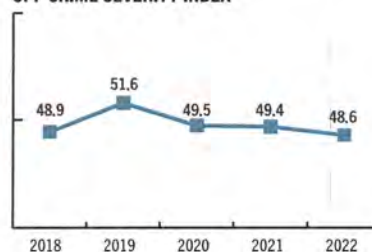
OPP CRIME RATE



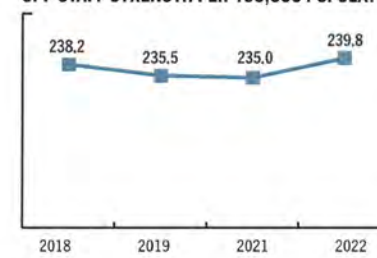
OPP CLEARANCE RATE - ALL VIOLATIONS



OPP CRIME SEVERITY INDEX

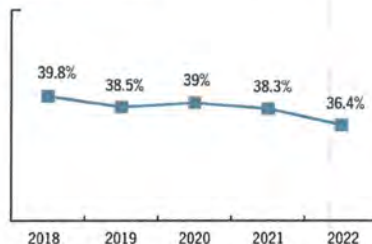


OPP STAFF STRENGTH PER 100,000 POPULATION



Statistics Canada could not run all justice statistics for 2020 due to disruptions from the COVID-19 pandemic.

OPP INCIDENTS CLEARED BY CHARGE - ALL VIOLATIONS



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LEGITIMACY, ADEQUACY AND EFFECTIVENESS

LEGITIMACY

- Use of force (UoF) was applied in 0.14% of all incidents requiring police presence. This is a slight increase over both 2022 (0.12%) and 2021 (0.13%) UoF ratios.

**UoF reports submitted for the humane dispatch of animals are reported separately.*

- Fewer than 1% of police/public engagements resulted in a public conduct, policy and/or service complaints to the OIPRD. The total number of conduct, policy and service complaints has increased by 7.2% since 2022 with 8.6% of complaints being substantiated.

- Over 6,000 uniform members attended annual block training at the Provincial Police Academy. This included mandatory firearms training, as well as first aid, judgment, use of force, and other essential training.

**This includes training provided to First Nations police services.*

- 81 OPP members (uniform and civilian) received additional training from the Provincial Police Academy, including 535 in-person instructor-led courses with 5,508 combined participants, 23 virtual instructor-led courses with 665 combined participants, and 144 e-learning courses with 51,272 combined participants.

**Virtual instructor-led courses run simultaneously with in-person instructor-led courses, therefore some course offerings may be counted in the total offerings for both types.*

- Protocols and engagement continued to ensure hate motivated crimes and incidents incorporated a victim/trauma-centered approach.

- 81 formal requests were received for OPP investigative leadership and/or specialized and technical expertise relating to Sudden Death and Homicide cases.

- The OPP continued working with the Indigenous Advisory Circles to the OPP at the provincial level and the newly formed Regional Indigenous Advisory Circles in each OPP Region and Highway Safety Division.

- Indigenous Awareness Training was delivered to over 1,800 participants including more than 330 OPP recruits and 1,100 recruits from external agencies. Other participants included Auxiliary members, Special Constables, Experienced Police Officers, Cadets and the Provincial Communications Centre members.

- 77 different languages, not including English, were spoken by 1,076 multilingual OPP members.

- 52.9% of OPP members are between the ages of 25 and 44 years.

- The OPP was a participant in 56 of the 78 situation tables operating across Ontario, consistent with the past two years.

- Of the 37 Crime Stoppers programs in Ontario, 21 were OPP partnerships; this remained consistent with the past two years. A significant portion of total tips received in Ontario resulted from this partnership.

- A sustained focus on collaboration for positive outcomes at the frontline resulted in 3,200+ community partnerships and 2,400+ mobilization activities being conducted.

- 106,000+ hours were volunteered by more than 500 Auxiliary members on specific tasks geared toward enhancing community safety.

- 1,100+ hours were volunteered by 12 chaplains located in all 5 regions and 1 division.

- The people-centred leadership development initiative, which began with regional Detachment Commander workshops in 2022, has now reached more than 600 frontline supervisors, managers, and Bureaus from all Regions and Division.

- The Occupational Medicine Program handled over 500 new member support cases.

- There were approximately 240 active Peer Supporters.

- The Care Navigators were contacted 850+ times by a member or a manager requesting support.

- Since its inception in 2018, the usage of the Online Reporting system has increased by 51% with a 20% increase from 2022 to 2023.

- A mental health-related call was received every 18 minutes, approximately 79 calls every day.

- OPP officers located 578 missing persons.

- Members of the OPP Child Sexual Exploitation Unit and OPP-led Provincial Strategy to Protect Children from Sexual Abuse and Exploitation on the Internet identified and supported 411 child victims.

- OPP-led Provincial Anti-Human Trafficking Strategy initiatives, supported 44 victims of human trafficking.

- OPP-led Provincial Biker Enforcement Unit, Provincial Weapons Enforcement Unit and other various organized crime enforcement units seized 574 illegal firearms from communities.

- As a result of OPP-led Provincial Joint Forces Cannabis Team initiatives, \$128.3 million in illegal cannabis products were taken off the streets.

- OPP-led Provincial Contraband Tobacco Enforcement Team initiatives seized over \$1.5 million in contraband tobacco, thwarting an estimated \$8.2 million tax loss.

- The average estimated cost per property for OPP policing services in 2023 was \$346, less than the previous four years.

- The Quality Assurance Unit completed 40 quality assurance detachment inspections to ensure compliance with the current legislation and policies and to identify improvement opportunities, minimize risk, safeguard assets and ultimately protect the reputation of the OPP.

ADEQUACY AND EFFECTIVENESS

- 2.32+ million calls were received at PCCs. Over 1 million of these calls were 9-1-1 calls, an average of 2,906 calls per day.

- PCCs diverted 109,013 unintentional 9-1-1 calls from frontline response.

- The authorized OPP police officer strength was 245 police officers per 100,000 population.

- Mental health was a factor in 26,000+ occurrences, an increase over both 2022 and 2021.

- 60 OPP detachments had formalized Mobile Crisis Response Teams.

- A call for a traffic hazard was received every 8 minutes.

- OPP officers initiated a traffic stop every 80 seconds, resulting in 437,130 total traffic stops.

- A call involving a motor vehicle collision was received every 7 minutes.



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- According to the 2023 Community Satisfaction Survey (CSS), most respondents (81.2%) said they were overall “very satisfied” or “satisfied” with the quality of police service provided by the OPP. The average overall satisfaction rating (4.02/5) was a statistically significant increase over the 2022 Provincial CSS result (3.84/5). To access more results, please visit the [OPP Community Satisfaction Surveys](#) webpage.
- The Repeat Offender Parole Enforcement Squad made 1,213 arrests.



Every time an accidental or hang-up 9-1-1 call is received, an OPP communications operator must complete a follow up process, which may include dispatching police officers to ensure there is no emergency in progress. If you've dialed 9-1-1 in error, stay on the line and speak with the communications operator. This will ensure emergency resources are allocated to actual emergent situations and not accidental 9-1-1 calls.

SPEAK WITH AN OFFICER IN PERSON

To arrange to meet an officer at a detachment, go to [opp.ca](#) to use the Local Detachment Finder and follow the prompts.

PROVIDE AN ANONYMOUS TIP

- Call Crime Stoppers at 1-800-222-8477 (TIPS)
- Visit [crimestoppers.ca](#)

REACH THE OPP BY PHONE

- Call 9-1-1 for emergencies
- Don't hang up, stay on the line
- Call 1-888-310-1122 for non-emergency calls
- TTY 1-888-310-1133 (for the Deaf, Hard of Hearing and Speech Impaired)
- Know your location

REPORT ONLINE

You now have the option to report select occurrences to police online.

Visit [opp.ca/reporting](#) for online reporting. Specific incidents can be reported online at your convenience without attending a detachment or making a call for police assistance.

You can use this system to report:

- Theft Under \$5,000;
- Mischief / Damage to Property Under \$5,000;
- Mischief / Damage to Vehicle Under \$5,000;
- Theft from Vehicle Under \$5,000;
- Lost / Missing Property Under \$5,000 including a licence plate(s) or validation stickers;
- Theft of any type of gasoline from a gas station.
- Driving Complaints

Do not use online reporting for emergencies, call 9-1-1.



ONTARIO PROVINCIAL POLICE

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